OFFICE PERFORMANCE COMMITMENT & REVIEW FORM (OPCR)

I, VICENTE A GILOS, Head of the University Library commits to deliver and agree to be rated on the attainment of the violiowing ets in accordance with the indicated measures for the period July-December 2021.

VICENTE A. GILOS

Ratee

Approved: EDGARDO E. TULIN

targets in accordance with the indicated measures for the period July-December 2021.

Approved: EDGARDO E. TULIN
President

	MFOs/PA Ps	Success Indicators	Persons Responsible	2021 Target (July- December 2021)	Actual Accomplishment	Rating				Remarks
MFO NO.						Q ¹	E ²	T ³	A ⁴	Acmarks
UMFO	4 EXTENSIO	N SERVICES								
OCL MFO 2		PI 1 Number of expert services provided/rendered i.e. acting as internal AACCUP accreditor.	Chief Libra rian	Once every rating period	5 Services	5	5	5	5	
UMFO	5 Support to	Operations								
VSAS	STO 1: ISO 9	001:2015 ALIGNED DOCUME	NTS							
	OCL STO 1 : ISO 9001:2015 aligned documents	PI 1. Percentage of clients served rated the services received at least very satisfactory or higher	All Librarians	0% complaint from client served	0% Complaint	5	5	4	4.6	

	and compliant processes	P1 2 No. of quality procedures prepared, reviewed and/ or revised	All Librarians	2	10	5	5	5	5	
		PI 3 Percentage of 5S implementation at the workplace	All Library staff	95%	98%	5	5	4	4.6	
VSAS	S STO3: ARTA	ALIGNED COMPLIANCE AND	REPORTING RE	EQUIREMENTS						
	OCL STO 3 ARTA	PI. 1 Efficient & customer friendly frontline service	All Staff	O Complaint	O Complaint	5	5	5	5	
	aligned complianc e and Reporting requiremen ts	P1 2 Citizen's Charter Compliance: a. Citizen/client satisfaction survey report	All Librarians	95% satisfied	98% Satisfied	5	5	4	4.6	
VSAS	S STO4: INNO	VATIONS & BEST PRACTICES								
		PI. 10. Number of new systems/innovations/proposal s introduced and implemented	OCL and all unit librarians	1	1	5	5	4	4.6	
OC L	Technical Services	PI 1 No. of materials acquired and processed.	All Library Staff	125 volumes						
MF O 3				acquired and processed	655 Volumes	5	5	5	5	
		PI2. Number of title of theses, dissertations, manuscripts, etc., received		200 titles	398 Titles	5	5	5	5	

		PI 3 No. of resources encoded to the database, barcoded and./or RFID provided	All Librarians	250 volumes	569 Volumes	5	5	5	5	
		PI 4. No. of documents prepared for AACCUP, CHED, ISA, ISO, etc. accreditations/requirements	All Library Staff	2 documents	76 Documents	5	5	5	5	
		PI 5 No. of e-copies of theses/dissertations, field practice reports, etc. manuscripts assessed and printed.	All Library Staff	200 e-copies	398 e-copies	5	5	5	5	
		PI 6 No. of books, journals repaired and/or bound	Binders and Support staff	150 volumes	394 Volumes	5	5	5	5	
OC LMF O 4	Reader's Services	Students, faculty, staff & researchers availed the library facilities, services & resources	All Library Staff	100 users per rating period	224	5	5	5	5	
				150 users per rating period	172	4	5	4	4.3	
		b. Students, faculty, staff & researchers reference queries responded	All Librarians	100 users per rating period	384	5	5	5	5	

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OC L MF O 5	Repository Services	PI 1 No. of E-copies of theses/dissertation converted to e-books	All Library Staff	150 e-copies of theses/ dissertation converted to e- books	149	3	4	2	3	The staff's hour assigned to this task is just 10 hours /month only.
		PI 2 Number of materials for special collection received	All Librarians	6 titles of materials for special collection	10	5	5	4	4.6	
No. of the Park of the		ADMINISTRATION and SUP	PORT SERVIC							
OC L MF O 6	Administrati ve and Support Services Managemen t	PI 1 Number of Official documents prepared, issued, acknowledged, authenticated and inspected	All Library staff	750 Official documents	1331	5	5	5	5	
		PI. 2 No. of linkages with external agencies maintained ie. Exchange partners		58 linkages	58	5	4	4	4.33	
OC L MF O 8	Income Generating Services	PI 1 Number of theses bound	All Bindery Staff	600 volumes theses bound	944 Volumes	5	5	4	4.6	
		P1 2 Income generated	All Library Staff	₱200,000.00	₱340,922.00	5	5	4	4.6	
	Total Over-									
		tal Over-all rating divided by)		103.83	Comments & Reco	mmend	ation	s for	Develop	oment Purpose:
Addit	tional Points:				The VSU Administra	tion ma	y con	sider 1	o fast tr	ack the hiring of
Approved Additional points					vacant two (2) Collect				and the second second	700
FINAL RATING				4.71	improve the output of the Office of the Chief Librarian.					
ADJE	ECTIVE RATIN	G		"O"						

Received by:

DILBERTO O. FERRAREN

VP-Planning

1 - Quality

2 – Efficiency

3 - Timeliness

4 – Average

Calibrated by:

DANIEL LESLIE S. TAN

Chairman, PMT

Recommending Approval:

ALELI A. VILLOCINO VP- Students Affairs & Services

Approved by:

EDGARDO E. TULIN

President