

Department of Tourism and Hospitality Management

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OFFICE PERFORMANCE COMMITMENT & REVIEW (OPCR)

I, VENICE B. IBAÑEZ, Head of the Department of Touirsm and Hospitality Management, commits to deliver and agree to be rated on the attainment of the following accomplishments applicance Section 1. with the indicated measures for the period January - June 2021.

VENICE B. IBANEZ

Department Head

TOTAL:

MOISES NEIL V. SERIÑO College Dean

3.0

6

RDE Commitments*** Total FTE (1x2, INFORMATION ON PERSONNEL FULL-TIME TEACHING EQUIVALENT (FTE): Number (1) Publication Extension Min. FTE (2) Research Personnel Department Head 14.35 14.4 3.0 Faculty w/ Univ. Designated Position 30.3 0.0 15.15 Regular Faculty (VSL)* 7.5 0.0 Regular Faculty (TLS)* 25 148.6 0.0 Part time and Substitute Faculty 41 206.3 0.0 Admin Start Members

Rating Equivalents: 5 - Outstanding 4 - Very Satisfactory 3 - Satisfactory 2 - Fair 1 - Poor

Note:

** On Teacher's Leave status. Minimum FTE required is 18 units

^{***} Professors and Associate Professors are required to commit RDE outputs (Please Performance Indicators under Research (UMFO 3) and extension (UMFO 4)

						Ac	tual		Rat	ing		
MFO No.		Success/Performance Indicator (PI)		Units/Person s Responsible	Department	% Accom-	Accom-	Quality	Efficiency	Timeliness	Average	Remark (Details of the targetted output indicators with **)
MFO 1	ADVANCE	DEDUCATION SERVICES (20%)										
	OVPI MFO	1. Graduate Degree Program Management S	ervices									

^{*} On vacation-sick-leave status. Ratio of Instruction and RDE commitments should determined based on FTE of 18 units

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	1	in re	1. Percentage of graduate school faculty engaged esearch work applied in any of the following:	Dept. Head & Faculty	N/A		ir .		4
		a.	pursuing advanced research degree program (Ph.D) *		N/A				
		b.	actively pursuing in the last three (3) years (investigative research, basic and applied scientific research, policy research social science research)		N/A				
		C.	producing technologies for commercialization or livelihood improvement		N/A				
			whose research resulted in an extension program		N/A				
	OVPI ME	0 2	. Graduate Student Management Services			4"			
	PI 1: Per degree p		age of graduate students enrolled in research ams *	Dept. Head & Faculty	N/A				2%
	The state of the s		age of accredited graduate programs *	Dept. Head & Faculty	N/A				2%
	PI 3: Nu monitore		r of graduate degree specializations offered and	Dept. Head & Faculty	N/A				2%
			TE coordinated, implemented & monitored*	Dept. Head & Faculty	N/A				2%
	PI 5: Pe enrolled		tage increase in number of graduate students	Dept. Head & Faculty	N/A				2%
			tage increase in number of students who thin prescribed period *	Dept. Head & Faculty	N/A				2%
	PI 7: Nu honors/di		or of graduate students awarded with ction *	Dept. Head & Faculty	N/A				2%
<u>F</u>	PI 8: Nu	mbe	r of graduate students advised *	Dept. Head & Faculty	N/A				2%
<u>F</u>	PI 9: Nur	nber	of instructional materials developed *	Dept. Head & Faculty	N/A				
	On-line	e rea	ady courseware		N/A				

					No. of London				_		
	Flexible instructional materials		N/A								
	Assessment tools		N/A								
	PI 10: Number of virtual classrooms created and operationalized		N/A								
MFO 2	HIGHER EDUCATION SERVICES (50%)										
	PI 1. Percentage of first time licensure exam takers that pass the licensure exams *	Dept. Head & Faculty	N/A								7.5%
	PI 2. Percentage of graduates (2 years prior) that are employed *	Dept. Head & Faculty	60%	47%		5	4	4	4.	20 out of 43 target responded	2.5%
	PI 3. Percentage of undergraduate student population enrolled in CHED-identified and RDC-identified priority programs *	Dept. Head & Faculty	100%	100%		5	5	5	5		2.5%
	PI 4. Percentage of undergraduate programs with accreditations *	Dept. Head & Faculty	100%							Documents for COPC compliance of BSTM and BSHM programs already submitted to CHED (June 4, 2021)	2.5%
	PI 5: Total FTE, coordinated, implemented and monitored *	Dept. Head & Faculty	651	407.05		5	4	5	4-(2nd semester 2020-2021 FTE	20%
	PI 8: Number of students advised: *	Dept. Head & Faculty							1		
	On thesis/ field practice/special problem		60.00	71		5	5	5	5	1st sem 2020-2021- 18; 2nd sem 2020-2021-53	1%
	No. of approved manuscript submitted within prescribed period		60.00	18.0		3	3	3	3	1st sem 2020-2021 OJT reports	1%
	On consultation		388	430		5	5	5	5		0.5%
	PI 9: Number of student organizations advised/ assisted *	Dept. Head & Faculty									
	Student organizations advised		2	2		5	5	y	5	Shots and TORAH	1.25%
	Student organizations assisted on student related activities		2	2		5	3	5	5	1 activity per organization	1.25%
	PI 10: Number of instructional materials developed *	Dept. Head & Faculty									10%

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	On-line ready courseware	Dept. Head & Faculty	27	29	3	4	4		Started only (not yet completed)	
	Flexible instructional materials	Dept. Head & Faculty	27	34	5	5	5	5	Set per course (includes video presentations and powerpoints)	
	Assessment tools	Dept. Head & Faculty	27	34	5	5	5	5	Set per course (includes video presentations and powerpoints)	
	PI 10: Number of virtual classrooms created and operationalized	Dept. Head & Faculty	27	34	5	5	5	5		
	PI 11: Additional Outputs	Dept. Head & Faculty								
MFO 3	RESEARCH SERVICES (10%)									
	PI 1. Number of research outputs in the last three (3) years utilized by the industry or by other beneficiaries *	Dept. Head & Faculty	0							2%
	PI 2. Number of research outputs completed within the year *	Dept. Head & Faculty	1		2	2	2	2	On-going; research study up until Dec 2021	2%
	PI 3. Percentage of research outputs published in internationally-referred or CHED recognized journal within the year (2%) *	Dept. Head & Faculty								
	In refereed int'l journals	Dept. Head & Faculty								1.50%
	In refereed nat'l/regional journals		1		2	2	2	2	Research study is still on-going	0.50%
	PI 4. Number of research outputs presented in regional/national/ int'l fora/conferences *	Dept. Head & Faculty								
	In int'l fora/conferences									1.50%
	In nat'l/regional fora/conferences		1		2	2	2	2	Research study is still on-going	0.50%
	PI 5. Percent of research proposals approved *	Dept. Head & Faculty	50%	33%	3	3	3	3	One out of 3 submitted research proposals	0.5%
	PI 6. Additional outputs*	Dept. Head & Faculty								
	No. of research-related awards (research conducted by faculty or student w/ faculty)									1.50%

MFO 4	EXTENSION SERVICES (10%)						1			
	PI 1. Number of active partnerships with LGUs, industries, NGOs, NGAs, SMEs, and other stakeholders as a result of extension activities *	Dept. Head & Faculty	1	2	2	S	5	5	LGU Merida; PMPI	2.0%
	PI 2. Number of trainees weighted by the length of training *	Dept. Head & Faculty	50	33	4	49	4	4		2%
	PI 3. Number of extension programs organized and supported consistent with the SUC's mandated and priority programs *	Dept. Head & Faculty	1	2	5	Z	5	5	Extension activities (Ecotourism Webinar-Training and Training Needs Analysis Activity)	2%
	PI 4. Percentage of beneficiaries who rated the training course/s and advisory services as satisfactory or higher in terms of quality and relevance*	Dept. Head & Faculty	90%	100%	5	2	5	3		1%
	PI 5. Number of technical/expert services *	Faculty								1%
	Research Mentoring									
	Peer reviewers/Panelists									
	Resource Persons									
	Convenor/Organizer									
7. 10 3	Consultancy									
	Evaluator									
	PI 8. Percent of extension proposals approved *	Dept. Head & Faculty	50%		2	2	2	2		0.5%
	PI 11. Additional outputs *	Dept. Head & Faculty								
	No. of extension-related awards (extn. conducted by faculty or student & faculty) *									1.5%
MFO 5	Support to Operations									
	OVPI MFO 1. Faculty Development Services									
	PI 1: Number of faculty pursuing advanced research degree programs (PhD) facilitated, monitored and assisted *	Faculty	3	1	3	3	3	3	MCLao (continuing)	0.625%

10%

	OVPI MFO 2. Faculty Recruitment/Hiring Services									
	PI 2: Number of faculty recruited/hired based on needed competencies and aligned with ISO standards *	Dept. Head & Faculty	5	6	2	Z	2	5	1 regular, 1 substitute, 4 part-timers	0.125%
	OVPI MFO 3. Faculty Evaluation Services									
	PI 3: Number of seminars/trainings/ conventions/workshops coordinated for entire university *	Dept. Head & Faculty				1	1			0.25%
	PI 4: Number of seminars/trainings/ conventions/workshops coordinated outside of the university *	Dept. Head & Faculty	(4)						3	0.25%
	PI 5: Percentage of faculty rated by students with at least very satisfactory rating in 50% of the subjects evaluated *	Dept. Head & Faculty	50%	91%	4	3	5		10 out of 11 faculty got VS	0.75%
	PI6 : Number of in-house seminars/trainings/ workshops/reviews conducted *	Dept. Head & Faculty	1	3	2	5	2	2	webinars	0.25%
	PI 7 : Additional outputs *	Dept. Head & Faculty								
	Number of faculty/staff awards/honors received related to operations support									0.25%
	OVPI MFO 4. Program and Institutional Accreditation Services									
	PI 8. Compliance to all requirements thru the established/adequate implementation, maintenance and improvement of the QMS of the core processes of the College/department under ISO 9001:2015*	Dept. Head & Faculty	100%		Z	2	2	S	Zero non-conformity	2.50%
MFO 6	General Admin. & Support Services (GASS)									
	PI 1. Submission of College/Department PPMP for the following year within deadline as prescribed by BAC*	Dept. Head	1	1	5	5	5	5		1%
	PI 2. Zero percent complaint from clients served	Dept. Head & all faculty & staff								2%
	PI 3. Number of coaching sessions among faculty & staff**	Dept. Head	2	1	4	4	4	4	Coaching regrading TPES Result	
	PI 4. Number of planning sessions, tracking and monitoring of targets, etc. conducted to ensure attainment of department targets**	Dept. Head	2	7	2	5	2	5	1 one-on-one session; 6 group sessions during dept. meeting	

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5%
370

	PI 5. Num		ly/special faculty & staff meetings	Dept. Head	10	6	4	4	4	4	. 1 per month	
	PI 3: Add	litional Output	s	Dept. Head & all faculty & staff								
	The state of the s	The state of the s	es/new initiatives in academic units' l/benchmarked by other depts/agencies	 1							explain here briefly why consider said department practice can be considered as a best practice	20
T.1.10	" D - "						1	260	. 32	M		-
	er-all Rating							_	-	†		-
Average F	Rating			 				4.	2			-
Adjectival	Rating							VS				

Receiv	ved by:
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REMBERTO A. PATINDOL

BEATRIZ S. BELONIAS

Recommending Approva

EDGARDO E. TULIN

DILBERTO D. FERRAREN, PhD
Vice President for Plearing Regul Office ation and External Affairs

Chairman, PMT Date: 3 21 21

Calibrated by:

Vice Pres. for Academic Affairs 9

President Date:

Approved:

Date 1 8 2021

Date: 3 21 21

* To indicate in the remarks column the details of the targetted outputs for easy review and calibration.

^{**} No percentage weight for ranking purposes since these are activities only expected to be performed at the department level