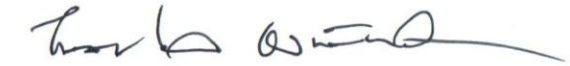


07/11/21/93
11/13

SERVICE PERFORMANCE COMMITMENT & REVIEW FORM (OPCR)

I, TERESITA L. QUIÑANOLA, Head of the Personnel Records and Performance Evaluation Office commits to deliver and agree to be rated on the attainment of the following targets in accordance with the indicated measures for the period **January 1, 2018 to June 30, 2018**.



TERESITA L. QUIÑANOLA
Head, PRPEO

Approved:


LOURDES B. CANO

Director for Administration
and Human Resource Development

| Appointment/Status | Position Title | Number |
|--------------------|----------------------------|--------|
| Head | Supervising Admin. Officer | 1 |
| Regular Staff | Admin. Officer V | 1 |
| | Admin. Officer III | 1 |
| | Admin. Officer II | 1 |
| | Admin. Aide IV | 2 |
| Casual Staff | Admin. Aide III | 1 |
| Job Order | Clerk | 1 |
| GRAND TOTAL | | 8 |

Rating Equivalents:
5 - Outstanding
4 - Very Satisfactory
3 - Satisfactory
2 - Fair

| NO. | MFOs/PAPs | Success Indicators | Persons Responsible | Target | Actual Accomplishments | Rating | | | | Remarks |
|--|--|--|-------------------------|--|--|----------------|----------------|----------------|----------------|---------|
| | | | | | | Q ¹ | E ² | T ³ | A ⁴ | |
| UMFO 6: General Administration Support Service | | | | | | | | | | |
| OVPAF MFO 2: HUMAN RESOURCE MANAGEMENT AND DEVELOPMENT | | | | | | | | | | |
| ODAHRD MFO 1: Administrative and Support Services Management | | | | | | | | | | |
| PRPEO MFO 1 | Administrative & Support Services Management | Efficient & customer friendly frontline service | All PRPEO Staff | Zero percent complaint from clients served | No valid complaints from clients served | 5 | 5 | 5 | 5.00 | |
| | | Number of personnel directly supervised | TLQuiñanola | 7 personnel (5 Regular, 1 Casual, & 1 JO) | 7 personnel (5 Regular, 1 Casual, & 1 JO) | 5 | 5 | 5 | 5.00 | |
| | | Number of linkages with external agencies maintained | TLQuiñanola | 5 (CSC Ormoc, CSC Reg., Ombudsman, GSIS, PASUC Zonal Center) | 5 (CSC Ormoc, CSC Reg., Ombudsman, GSIS, PASUC Zonal Center) | 5 | 5 | 5 | 5.00 | |
| | | No. of ad hoc committee assignments performed | TLQuiñanola CBVilbar | 2 Committees: NBC461-CCE, & University Awards | 2 Committees: NBC461-CCE, & Awards | 5 | 5 | 5 | 5.00 | |

| NO. | MFOs/PAPs | Success Indicators | Persons Responsible | Target | Actual Accomplishments | Rating | | | | Remarks |
|---|--|--|--|---|---|----------------|----------------|----------------|----------------|---------|
| | | | | | | Q ¹ | E ² | T ³ | A ⁴ | |
| | | No. of Personnel Board assisted | TLQuiñanola | 2 Boards (APB and NAPB) | 2 Boards (APB and NAPB) | 5 | 5 | 5 | 5.00 | |
| | | Number of certifications and service records issued | TLQuiñanola, MEGTudtud, RCBibera, MNGravador | 205 certifications, 200 service records, 400 AAO certifications, 40 service credits | 321 certifications, 368 service records, 483 AAO certifications, 49 service credits | 5 | 5 | 4 | 4.67 | |
| | | Number of Reports prepared and submitted to Ombudsman & CSC within prescribed period | TLQuiñanola, MEGTudtud | 1 SALN Report | 1 SALN Report | 5 | 5 | 5 | 5.00 | |
| | | Number of authentications of HR records/documents | TLQuiñanola, CMBVilbar | 200 documents | 375 documents | 5 | 5 | 4 | 4.67 | |
| ODAHRD MFO 2: Compliance of existing HRM practices to PRIME-HRM STANDARDS, Level 2 maturity status | | | | | | | | | | |
| PRPEO MFO 2 | Efficient and effective talent sourcing and screening using approved criteria | Number of applicant profile, and prescreened applicants for further screening by NAPB | TL Quinanola, MEGTudtud, CMBVilbar, MNGravador | 30 applicants profile and prescreened | 60 applicants profile and prescreened | 5 | 5 | 5 | 5.00 | |
| | | Number of comparative assessments of candidates for vacant Administrative positions prepared, reviewed, and endorsed to NAPB | TLQuiñanola, MEGTudtud, MNGravador | 6 Comparative Assessments | 7 Comparative Assessments | 5 | 5 | 4 | 4.67 | |
| | | No. of psychological exams & skills test for new applicants and candidates for promotion coordinated/conducted | TLQuiñanola, MEGTudtud, MMDe la Torre | 2 written Psych Test and 1 Skills Test | 3 written Psych Tests | 5 | 5 | 5 | 5.00 | |
| | | Percentage of NBC 461 Evaluation Folders of new faculty processed and submitted to APB | T. Quinanola, CMBVilbar | 100% of Submitted folders | 100% of Submitted folders | 5 | 5 | 5 | 5.00 | |
| | | Number of Teaching Performance Evaluation by Students (TPES) results reviewed, summarized and endorsed to APB | TLQuiñanola, MNGravador | 1,000 TPES results | 1,100 TPES results | 5 | 5 | 5 | 5.00 | |

| NO. | MFOs/PAPs | Success Indicators | Persons Responsible | Target | Actual Accomplishments | Rating | | | | Remarks |
|--------------------|---|--|---|--|--|----------------|----------------|----------------|----------------|---------|
| | | | | | | Q ¹ | E ² | T ³ | A ⁴ | |
| PRPEO MFO 3 | Percentage of approved recommendations to hire/promote processed within turn around time | Percentage of approved appointments/ contracts of regular, casual, contractual, substitute and part time employees recorded/posted | TLQuiñanola MEGTudtud MMDe la Torre MNGravador CMBVilbar | 100% of received approved appointments posted and recorded | 100% of received approved appointments posted and recorded | 5 | 5 | 4 | 4.67 | |
| | | Percentage of appointments of JO workers processed, reviewed and recorded | T. Quiñanola, M. De La Torre, MNGravador | 100% of received JO appointments/contracts | 100% of received JO appointments/contracts | 5 | 5 | 5 | 5.00 | |
| PRPEO MFO 5 | Percentage of EOP compliant performance management system administered and submission of IPCRs monitored | Percentage submission of approved IPCRs (targets and accomplishments) followed up, monitored and received | TLQuiñanola, MMDe la Torre, MNGravador | 100% of approved IPCRs received | 100% of approved IPCRs received | 5 | 5 | 5 | 5.00 | |
| | | Percentage implementation of development planning of individual employees | TLQuiñanola, MMDe la Torre, MNGravador | 100% calibrated and approved IPCR with ratings duly supported with Employee Development Plan | 100% calibrated and approved IPCR with ratings duly supported with Employee Development Plan | 5 | 5 | 5 | 5.00 | |
| PRPEO MFO 6 | Implementation of rewards and recognition policies monitored, followed up and facilitated | Percentage of IPCR ratings submitted to PMT for review to determine those qualified for PBB | TLQuiñanola, MMDe la Torre | 100% of received IPCR ratings forwarded to PMT | 100% of received IPCR ratings forwarded to PMT | 5 | 5 | 5 | 5.00 | |
| | | Percentage implementation of university awards | TLQuinanola, MMDe la Torre | 100% of deserving employee included as potential nominees to university award | 100% of deserving employee included as potential nominees to university award | 5 | 5 | 5 | 5.00 | |
| PRPEO MFO 7 | Implementation of approved personnel benefits | Percentage of CSC/DBM/GSIS/BOR Rules & Policies on leave administration & policies on employees' compensation and other benefits implemented | TLQuiñanola, MEGTudtud, MMDe la Torre, RCBibera, FGDidal, MMLao, MNGravador | 100% implemented | 100% implemented | 5 | 5 | 4 | 4.67 | |
| | | Number of leave applications processed | TLQuiñanola, RCBibera, FGDidal | 3,500 Leave applications | 3,975 Leave applications | 5 | 5 | 4 | 4.67 | |

| NO. | MFOs/PAPs | Success Indicators | Persons Responsible | Target | Actual Accomplishments | Rating | | | | Remarks |
|----------------------|--|--|--|---|--|----------------|----------------|----------------|----------------|---------|
| | | | | | | Q ¹ | E ² | T ³ | A ⁴ | |
| | | Number of Notice of Salary Adjustments prepared, reviewed, and released | TLQuiñanola MEGTudtud MNGravador | 670 NOSA | 734 NOSA | 5 | 5 | 5 | 5.00 | |
| | | Number of Notice of Step Increment based on length of service prepared, reviewed, and released | TLQuiñanola MEGTudtud MNGravador | 30 NOSI | 49 NOSI | 5 | 4 | 4 | 4.33 | |
| | | Number of NBC 461 folders of faculty evaluated, processed and submitted to Zonal Center | TLQuiñanola, CBVilbar | 200 NBC 461 folders reviewed | 324 NBC 461 folders reviewed | 5 | 5 | 5 | 5.00 | |
| | | Number of payroll for personnel benefits prepared, reviewed and released | TLQuiñanola, MEGTudtud, MMLao, MNGravador | 981 PAYROLLS: (650 regular, 6 RATA, 6 honorarium, 150 Midyear bonus, 36 scholars salary, 6 scholars' stipend, 20 Clothing Allowance, 5 terminal leave, 12 casual/contractual, 90 part-time) | 1,131 PAYROLLS: (740 regular, 12 RATA, 6 honorarium, 150 Midyear bonus, 50 scholars salary, 6 scholars' stipend, 30 Clothing Allowance, 9 terminal leave, 10 monetization, 12 casual/contractual, 106 part-time) | 5 | 5 | 5 | 5.00 | |
| | | Number of PACS prepared for submission to Land Bank | TLQuiñanola, MMLao, FGDidal | 197 PACS | 262 PACS | 5 | 5 | 5 | 5.00 | |
| ODAHRD MFO. 3 | Compliance of existing HRM practices compliant to ISO 9001:2015 STANDARDS | | | | | | | | | |
| PRPEO MFO 8 | Compliance to ISO 9001:2015 documentation requirements | Percentage of existing work instructions revised, finalized and fully implemented | PRPEO Staff | 100% of work instructions revised, finalized and implemented | 100% of work instructions revised, finalized and implemented | 5 | 5 | 5 | 5.00 | |
| PRPEO MFO 9 | Percentage compliance to 5S on office and documents management | Percentage of 5S implementation in the office | PRPEO Staff | 100% 5S compliant as to Office set up | 100% 5S compliant as to Office set up | 5 | 5 | 5 | 5.00 | |

| NO. | MFOs/PAPs | Success Indicators | Persons Responsible | Target | Actual Accomplishments | Rating | | | | Remarks |
|-----------------------|--|---|---------------------------------------|--|--|----------------|----------------|----------------|----------------|---------|
| | | | | | | Q ¹ | E ² | T ³ | A ⁴ | |
| ODAHRD MFO 5 | Efficient database/records management compliant to ISO standards | | | | | | | | | |
| PRPEO MFO 10 | Computer based HR records management system maintained and updated | Percentage updating of Personnel Information System for service records | TLQuiñanola, MEGTudtud, | 100% PIS updated prior to issuance of Service Record | 100% PIS updated prior to issuance of Service Record | 5 | 5 | 5 | 5.00 | |
| PRPEO MFO 11 | Innovations & new Best Practices Development Services | Number of new HR systems designed/existing system revised & endorsed to higher offices/bodies | T. Quiñanola as Secretary of APB/NAPB | 1 HR System | 2 HR System | 5 | 5 | 4 | 4.67 | |
| PRPEO MFO 12 | Compliance to HR Accreditation | Number of PRIME-HRM core area evidences/documents duly packaged/bookbound and submitted to CSC | PRPEO Staff | 2 PRIME-HRM core areas (RSP & PMS) | 2 PRIME-HRM core areas (RSP & PMS) | 5 | 5 | 5 | 5.00 | |
| | | Percentage updating of HR evidences based on latest indicators displayed at HR accreditation center | PRPEO Staff | 100% updating of required HR evidences in PRIME-HRM | 100% updating of required HR evidences in PRIME-HRM | 5 | 5 | 5 | 5.00 | |
| Total Over-all Rating | | | | | | | | | 157.00 | |
| Average Rating | | | | | | | | | 4.91 | |
| Adjectival Rating | | | | | | | | | Outstanding | |

Received by:

Planning Office

Date: _____

1- Quality

2 - Efficiency

Calibrated by:

REMBERTO A. PATINDOL

Chairman, PMT

Date: _____

3 - Timeliness

4 - Average

Recommending Approval:

REMBERTO A. PATINDOL

Vice President

Date: _____

Approved by:

EDGARDO E. TULIN

University President

Date: _____