"Exhibit A"

1 JAN 2021

## OFFICE PERFORMANCE COMMITMENT & REVIEW FORM (OPCR)

I, <u>ELSIE E. SALAMAT</u>, Head of the Alumni and Community Relations Office commits to deliver and agree to be rated on the attainment of the following targets in accordance with the indicated measures for the period July to December, 2020.

ELSIE E. SALAMAT

Dept/Unit Head

Approved:

DILBERTO O. FERRAREN Vice President-PRGAS

| MFOs/PAPs Success Indicators             | Current Indiants   | Unit/Persons             | rsons                 |      | Rating         |                |                |     | Remarks |
|--|--|--------------------------|-----------------------|------|----------------|----------------|----------------|-----|---------|
|  | Responsible  | Target                   | Actual Accomplishment | Q1   | E <sup>2</sup> | T <sup>3</sup> | A <sup>4</sup> |     |         |
| ACRO MFO 1. Organizational Strengthening | PI 1. Efficient Customer<br>and friendly frontline<br>Service<br>Percentage of walk in<br>clients served/entertained | AMLumacad<br>/ACRO Staff | 100%                  | 100% | 4              | 5              | 5              | 4.7 |         |
|  | Percentage of Inquiries answered on social media (ACRO FB page)  | EESalamat                | 50%                   | 100% | 5              | 5              | 4              | 4.7 |         |
|  | Number of meetings with<br>Alumni Communicators<br>(ACs)   | EESalamat/A<br>MLumacad  | 3                     | 1    | 3              | 3              | 4              | 3.3 |         |
|  | Number of ACs Identified with one per unit/Dept.   | EESalamat                | 38                    | 38   | 4              | 5              | 5              | 4.7 |         |

|  | Number of Social Media platform created to engage alumni   | EESalamat                        | 1 | 1 | 4 | 5 | 5 | 4.7 |
|--|--|----------------------------------|---|---|---|---|---|-----|
| •  | PI 2. Facilitates the creation of alumni chapters  Number of Chapter Identified and facilitated for organization                     | EESalamat                        | 1 | 1 | 4 | 5 | 5 | 4.7 |
|  | PI 3. Produce Articles for the Alumni Notes  Number of Articles written  Number of articles solicited from ACs or off- campus alumni | EESalamat  EESalamat/A  MLumacad | 2 | 2 |   | 5 | 4 | 4.3 |
| ACRO MFO 2. Academic and Resource Generation Partnership | PI 4. Monitor Alumni Scholars and Program Number of scholars monitored Number of meetings with scholars                              | EESalamat  EESalamat/A  MLumacad | 3 | 2 |   | 5 | 5 | 4.7 |

|                            | Number of notices of meeting sent to   | EESalamat | 2  | 2  | 4 | 5 | 5 | 4.7 |
|----------------------------|--|-----------|----|----|---|---|---|-----|
|                            | scholars  Periodic fund disbursement for scholars                            | EESalamat | 2  | 2  | 4 | 5 | 5 | 4.7 |
|                            | Number of<br>scholar's<br>vouchers<br>prepared                               | MDLatras  | 2  | 2  | 4 | 5 | 5 | 4.7 |
|                            | Number of announcements posted for projects or programs where alumni can get | EESalamat | 1  | 1  | 4 | 5 | 4 | 4.3 |
| ACRO MFO 3. Monitoring and | PI 5. Monitor<br>alumni<br>whereabouts                                       |           |    |    |   |   |   |     |
| Recognition<br>Services    | and feedback  Number of notices posted on social media                       | EESalamat | 1  | 2  | 5 | 5 | 5 | 5   |
|                            | soliciting data<br>from alumni<br>Number of ACs<br>informed to post          | EESalamat | 20 | 20 | 4 | 5 | 4 | 4.3 |
|                            | alumni communication  Number of survey/feedback                              | EESalamat | 20 | 20 | 4 | 5 | 4 | 4.3 |

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s docs posted on their respective alumni groups PI 6. Encode ACRO MFO 4. tracer forms for General alumni Administrative database and Support Number of 6801 1,200 Services 5 **MDLatras** tracer forms encoded PI 7. Lay out and **Printing Alumni** IDs 1200 700 5 5 ID printing in 5 5 Number of charge Alumni IDs **EERamirez** Printed PI 8. Voucher **Preparation for** Wages 4.7 5 5 24 24 **AMLumacad** Number of vouchers prepared PI 9. Drafting Communication and docs for processing and filing following 4.3 4 100% 100% **AMLumacad** docs prepared, processed and

| filed as needed  communication/ letter requests typed as needed          | AMLumacad                 | 100% | 100% | 4 | 5 | 5 | 4.7 |    |
|--|---------------------------|------|------|---|---|---|-----|----|
| Number of<br>PPMP and PRs<br>made  | AMLumacad                 | 2    | 5    | 5 | 5 | 3 | 4.3 |    |
| Docs Filing as needed  | AMLumacad                 | 100% | 100% | 4 | 5 | 5 | 4.7 |    |
| PI 10. Maintenance<br>and Upkeep of Balay<br>Alumni and Its<br>premises  |                           |      |      |   |   |   |     | A. |
| Frequency of grass<br>cutting and cultivating<br>plants in the landscape | DCastillon/A<br>M Lumacad | 6    | 6    | 4 | 5 | 4 | 4.3 |    |
| Frequency of cleaning CR floors, sinks and bowls                         | DCastillon/A<br>M Lumacad | 24   | 24   | 4 | 3 | 4 | 3.6 |    |
| Frequency of<br>sweeping yard and<br>alleyways of the balay<br>alumni    | AMLumacad<br>/DCastillon  | 70   | 72   | 5 | 5 | 4 | 4.7 |    |
| Frequency of dust,<br>sweeping and<br>arranging of ACRO<br>Office        | AMLumacad<br>/MDLatras    | 120  | 120  | 4 | 5 | 5 | 4.7 |    |
|  |                           |      |      |   |   |   |     |    |

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|---|------------|------|--------|---|---|---|------|---------------------------------------|
|   |            |      |        |   |   |   |      |                                       |
| PI 11. Supervision and checking of assigned task and monitoring attendance  Daily checkup for assigned task and attendance (with attendance log book) | AMLumacad  | 120  | 120    | 4 | 5 | 5 | 4.7  |                                       |
| PI 12. For safety measures during this pandemic ACRO office provides a Foot Bath, an Alcohol and area to wash our hands                               | ACRO Staff | 100% | 100%   | 4 | 5 | 5 | 4.7  | Zero<br>non-<br>conformi<br>ty        |
| PI 13. Social Distancing on receiving documents through window  | ACRO Staff | 100% | 100%   | 4 | 5 | 5 | 4.7  | Zero<br>non-<br>confor<br>mity        |
| PI 14. Alumni ID<br>Issuance<br>Releasing of IDs<br>as requested  | AMLumacad  | 100% | 99.92% | 3 | 5 | 5 | 4.33 | Zero<br>complain<br>t from<br>clients |

|                          |  |                         |                      | The same of the sa |   | -   |                     |                                       |
|--------------------------|--|-------------------------|----------------------|--|---|-----|---------------------|---------------------------------------|
|                          | PI 15. Facilitating Clearance of Graduating Students  Graduating students Clearance certificate issued | AMLumacad<br>/EESalamat | 100% as<br>requested | 100%   | 4 | 5 5 | 4.7                 | Zero<br>complai<br>nt from<br>clients |
| Total Over-all<br>Rating |  |                         |                      |  |   |     | 149.93              |                                       |
| Average Rating           |  |                         |                      |  |   |     | 4.54                |                                       |
| Adjectival<br>Rating     |  |                         |                      |  |   |     | OUT<br>STAND<br>ING |                                       |

| Rece | ived | by: |
|------|------|-----|
|      |      |     |

DANIEL LESLIE S. TAN Planning Office

Date:\_

Calibrated by:

Date:

REMBERTO A. PATINDOL PMT Chair

Recommending Approval:

DILBERTO O. FERRAREN VP-PRGAS

Date: January 8, 2021

Approved by:

EDGARDO E. TULINO.

President

Date:

1 - quality

2 - Efficiency

3 - Timeliness

4 - Average