



ANNUAL INTERNAL AUDIT PROGRAM

Year : 2021 (1st Surveillance Audit)

#	PROCESS / AREA	ELEMENTS TO BE AUDITED (ISO CLAUSES)	SCHEDULE													REMARKS
				JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SE P	OCT	NOV	DEC	
1	Top Management	4.1, 4.2, 4.3, 4.4, 5.1, 5.2, 5.3, 6.1, 6.2, 6.3, 9.1, 9.3, 10	PLAN			X						X				The scheduled audit in March 2020 was not realized because of the COVID-19 Pandemic crisis & the 2 nd IQA is pushed through from August to September 2020 to provide the auditors an ample time to prepare for the reports. This is also a Corrective Action to address Item No. 3 of Stage 1 Audit Findings. Moreover, with the implementation of the new organizational structure of the University, some units were added on the list.
			ACTUAL								X	X				
2	Quality Management Representative	4.1, 4.2, 5.1, 5.2, 6.1, 6.2, 7.5, 9.1, 9.3, 10	PLAN			X					X					
			ACTUAL							X	X					
3	Risk and Opportunities Management	5.3, 6.1, 6.2, 6.3, 7.1, 7.2, 7.3 7.5, 8.1, 8.2, 8.3, 8.5, 8.7, 9.1, 10.3	PLAN			1					1					
			ACTUAL							X	X					
4	Customer Feedback	5.3, 6.1, 6.2, 6.3, 7.1, 7.2, 7.3 7.5, 8.1, 8.2, 8.3, 8.5, 8.7, 9.1, 10.3	PLAN			2					2					
			ACTUAL							X	X					
5	Internal Quality Audit	4.1, 6.1, 9.2, 10.3	PLAN			X					X					
			ACTUAL							X	X					
6	Documents and Records Control	4.1, 5.2, 5.3, 6.1, 7.1, 7.5, 10.3	PLAN			X					X					
			ACTUAL							X	X					
7	University Registrar	5.2, 5.3, 6.1, 6.2, 7.1, 8.2, 8.5, 8.6, 8.7, 10.3	PLAN			X					X					
			ACTUAL							X	X					
8	Admission	5.2, 5.3, 6.1, 6.2, 7.1, 8.2, 8.5, 8.6, 8.7, 10.3	PLAN			3					3					
			ACTUAL							X	X					
9	Graduate School	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1	PLAN			X					X					
			ACTUAL								X	X				

10	Office of Dean of Students	5.2, 5.3, 6.1, 6.2, 7.1, 8.2, 9.1, 10.3	PLAN			X						X			
			ACTUAL									X	X		
11	University Library	5.2, 5.3, 6.1, 6.2, 7.1, 8.2, 9.1, 10.3	PLAN			X							X		
			ACTUAL									X	X		
12	Dean of the Open University	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1	PLAN			4							4		
			ACTUAL									X	X		
13	OVPA	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1	PLAN			X							X		
			ACTUAL									X	X		
14	ODIE	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1	PLAN			5							5		
			ACTUAL									X	X		
15	OIMD	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1	PLAN			6							6		
			ACTUAL									X	X		
16	CAFS	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1	PLAN			X							X		
			ACTUAL									X	X		
17	CME	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1	PLAN			X							X		
			ACTUAL									X	X		
18	CAS	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1	PLAN			X							X		
			ACTUAL									X	X		
19	CoEd	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1	PLAN			X							X		
			ACTUAL									X	X		
20	CoEng	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1	PLAN			X							X		
			ACTUAL									X	X		
21	CFES	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1	PLAN			X							X		
			ACTUAL									X	X		
22	CoN	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5,	PLAN			X							X		
			ACTUAL									X	X		

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		8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1																	
23	CVM	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1	PLAN			X							X						
			ACTUAL									X	X						
24	DAEEEx	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1	PLAN			X							X						
			ACTUAL									X	X						
25	DPM	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1	PLAN			X							X						
			ACTUAL									X	X						
26	DCHM	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1	PLAN			X							X						
			ACTUAL									X	X						
27	DAS	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1	PLAN			X							X						
			ACTUAL									X	X						
28	DSS	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1	PLAN			X							X						
			ACTUAL									X	X						
29	DA	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1	PLAN			X							X						
			ACTUAL									X	X						
30	DevCom	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1	PLAN			X							X						
			ACTUAL									X	X						
31	DepStat	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1	PLAN			X							X						
			ACTUAL									X	X						
32	DTE	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1	PLAN			X							X						
			ACTUAL									X	X						
33	DBM	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1	PLAN			X							X						
			ACTUAL									X	X						

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34	DABE	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1	PLAN			X						X			
			ACTUAL									X	X		
35	ITEEM	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1	PLAN			X							X		
			ACTUAL									X	X		
36	DPBG	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1	PLAN			X							X		
			ACTUAL									X	X		
37	DoPAC	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1	PLAN			X							X		
			ACTUAL									X	X		
38	DOH	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1	PLAN			X							X		
			ACTUAL									X	X		
39	DLABS	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1	PLAN			X							X		
			ACTUAL									X	X		
40	DFST	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1	PLAN			X							X		
			ACTUAL									X	X		
41	DBS	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1	PLAN			X							X		
			ACTUAL									X	X		
42	DFS	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1	PLAN			X							X		
			ACTUAL									X	X		
43	DGE	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1	PLAN			X							X		
			ACTUAL									X	X		
44	IHK	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1	PLAN			X							X		
			ACTUAL									X	X		
45	DCST	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1	PLAN			X							X		
			ACTUAL									X	X		

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46	ISRDS	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1	PLAN			X						X			
			ACTUAL									X	X		
47	Biotech	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1	PLAN			X							X		
			ACTUAL									X	X		
48	DCE	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1	PLAN			X							X		
			ACTUAL									X	X		
49	DME	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1	PLAN			X							X		
			ACTUAL									X	X		
50	DMet	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1	PLAN			Z							X		
			ACTUAL									X	X		
51	DOE	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1	PLAN			X							X		
			ACTUAL									X	X		
52	DMP	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 9.1	PLAN			X							X		
			ACTUAL									X	X		
53	ViCARP	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.4, 7.5, 8.2, 8.3, 9.1, 10.3	PLAN			8							8		
			ACTUAL									X	X		
54	RERC	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.4, 7.5, 8.2, 8.3, 9.1, 10.3	PLAN			X							X		
			ACTUAL									X	X		
55	NCRC-V	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.4, 7.5, 8.2, 8.3, 9.1, 10.3	PLAN			X							X		
			ACTUAL									X	X		
56	Eco-FARMI	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.4, 7.5, 8.2, 8.3, 9.1, 10.3	PLAN			X							X		
			ACTUAL									X	X		
57	OVPREI	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.4, 7.5, 8.2, 8.3, 9.1, 10.3	PLAN			9							9		
			ACTUAL									X	X		
58	Planning	5.3, 6.1, 6.2, 6.3, 7.1, 7.2, 7.3, 7.5, 8.1, 8.2, 8.3, 8.5, 8.7, 9.1, 10.3	PLAN			10							10		
			ACTUAL									X	X		

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	Building and Housing Maintenance	5.2, 5.3, 6.1, 6.2, 7.1, 8.2, 9.1, 10.3	ACTUAL								X	X						
76	Advance Research & Innovation	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.4, 7.5, 8.2, 8.3, 9.1, 10.3	PLAN			20						20						
			ACTUAL								X	X						
77	Office of the Director for Research	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.4, 7.5, 8.2, 8.3, 9.1, 10.3	PLAN			X						X						
			ACTUAL								X	X						
78	Office of the Director for Administrative Services	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.5, 8.3, 10.3	PLAN			21						21						
			ACTUAL								X	X						
79	Office of Head of RSP	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.5, 8.3, 10.3	PLAN			22						22						
			ACTUAL								X	X						
80	Executive Secretary	5.2, 5.3, 6.1, 6.2, 7.1, 8.2, 9.1, 10.3	PLAN			23						23						
			ACTUAL								X	X						
81	Office of the Head of General Services	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.5, 8.3, 10.3	PLAN			24						24						
			ACTUAL								X	X						
82	Budget Office	5.2, 5.3, 6.1, 6.2, 7.1, 7.5, 8.2, 8.3, 10.3	PLAN			25						25						
			ACTUAL								X	X						
83	ATR	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.4, 7.5, 8.2, 8.3, 9.1, 10.3	PLAN			26						26						
			ACTUAL								X	X						
84	Grounds and Landscape Maintenance	5.2, 5.3, 6.1, 6.2, 7.1, 8.2, 9.1, 10.3	PLAN			27						27						
			ACTUAL								X	X						
85	CCE	5.2, 5.3, 6.1, 6.2, 7.1, 8.2, 9.1, 10.3	PLAN			28						28						
			ACTUAL								X	X						
86	CPD	5.2, 5.3, 6.1, 6.2, 7.1, 8.2, 9.1, 10.3	PLAN			29						29						
			ACTUAL								X	X						
87	UIIC (formerly named as Information Office)	5.2, 5.3, 6.1, 6.2, 7.1, 7.4, 8.2, 9.1, 10.3	PLAN			X						X						
			ACTUAL								X	X						
88	Office of the Director for Resource Generation	5.2, 5.3, 6.1, 6.2, 7.1, 8.2, 9.1, 10.3	PLAN			X						X						
			ACTUAL								X	X						
89	Office of the Head of PM & RR	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.5, 8.3, 10.3	PLAN			30						30						
			ACTUAL								X	X						
90			PLAN			31						31						

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	Power plant and Electrical Services	5.2, 5.3, 6.1, 6.2, 7.1, 8.2, 9.1, 10.3	ACTUAL								X	X			
91	Cashier's Office	5.2, 5.3, 6.1, 6.2, 7.1, 7.5, 8.2, 8.3, 10.3	PLAN			32						32			
			ACTUAL								X	X			
92	Instrumentation and Laboratory Equipment	5.2, 5.3, 6.1, 6.2, 7.1, 8.2, 9.1, 10.3	PLAN			33						33			
			ACTUAL								X	X			
93	QAC	5.2, 5.3, 6.1, 6.2, 7.1, 8.2, 9.1, 10.3	PLAN			34						34			
			ACTUAL								X	X			
94	ACRO	5.2, 5.3, 6.1, 6.2, 7.1, 8.2, 9.1, 10.3	PLAN			X						X			
			ACTUAL								X	X			
95	Office of the Director of Innovation	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.4, 7.5, 8.2, 8.3, 9.1, 10.3	PLAN			35						35			
			ACTUAL								X	X			
96	Office of the Head of IGP	5.2, 5.3, 6.1, 6.2, 7.1, 8.2, 9.1, 10.3	PLAN			36						36			
			ACTUAL								X	X			
97	Office of the Head of L & D	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.5, 8.3, 10.3	PLAN			37						37			
			ACTUAL								X	X			
98	CAC	5.2, 5.3, 6.1, 6.2, 7.1, 8.2, 9.1, 10.3	PLAN			X						X			
			ACTUAL								X	X			
99	URC	5.2, 5.3, 6.1, 6.2, 7.1, 8.2, 9.1, 10.3	PLAN			X						X			
			ACTUAL								X	X			
100	Student and Employee Housing Accommodation	5.2, 5.3, 6.1, 6.2, 7.1, 8.2, 9.1, 10.3	PLAN			38						38			
			ACTUAL								X	X			
101	Office of the Director of Physical Plant (formerly named as GSD)	5.2, 5.3, 6.1, 6.2, 7.1, 8.2, 9.1, 10.3	PLAN			X						X			
			ACTUAL								X	X			
102	BOR Secretary	5.2, 5.3, 6.1, 6.2, 7.1, 8.2, 9.1, 10.3	PLAN			X						X			
			ACTUAL								X	X			
103	Printing Press	5.2, 5.3, 6.1, 6.2, 7.1, 8.2, 9.1, 10.3	PLAN			39						39			
			ACTUAL								X	X			
104	Procurement	5.2, 5.3, 6.1, 6.2, 7.1, 8.4, 10.3	PLAN			X						X			
			ACTUAL								X	X			
105	Office of the Head of Payroll	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.5, 8.3, 10.3	PLAN			40						40			
			ACTUAL								X	X			
106	ICTMC	5.2, 5.3, 6.1, 6.2, 7.1, 8.2, 9.1, 10.3	PLAN			X						X			
			ACTUAL								X	X			

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107	International Affairs Office	5.2, 5.3, 6.1, 6.2, 7.1, 8.2, 9.1, 10.3	PLAN			X						X				
			ACTUAL									X	X			
108	Grants Development Office	5.2, 5.3, 6.1, 6.2, 7.1, 8.2, 9.1, 10.3	PLAN			41							41			
			ACTUAL									X	X			
109	Office of the University Disaster and Risk Reduction Management (Security services is part of the function of the DRRM)	5.2, 5.3, 6.1, 6.2, 7.1, 8.2, 9.1, 10.3	PLAN			X							X			
			ACTUAL									X	X			
110	UHERS	5.2, 5.3, 6.1, 6.2, 7.1, 8.2, 9.1, 10.3	PLAN			X							X			
			ACTUAL									X	X			
111	Internal Audit	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.5, 8.3, 10.3	PLAN			42							42			
			ACTUAL									X	X			
112	Gender Resource Center	5.2, 5.3, 6.1, 6.2, 7.1, 8.2, 9.1, 10.3	PLAN			X							X			
			ACTUAL									X	X			
113	Central Analytical Service Laboratory	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.4, 7.5, 8.2, 8.3, 9.1, 10.3	PLAN			43							43			
			ACTUAL									X	X			
114	Geographic Information System Laboratory	5.2, 5.3, 6.1, 6.2, 7.1, 7.2, 7.4, 7.5, 8.2, 8.3, 9.1, 10.3	PLAN			44							44			
			ACTUAL									X	X			

The scheduled audit in March 2020 was not realized because of the COVID-19 Pandemic crisis & the 2nd IQA is pushed through from August to September 2020 to provide the auditors an ample time to prepare for the reports. This is also a Corrective Action to address Item No. 3 of Stage 1 Audit Findings. Moreover, with the implementation of the new organizational structure of the University, some units were added on the list.

Notes: These offices/audit areas were not included in the Audit Program for FSA (FM-QAC-18 rev00, No. 19-02) as:

Column 7 (1, 2, & 10) – these are captured already in the top management

Column 7 (3) – this is part of the audit of the University Registrar (the new organizational structure has a separate office for Admission)

Column 7 (3, 4, 5, 6, 12, 14, 20, 21, 22, 24, 29, 30, 35, 36, 37, 38, 39, 40, & 41) – these are new offices created with the new organizational structure

Column 7 (17, 25, 32, & 42) – these are part of the audit of the Financial Management

Column 7 (7) – there was no evidence on the BOR Resolution approving the offering of the program as per statement of the former BOR Secretary; but it was later found out that the document is available at the BOR Secretary's Office

Column 7 (18, 19, 27, 31, & 33) – these are part of the audit of the General Services Division (currently named as Physical Plant)

Column 7 (8, 9, 11, 13, 15, 26, 43, & 44) – research and extension was not initially highlighted in the scope of certification (as reflected in the Quality Manual of the University)

Column 7 (34) – this is part of the audit of the Quality Assurance Director (currently named as QMR)

Column 7 (28) – this is part of the audit of the University Review Center (having the same auditee and dDRC)

Column 7 (23) – this is part of the audit of the Top Management

Prepared by:


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Date: August 18, 2020

Approved by:


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Date: Aug 19, 2020

