## Personnel Officers Association of the Philippines, Inc.

A Civil Service Commission (CSC)-Accredited Learning and Development Institution



No.9 Biscayne Street, South Fairview, Brgy Fairview Park, Quezon City poap\_org@yahoo.com Tel Nos: (02) 8373-3468, 0917-8614273 & 0949-8892046

## Certificate of Participation

is awarded to

## ANTONETTE S. CRUZ

for having completed thirty-two (32) training hours on

Personality Development and Developing Customer Satisfaction

held on June 13 - 16, 2023 at ALA Plaza Hotel, Puerto Princesa City

SOMERADO M. PANDAPATAN

President