



Concentrix CVG Philippines, Inc.  
25F Ayala North Exchange – Tower II  
6796 Ayala Ave. Cor. Salcedo St.  
Legaspi Village Makati City 1229  
8423 - 8700 local 351092  
hr.autoresponse@concentrix.com

## **CERTIFICATE OF EMPLOYMENT**

This is to certify that Ms **Joana Lin Caintic Sy** was an employee of Concentrix CVG Philippines, Inc. (formerly known as Convergys Philippines Inc.) an affiliate of Concentrix Corporation, the global leader in outsourced customer care. Ms Sy was employed as **Advisor II, Customer Service** under Operations Group from **January 10, 2017** up to **August 18, 2022**.

**Ms Sy** is cleared of any accountabilities from the Company.

This certification is being issued upon the request of Ms Sy for whatever legal purpose it may serve.

Should you have clarifications on the foregoing, you may contact **8423 - 8700 local 351092**.

Issued this February 7, 2024.

*This document is a system generated printout and does not require a signature*

The information in this document may be confidential and privileged and is valid solely for the purpose it was intended. If you are not the intended recipient, any disclosure, copying, distribution or any action taken in reliance on it, is prohibited and may be unlawful. If you receive this document in error, please notify the sender immediately and delete all copies of this document.