



VISAYAS STATE UNIVERSITY
Visca, Baybay, Leyte

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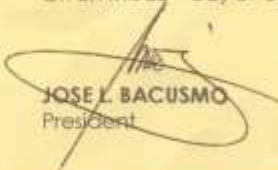
CERTIFICATE OF PARTICIPATION

is hereby given to

Dalisay F. Andres.

for her active participation during the **Seminar on Customer Service and Implementation of the Citizens' Charter** held on September 22, 2009 at the Center for Continuing Education, Visayas State University, Visca, Baybay, Leyte.

Given this 22nd day of September 2009, CCE, VSU, Visca, Baybay, Leyte.


JOSE L. BACUSMO
President