## OFFICE PERFORMANCE COMMITMENT & REVIEW FORM (OPCR)

I, MANOLO B. LORETO, Dean of Students, Office of the Dean of Students commits to deliver and agree to be rated on the attainment of the following targets in accordance with the indicated measures for the period January-December, 2021.

CHAHAT

MANOLO B. LORETO

Dean of Students, ODS

Approved:

ALELI A. VILLOCINO

VP for Student Affairs and Services

RECEIVED BY:

BY:

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SOURCE CERTIFICATION

BY:

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SOURCE CERTIFICATION

AND DESCRIPTION

| Appointment/Status  | Position Title                | Number |
|---------------------|-------------------------------|--------|
| Head                | Dean of Students (Designated) | 1      |
| Regular Staff       | Guidance Coordinator III      | 0      |
|                     | Guidance Counselor III        | 2      |
|                     | Guidance Counselor I          | 1      |
|                     | Affiliate Guidance Counselors | 2      |
|                     | Admin. Officer III            | 1      |
| Permanent (Utility) | Admin. Aide III               | 1      |
| Casual              | Admin. Aide III               | 1      |
| Job Order           |                               | 1      |
|                     | TOTAL                         | 10     |
| No. of Offices      | Heads (Designated)            | 6      |
|                     |                               |        |

Rating Equivalents:
5 - Outstanding
4 - Very Satisfactory
3 - Satisfactory
2 - Fair
1 - Poor

| GASSs/PAPs Succe    | Success Indicators   | Persons Responsible Target (January-December 2021 | Actual   |   | Ra             | ating          |                | Remarks        |   |
|---------------------|--|---|--|---|----------------|----------------|----------------|----------------|---|
|                     |  |   | ranger (canada) December 2021/                               | Jan June 2021   | Q <sup>1</sup> | E <sup>2</sup> | T <sup>3</sup> | A <sup>4</sup> |   |
|                     |  |   |  |   |                |                |                |                |   |
| UGAS5. SUPPORT TO   | OPERATIONS   |   |  |   |                |                |                |                |   |
| OVPSAS STO 1: ISO 9 | 001:2015 ALIGNED DOCUMENTS   |   |  |   |                |                |                |                |   |
| ODS STO 1: ISO      |  |   |  |   |                |                |                |                |   |
|                     | PI 1. Percentage of clients served that rated the services rendered at least very satisfactory or higher | ODS, OSWS, OSDS, OISPS, OCJP, OSGA, OIVP          | 95% of clients rated services as very satisfactory or higher | 100 % of the clients rated more than satisfactory     | 5              | 5              | 5              | 5.00           | Note: to get the final rating from QAC who analyze all customer feedback              |
|                     | Pl. 2. Number of quality procedures  | ODS, OSWS, OSDS, OISPS,                           |  |   | 2              |                | -              | 4.00           | 1.0   |
|                     | revised/updated/registered at QAC  | OCJP, OSGA, OIVP                                  | 4 quality procedures revised and/or registered               | 1 Distance Counseling<br>and 1 Guidance<br>Activities | 3              | 3 5            | 5              | 5              | 1 Counseling, 1 Career, 1<br>Student Development, 1<br>online scholarship application |

| (**  | 4 (*   | · •   | 4  |  |   |   |   |      |  |
|--|--|---|--|--|---|---|---|------|--|
|  | PI. 3. Percentage implementation of processes in accordance with existing approved quality procedures                                      | ODS, OSWS, OSDS, OISPS,<br>OCJP, OSGA, OIVP | 100% processes implemented according to QP   | 100%   | 5 | 5 | 5 | 5.00 | zero NC during external audit                                      |
|  | PI. 4 Number/Percentage of Reports submitted on time to partner agencies and other regulatory bodies                                       | ODS, OSWS, OSDS, OISPS,<br>OCJP, OSGA, OIVP | 100 % reports submitted on time  | 80%  | 3 | 5 | 5 | 4.33 | Communication from partner agencies and transmittal for submission |
|  | PI.5 Number of policies approved for<br>recruitment of Registered Guidance<br>Counselors or Registered<br>Psychologists (B.1.1)            | ODS   | 2 policies submitted   |  |   |   |   |      |  |
|  | P1.6 Number of personnel<br>added/assigned to offices in ODS<br>(B1.2)   | ODS   | 3 Admin Aide   |  |   |   |   |      |  |
|  | PI.7 Percentage of ISO evidences<br>compliant with existing ODAS/HRM<br>quality procedures kept intact and<br>readily available to Auditor | ODS, OSWS, OSDS, OISPS,<br>OCJP, OSGA, OIVP | 100% ISO compliant evidences readily available   | 100%   | 5 | 5 | 5 | 5.00 | c/o DRC Meriam Luna  |
|  | ALIGNED COMPLIANCE AND REPOR   |   | Annual Control of the |  |   |   |   |      |  |
| ODS STO 3: ARTA<br>aligned frontline<br>services                             | PI. 7 Efficient & customer friendly frontline service  | ODS, OSWS, OSDS, OISPS,<br>OCJP, OSGA, OIVP | Zero percent complaint from clients served   | 0%   | 5 | 5 | 5 | 5.00 | Note: Please refer to customer satisfaction survey result from QAC |
|  | ATIONS & BEST PRACTICES  |   |  |  |   |   |   |      |  |
| ODS STO 4:<br>Innovations & new<br>Best Practices<br>Development<br>Services | introduced and implemented   | ODS, OSWS, OSDS, OISPS,<br>OCJP, OSGA, OIVP | online counseling, weekly Serbisyo Estudyante program, Online Kumustahan (students and LSIs), NiKoPaNi organization, Junior DBGF orientation, online application of scholarship, virtual roundtable discussion, video presentations of guidance topics   | Online Counseling;<br>Online Student<br>Services Days series<br>of webinars; Weekly<br>Serbisyo Estudyante;<br>Online scholarship<br>application;Roundtabl<br>e Discussion with<br>Student Leaders | 5 | 5 | 5 | 5.00 |  |
|  | PI. 9. Number of request for expert services in seminars/workshops served/provided   | ODS, OSWS, OSDS, OISPS,<br>OCJP, OSGA, OIVP | 2 expert services  | 3  | 5 | 5 | 5 | 5.00 | 1 VSU-HIS(Ms. Brit); 1 c/o<br>Ms. Castañeda; 1 Ms. Cobico          |

|   | Pl. 17 Percentage of student counselled  | osws  | 6% of the current student population   | 2.37%  | 4 | 5 | 5 | 4.67 |   |
|---|--|---|--|--|---|---|---|------|---|
| DDS GASS 2: Student<br>Nelfare Services               | conducted  | osws  | 10 guidance activities   | 6  | 5 | 5 | 5 | 5.00 | (16) Weekly Serbisyo<br>Estudyante; (4) Staff Monthl<br>Wellness; (3) Webinar topics                                      |
| 2   | PI Number of researches on student<br>affairs and services conducted<br>(B1.15)  | ODS, OSWS, OSDS, OISPS,<br>OCJP, OSGA, OIVP | 1  |  |   |   |   |      |   |
|   | PI 17 Number of proposals for<br>relocation of vital offices of ODS at<br>the Learning Resource Center (B1.4)                | ODS   | 3 proposals accepted   |  |   |   |   |      |   |
|   | PI 16 Number of<br>seminars/conference/trainings<br>attended by ODS staff (B1.3)   | ODS, OSWS, OSDS, OISPS,<br>OCJP, OSGA, OIVP | at 1 for each personnel per year   | 2  | 3 | 5 | 5 | 4.33 | 1 Ms. Cobico; 1 Ms. Tauy  |
|   | PI.15 No. of unit heads/staff meetings presided  | ODS, OSWS, OSDS, OISPS, OCJP, OSGA, OIVP    | ODS Monthly meeting,   | 6  | 4 | 5 | 5 | 4.67 | 2 meetings per month  |
|   | PI.14 No. of council/board/committee assignments served/functions performed  | ODS, OSWS, OSDS, OISPS,<br>OCJP, OSGA, OIVP | UADCO, Acad Council, ViFE,<br>Undergrad Student Scholarship<br>Committee, GAD, Alumni<br>Communicator, LGU Link, | 10   | 4 | 5 | 5 | 4.67 | 6 UAdCO; 1 Grievance<br>Comm; 1 Safety & Health; 1<br>GAD; 1 VEFI   |
|   | PI. 13 No. of formal/informal linkages with external agencies maintained   | OCJP, OSGA, OIVP                            | 1 (DOLE, POEA, Industry, Employers)  | 9  | 5 | 5 | 5 | 5.00 | 1 DOLE, 8 Industry, 1 POEA  |
| DDS GASS 1:<br>Idministrative and<br>Support Services | PI. 12 Number of administrative services and financial/ administrative documents acted within time frame                     | ODS, OSWS, OSDS, OISPS,<br>OCJP, OSGA, OIVP | 100% documents acted (with absolute figures)   | 100 % acted within the time frame (112 students) | 5 | 5 | 5 | 5.00 | Shiftee, Student Assistance<br>Application, CGMC,<br>Certifications, Clearance  |
|   | ninistrative and Support Services Ma   | nagement                                    |  |  |   |   |   |      |   |
| MFO6: General Adm                                     | inistrative and Support Services (GA   | SS)   |  |  |   |   |   |      | intervention program  |
|   | Pl. 11. Number of action research conducted and analyze  | CAB   | 1 action research  | 1  | 5 | 5 | 5 | 5.00 | Needs Assessment of<br>Students the results of which<br>was used to plan an   |
|   | Pl. 10. Number of best practices<br>shared to other agencies and/or<br>entries submitted to any search for<br>best practices | MBL   | 1 best practice shared   | 1  | 5 | 5 | 5 | 5.00 | Ms. Castañeda as resource<br>person for Mental Health<br>Week Webinar of the EVSU<br>Administrators, faculty and<br>staff |

PI 18 Number of student support ODS, OSWS, OSDS, OISPS. services manual revised and OCJP, OSGA, OIVP 100% approved by BOR approved by BOR PI 19 Number of student surveys ODS, OSWS conducted related to mental health 2 of students and intervention actions implemented (B.1.16) PI 20 Number of peer support ODS, OSWS members recruited and trained 10 6 4 4.00 Students recruited (B1.17)ODS GASS 3: PI 21 Number of students availing **OISPS** Institutional Student VSU dormitory facilities 700 qualified students Services PI 22 Percentage of private boarding ODS, OISPS house and dormitories accredited 25% for each adjacent barangays with business permit (B.1.12)PI 23 Number of ODS, OISPS dormitories/cottages rewired (B.1.13) 2 PI 24 Number of ODS, OISPS dormitories/cottages repaired 2 3 3.67 No available materials structurally (B.1.14) PI 25 Percentage of scholarship and OISPS, OSSGA Many have INC grades yet; grants applicants and qualifiers 100% of the applicants 19 Honorific; 151 US; 551 72% 5 3 5 awarded before the mid-term CS; 324 Acad; 1 IP examination (B.1.6) ODS GASS 4: Student Pl 26 Percentage of students' ODS, OSDS Development organization applicants recognized 100% of the student organization Services two weeks after the deadline (B.1.7) applicants PI 27 Number of student organizations' community activities OSDS 5 3.67 coordinated (B.1.8) PI 28 Number of student development activities (eg. seminars/ conference/trainings/tutorials, etc.) OSDS 50 31 4 5 4.67 5 conducted/endorsed/monitored (B.1.9)

| ODS GASS 5: Student<br>Career and Job<br>Placement Services | PI 29 Number of career development   | ODS, OCJPS            | 3                      | 5  | 5 | 5     | 5      | 5.00   | Pre-employment; Job-<br>seeking; Character<br>enhancement; Talent-Basket<br>orientation                          |
|---|--|-----------------------|------------------------|--|---|-------|--------|--------|--|
|   | PI 30 Number of established informal linkages with industries/employers (B.1.11) | OCJPS                 | 4                      | 8  | 5 | 5     | 5      | 5.00   | Channel precision; Double<br>ring farm; Eville; GAFNI;<br>PHILSURIN; Virginia Farms;<br>Talent Basket; Accenture |
|   |  | Total Over-all Rating |                        |  |   | A     |        | 112.33 |  |
|   |  | Average Rating        |                        |  |   |       |        | 4.68   |  |
|   |  | Adjectival Rating     |                        |  | T | Outst | tandin | g      |  |
|   |  |                       |                        | The second of th |   |       |        |        |  |
| Received by:  |  | Calibrated by:        | Recommending approval: |  |   | Ar    | prove  | d by:  |  |

DILBERTO O FERRAREN, PhD

Planning Office
Date: AUG [ 6 2021

Chairman, PMT Date: 7 27 21

ALELIA. VILLOCINO

VP for Student Affairs and Services

Approved by:

EDGARDO E. TULIN University President

Date: \_

1- Quality

2 - Efficiency

3 - Timeliness

4 - Average

Note: Entries with blue colors are from the OTP