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Office of the President

21 July 2010

MEMORANDUM NO. 198

Series of 2010

T O: Ms. Linda N. Mariscal, Registrar
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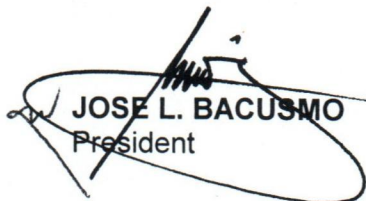
R E: Posting of Citizen's Charter at Main Entrance of Offices, etc.

Attached is a letter from Atty. David E. Cabanag, Jr. Regional Director of the Civil Service Commission (CSC) Region 8 requiring us to post the Citizen's Charter at the main entrance of our respective offices or most conspicuous place. More importantly, implement the provisions/pledges in the said charter with utmost quality to all clients.

Likewise, a Report Card Survey will be conducted by CSC in coordination with the Development Academy of the Philippines (DAP) to evaluate our performance in implementing the Citizen's Charter.

In this regard, all units are hereby directed to review and fully implement the Citizen's Charter.

Please be guided accordingly.


JOSE L. BACUSMO
President