## OFFICE PERFORMANCE COMMITMENT & REVIEW FORM (OPCR)

2 1 NOV 2019

I, Sean O. Villagonzalo, Head of the University Connectivity Center commits to deliver and agree to be rated on the attainment of the following targets in accordance with the indicated measures for the period January to June, 2019.

Recommending Approval:

Approved:

EDGARDO E. TULIN

University President

SEAN O. VILLAGONZALO

Dept/Unit Head

VP for Administration & Finance

Personal Composition	Posotion Title/ Designation	Number
Head	Radio Engineer	1
Casual	Programmer/ Network Administrator	1
	Network/ Computer Technician	1
	Sub-Total	3
Job Order	Clerk	1
	Electrician	1
	Laborer/ Utility	1
	Sub-Total	3
	GRAND TOTAL	6

Rating Equivalents:

- 5- Outstanding
- 4- Very Satisfactory
- 3- Satisfactory
- 2- Fair
- 1- Poor

	Success Indicators	Success Indicators  Unit/Persons  Responsible	Target	Actual Acco mplis hment	Rating				Remarks
MFOs/PAPs	Success marcators				$Q^1$	E <sup>2</sup>	T <sup>3</sup>	A <sup>4</sup>	
UMFO6: GENERAL ADMINISTRATION	ON AND SUPPORT SERVICES								
VPAF MF06: NETWORKING INFRA	STRUCTURE DEVELOPMENT AND MAI	NTENANCE							
MFO 1: Network Installation, repair and maintenance	Number of VOIP Phones installed in Main, satellite campuses, VMO & VCO offices	NOVillas, JGGodoy, CCgonato, MLCabras, MLOBongcales, SOVillagonzalo	30	37	5	5	5	5	
	Number of AP Installed		30	28	5	4	4	4.33	
	Number of LAN repair request served		15	20	5	5	5	5	
	Number of power protection system installed		7	8	5	5	4	4.67	
	Number of preventive maintenance activities		3	4	4	4	4	4	
MFO2: Computer and Equipment repairs	Number of request for computer and equipment repair	NOVillas, JGGodoy, MLCabras, SOVilagonzalo	12	16	5	4	4	4.33	
MFO3: Technical Assistance	Number of technical assistance via Phone/ Mobile phone	NOVillas, JGGodoy, SOVilagonzalo	13	17	5	5	4	4.67	
	Number of technical assistance via instant messaging/email/slack	NOVillas, JGGodoy, SOVilagonzalo	40	49	4	4	4	4	

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	Number of technical assistance for walk-in clients	NOVillas, JGGodoy, SOVilagonzalo	13	19	5	5	2	4.67	
	Number of A/V and live streaming assistance	NOVillas, JGGodoy, CCgonato, MLOBongcales	4	4	5	4	4	4.33	
	Number of faculty & staff user account appended	NOVillas, JGGodoy, SOVilagonzalo	30	37	5	4	4	4.33	
MFO4: Server Installation, repair & maintenace	Number of server services installed, configured, updated, maintained, repaired and appended	NOVillas	9	9	4	4	4	4	
MFO5: Network & services monitored	Number of services monitored including satellite campuses	NOVillas, JGGodoy, SOVilagonzalo	2	2	5	4	4	4.33	
MFO6: Data Backup	Number of system back-up (database, web, etc.)	NOVillas	120	140	5	5	5	5	
MF07: VSU Cabling installation	Number of workstation/ VOIP/ Cameras/ Switches connected	JGGodoy, CCgonato, MLCabras, MLOBongcales	2	7	5	5	5	5	
MFO8: Cumulus One Maintenance	Number of system revision, repair and maintenance	NOVillas	2	2	4	4	4	4	
	Number of system updating for firewall & intrusion prevention	NOVillas	10	13	5	5	4	4.67	
	Number of student account appended	NOVillas	500	584	5	5	5	5	
	Number of faculty account registered of re-validate	NOVillas	30	43	5	5	5	5	

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MF09: VSU Domain & email server	Number of DNS address appended	NOVillas	5	7	4	4	4	4	
HRMIS Project Support	Number of Meetings & system evaluation conducted	NOVillas, JGGodoy, SOVilagonzalo	6	8	5	4	4	4.33	
Total Over-all Rating							94.66		
Average Rating	4.76 4.29						4.73		
Adjectival Rating								outsta nding	

Received by:	REMBERTO A. PATINDOL	Recommending Approval:  REMBERTO A. PATINDOL	Approved by:  EDGARDO E. TULIN
Planning Office	PMT Chair	Vice President	President
Date:	Date:	Date:	Date:

1 – quality

2 – Efficiency

3 – Timeliness