## OFFICE PERFORMANCE COMMITMENT & REVIEW FORM (OPCR)

I, RAYMUND M. IGCASAMA, Head, Admisions Office commits to deliver and agree to be rated on the attainment of the following ACCOMPLISHMENTS in accordance with the indicated measures for the period January -June. 2023. Approved: VP for Student Affairs and Services Head, Admissions Office אווו און פיטטא Tuly 86, 2023 Date Date Appointment/Status Position Title Number Rating Equivalents: Head Designated 5 - Outstanding 4 - Very Satisfactory Clerk (Admin Aide) Job Order 3 - Satisfactory 2 IT Staff 2 - Fair 1 - Poor TOTAL 4 Persons Responsible Target (January-December Actual Rating Remarks **Success Indicators** 2023) Accomplishments E<sup>2</sup> A4 (January-June) **UGAS5. SUPPORT TO OPERATIONS** OVPSAS STO 1: ISO 9001:2015 ALIGNED DOCUMENTS Out of 13,311 CAT applicants, Head and staff. Admissions Recruitment and PI 1. Number of incoming students 3, 605 qualified in the main Office **Admission Services** evaluated in terms of admissions campus and pre-enrolled of requirements and enrolled 2500 5 5 5 3605 (144.20%) whom 90 were evaluated based on admission and enrollment requirements. PI 2. Number of admissions forms Head and staff, Admissions OHA STO 1: ISO Office Revised Certificate of 9001:2015 aligned revised/updated and registered at Admission, Application Form, 2 5 documents and ODQA 3 (150%) and Promissory Note compliant processes Head and staff, Admissions PI 3. Percentage implementation of processes in accordance with existing Office 5 5 5 5 zero non-conformity zero non-conformity approved quality procedures Head and staff. Admissions PI.4 Percentage of ISO evidences compliant with existing Online Admission Office of Undergraduate Students in the New Normal Quality Procedures kept intact zero non-conformity zero non-conformity 5 5 5 5 and readily available to Auditor

	Success Indicators	2023) Accomplishmer		Rating				Remarks	
			2023)	Accomplishments (January-June)	Q <sup>1</sup>	E <sup>2</sup>	T <sup>3</sup>	A <sup>4</sup>	
OVPSAS STO2: FREE									
OHA STO. 2: FOI aligned frontline services	PI. 5 Percentage compliance of reporting requirements in accordance with FOI Manual	æ							
OVPSAS STO3: ARTA ALIGNED COMPLIANCE AND REPORTING REQUIREMENTS									
OHA STO 3: ARTA aligned frontline services	PI. 6 Efficient & customer friendly frontline service	OHA staff	zero complaint	zero complaint	5	5	5	5	
OVPSAS STO4: INNOV									
Innovations & new	PI. 1. Number of new systems/innovations/proposals introduced and implemented	Admissions Office	1	1 (100%)	5	5	5	5	Developed and maintained Admissions App
UMFO6: General Admi	nistrative and Support Services (GASS								
OVPSAS GASS 1: Adn									
	PI 1. Number of administrative services and financial/ administrative documents acted within time frame	Admissions Office	24	88 (366.67%)	5	5	5	5	
-	PI 2. No. of formal/informal linkages with external agencies maintained		1	1 (100%)	5	5	5	5	
	PI.14 No. of council/board/committee assignments served/functions performed	Admissions Office	1	8	4	4	4	4	QS Star Assessment Application, THE Ranking, Student Organizations Evaluation Committee, Dormitory Management Committee, University Curriculum Committee, Anniversary Ushering Committee, Departmental Socio Cultural Committee, Anniversary Goodwill Games
*	PI.15 No. of unit heads/staff meetings presided	Admissions Office	6	11 (183.33%)	5	5	5	5	
	PI 1: Percentage of documents and records received systematically filed and recorded QRM form within the day of receipt	dDRC	100%	100%	5	5	4	4.67	
	PI 4: Percentage of documents delivered to different units	dDRC	100%	100%	5	4	4	4.33	

	Success Indicators	s Indicators Persons Responsible Target (January-December Actual			Rating				Remarks
			2023)	Accomplishments (January-June)	Q <sup>1</sup>	E <sup>2</sup>	T <sup>3</sup>	A <sup>4</sup>	
	PI (X): Response to NCs and CARs issuances	Head and staff, Admissions Office	100%	100%	5	5	5	5	
	Response to OFI for 3rd IQA and 2nd surveillance audit	Head and staff, Admissions Office	100%	100%	5	4	4	4.33	
	Percentage of NCs received and acted	Head and staff, Admissions Office	0%	0%	5	5	5	5	,
	Percentage of CARs received and acted	Head and staff, Admissions Office	0%	0%	5	5	5	5	
	Total Over-all Rating				77.3				
	Average Rating			4.			4.83		
		Adjectival Rating							Outstanding
Received by: Calibrated by: Approved I				ved by	y:				
TONI MARC L. DARGANTES DANIEL LESLIE S. TAN				EDGARDO E. TULIN					
TONI MARC L. DARGANTES Planning Office Date:		Chairman, PMT Date:			nt				

1- Quality

2 - Efficiency

3 - Timeliness

4 - Average