

## OFFICE PERFORMANCE COMMITMENT & REVIEW FORM (OPCR)

I, LUALHATI M. NORIEL, of the Quality Assurance Center commits to deliver and agree to be rated on the attainment of the following targets in accordance with the indicated measures for the period January to June, 2017.

**LUALHATI M. NORIEL**

Head of Unit

**REMBERTO A. PATINDOL**

Chairman, PMT

Approved:

BEATRIZ S. BELONIAS

**VP-for Instruction**

[illegible]

	Number of pages of documents to photocopied as supporting Documents for AACCUP, ISA, CHED Monitoring, Horizontal Typology, ISO, AUN)	8,500 pages	PPOrano/ CYRellin/ CUrate	12,000 pages	141%	5	5	5	5	
	Number of workshop output prepared	1	LMNoriel/ /PPOrano/ CYRellin	2	200%	5	5	5	5	
	Number of Institutional Portfolios corrected	9 Areas	LMNoriel/ /PPOrano	9	100%	5	5	5	5	
	Number of IP edited for final layout printed and bound for file	9 Areas	PPOrano/ CYRellin/	9	100%	5	5	5	5	
	Number of IP edited for final layout printed/bound and submitted to AACCUP	9 areas	PPOrano/ CYRellin/Urate	18	200%	5	5	5	5	
	Number of IP edited for final layout printed/bound for Copyrighting	9 Areas	PPOrano/ CYRellin/Urate	9	100%	5	5	5	5	
<b>Support to Operations (ST0)</b>										
	Number of meetings, workshop/Writeshop to schedule/facilitate ( AACCUP, ISO, Institutional Accreditation)	10	LMNoriel/ PPOrano/ CYRellin / CUrate	25	250%	5	5	5	5	
	Number of Consultation Workshop to Conduct (AACCUP Accreditation)	1	LMNoriel/ PPOrano/ CYRellin / CUrate	1	100%	5	5	5	5	
	Number of Orientation/Training/Workshop to Conduct (ISA,ISO,AACCUP)	4	LMNoriel/ PPOrano/ CYRellin / CUrate	9	225%	5	5	5	5	
	Number of program to monitor for compliance of the Mandatory Requirements for Level IV Phase II	6	LMNoriel/ PPOrano/ CUrate	8	133%	5	5	4	4.66	
<b>Efficient Customer-Friendly Assistance</b>										
	Efficient and customer-friendly frontline service	Zero complaint from clients	PPOrano/SMRavelo/ CUrate		Zero complaint from clients	5	5	5	5	

Total Over-all Rating									78.98	
Average Rating									4.93	
Adjectival Rating									outstanding	


Received by:


Calibrated by:

Recommending Approval:

Approved by:

Planning Office

  
**REMBERTO A. PATINDOL**  
PMT

  
**BEATRIZ S. BELONIAS**  
VP for Instruction *oslon*

  
**EDGARDO E. TULIN**  
\* President

Date: \_\_\_\_\_

Date: \_\_\_\_\_

Date: \_\_\_\_\_

Date: \_\_\_\_\_

- 1 – Quality
- 2 – Efficiency
- 3 – Timeliness
- 4 - Average