



**VISAYAS**  
STATE UNIVERSITY

**OFFICE OF THE  
PRESIDENT**



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**MEMORANDUM NO.** 846  
Series of 2024

**TO: All Concerned**

**RE: 2024 Employee Satisfaction Survey**

**FROM: DR. PROSE IVY G. YEPES**  
University President

**DATE: October 7, 2024**

In line with VSU's commitment in providing quality service to students, the university conducts an Employee Satisfaction Survey every year. To continually improve processes involving the employees within the university, the Customer Feedback Office (CFO) under the Quality Assurance Center, wants to identify current level of satisfaction among employees and identify rooms for improvement.

The CFO would then like to ask to answer a short survey through the link <https://forms.gle/u21inGgcmaRYiCsF7> which will take around 5-7 minutes to fill out.

Through the survey, the CFO aims to gather and assess VSU employees' level of satisfaction on university services and determine areas to prioritize for improvement. We hope that you take time to answer this survey objectively as possible as this is also the best avenue to share your concerns and suggestions regarding the academic environment of the university.

Your participation is important to us. This survey is an important part of our ongoing efforts to improve the VSU workplace and your feedback will be greatly appreciated.

Information and data collected will be treated with the utmost confidentiality. It shall be tabulated, summarized, processed, and analyzed to come up with findings and recommendations to aid in the university's decision-making. Since some personal information are being collected through the survey, consent from respondents is required.

Rest assured that VSU is committed to ensuring that all personal data that you share with us is safeguarded and protected in compliance with Republic Act 10173 or the Data Privacy Act of 2012.

We look forward to your feedback.

**OFFICE OF THE PRESIDENT**

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