#### Annex P

# COMPUTATION OF FINAL INDIVIDUAL RATING FOR ADMINISTRATIVE STAFF

Name of Administrative Staff:

MERIAM M. LUNA

| Particulars (1)   | Numerical<br>Rating (2) | Percentage Weight (3) | Equivalent Numerical Rating (2x3) |
|---|-------------------------|-----------------------|-----------------------------------|
| Numerical Rating per IPCR   | 4.69                    | 70 %                  | 3.28                              |
| Supervisor/Head's assessment of his contribution towards attainment of office accomplishments | 4.58                    | 30 %                  | 1.37                              |
|   | TOTAL NUM               | IERICAL RATING        | 4.58 65                           |

TOTAL NUMERICAL RATING:

4.65

Add: Additional Approved Points, if any:

4.65

TOTAL NUMERICAL RATING:

ADJECTIVAL RATING:

**OUTSTANDING** 

Prepared by:

Reviewed by:

MERIAM M. LUNA
Name of Staff

MANOLO B. LORETO, Jr.
Dean, USSO

Recommending Approval:

MANOLO B. LORETO, Jr

Dean, USSO

Approved:

BEATRIZ S. BELONIAS
Vice President for Instruction

# "Exhibit B" INDIVIDUAL PERFORMANCE COMMITMENT & REVIEW FORM

I, **Meriam M. Luna** of the <u>USSO</u> commits to deliver and agree to be rated on the attainment of the following targets in accordance with the indicated measures for the period of <u>January</u> to <u>June</u>, 2019.

MERIAM M. LUNA

Ratee

Approved: MANOLO B. LORETO, JR.

Head of Unit

| MEO 9 DAD-  | O & PAPs Success Indicators Tasks Assigned Targ   |  | Toract              | Actual         |                | Rat                 | Damarka |      |         |
|---|---|--|---------------------|----------------|----------------|---------------------|---------|------|---------|
| WIFU & PAPS                                       | Success indicators  | l asks Assigned  | Target              | Accomplishment | Q <sup>1</sup> | $Q^1$ $E^2$ $T^3$ A |         | Α    | Remarks |
| Efficient and customer-friendly frontline service | Zero complaint from clients served  | Administrative<br>Aide/Staff   | No<br>complai<br>nt | 0              | 5.00           | 5.00                | 5.00    | 5.00 |         |
| Recruitment &<br>Admission<br>Services            | No. of Applicants for<br>Freshmen Admission<br>served in the College<br>Admission Test                                  | Assist in Administering the College Admission Test                               | 500                 | 1500           | 5.00           | 4.00                | 4.00    | 4.33 |         |
|   | Prepare of VSU College<br>Application Form  | Stamping Control Number in VSU College Admission Test                            | 10000               | 12000          | 4.00           | 5.00                | 5.00    | 4.67 |         |
| Student<br>Development                            | Number of students'<br>seminars, forums,<br>orientations, jobs fair/job<br>seeking, conference<br>conducted/coordinated | Serves as committee<br>member of seminar for<br>staff & students                 | 3                   | 6              | 5.00           | 5.00                | 5.00    | 5.00 |         |
| and Welfare<br>Support                            | No. of poor/disadvantaged students served by support services for non-academic needs                                    | Process and approves applications for dormitory/cottage residency and transients | 400                 | 600            | 5.00           | 5.00                | 5.00    | 5.00 |         |

|                            | Issuance of requested certificates/excuse letters/good moral and other documents of the | Issues of Certificates<br>(CGMC, CA, Student<br>Housing, Insurance &<br>Scholars etc.)                      | 800 | 1010  | 5.00 | 4.00 | 5.00 | 4.67 |  |
|----------------------------|---|---|-----|-------|------|------|------|------|--|
| Student<br>Services        | same nature   | Issues of Excuse letters  | 7   | 10    | 5.00 | 4.00 | 4.00 | 4.33 |  |
|                            |   | Issues of call slips  | 5   | 10    | 5.00 | 4.00 | 4.00 | 4.33 |  |
|                            |   | Interview & recommend students for ID replacement   | 160 | 195   | 5.00 | 5.00 | 5.00 | 5.00 |  |
|                            | Number of financial/administrative documents prepared                                   | Prepared Payrolls-<br>Students Assistant,<br>Job Orders, Stipend of<br>Scholars & Honorarium                | 100 | 170   | 5.00 | 5.00 | 4.00 | 4.67 |  |
|                            |   | Prepared Vouchers/<br>Travel<br>Papers/PRs/RIS/Reimb<br>ursement & others                                   | 20  | 34    | 5.00 | 4.00 | 4.00 | 4.33 |  |
|                            | Number of appointments/contracts prepared   | Prepared Appointment<br>of, Dormitory Advisers',<br>Casual & Job Orders                                     | 35  | 50    | 5.00 | 5.00 | 4.00 | 4.67 |  |
| Administrative<br>Services | Number of PPMP prepared   | Prepared PPMP of<br>USSO, Admissions,<br>PESO, Guidance,<br>Testing, Dormitories &<br>etc.                  | 8   | 24    | 5.00 | 5.00 | 4.00 | 4.67 |  |
| 361 11063                  | Number of<br>Communication/Documen<br>ts Prepared                                       | Prepared & Type diffirent notice of meetings, request for overtime, travel orders, Memorandum, OIC & others | 105 | 400   | 5.00 | 5.00 | 4.00 | 4.67 |  |
|                            | Number of<br>Communication/Documen<br>ts Logged/Encoded                                 | Recording of incoming/outgoing documents  | 900 | 1,652 | 5.00 | 5.00 | 5.00 | 5.00 |  |

|  | Filing of office documents-communications, memo, reports & others. | 900  | 1300 | 5.00 | 4.00 | 4.00 | 4.33  |  |
|--|--|------|------|------|------|------|-------|--|
| Facilitates and screens clients of the Dean of Students. | Facilitating and screen clients of the Dean of Students            | 2300 | 3621 | 5.00 | 5.00 | 5.00 | 5.00  |  |
| Total Over-all Rating                                    |  |      |      |      |      |      | 79.67 |  |

| Average Rating (Total Over-all rating divided by 17) | 4.69        |
|--|-------------|
| Additional Points:                                   |             |
| Approved Additional Points (with copy of approval)   |             |
| FINAL RATING   | 4.69        |
| ADJECTIVAL RATING                                    | Outstanding |

# Comments and recommendations for development purpose:

Needs more trainings in office documents management

Evaluated and rated by:

MANOLO B. LORETO, JR Dean, USSO Date No. 25, 2019

Recommending Approval:

MANOLO B. LORETO, JR.

Dean, USSO

Date: Nov. 25, 2019

Approved by:

BEATRIZ S. BELONIAS

Vice President for Instruction

Date: \_\_\_\_\_

## Instrument for Performance Effectiveness of Administrative Staff

Rating Period: <u>January – June 2019</u>

| Name of Staff: | Meriam M. Luna | Position: Admin. A | \ide III |
|----------------|----------------|--------------------|----------|
|----------------|----------------|--------------------|----------|

Instruction to supervisor: Please evaluate the effectiveness of your subordinate in contributing towards attainment of the calibrated targets of your department/office/center/college/campus using the scale below. Encircle your rating.

| Scale | <b>Descriptive Rating</b> | Qualitative Description   |
|-------|---------------------------|---|
| 5     | Outstanding               | The performance almost always exceeds the job requirements. The staff delivers outputs which always results to best practice of the unit. He is an exceptional role model |
| 4     | Very Satisfactory         | The performance meets and often exceeds the job requirements  |
| 3     | Satisfactory              | The performance meets job requirements  |
| 2     | Fair                      | The performance needs some development to meet job requirements.  |
| 1     | Poor                      | The staff fails to meet job requirements  |

| A.  | Commitment (both for subordinates and supervisors)  |            | 5 | Scale | Э |   |
|-----|---|------------|---|-------|---|---|
| 1.  | Demonstrates sensitivity to client's needs and makes the latter's experience in transacting business with the office fulfilling and rewarding.  | <b>⑤</b>   | 4 | 3     | 2 | 1 |
| 2.  | Makes self-available to clients even beyond official time   | <b>(5)</b> | 4 | 3     | 2 | 1 |
| 3   | Submits urgent non-routine reports required by higher offices/agencies such as CHED, DBM, CSC, DOST, NEDA, PASUC and similar regulatory agencies within specified time by rendering overtime work even without overtime pay | 5          | 4 | 3     | 2 | 1 |
| 4.  | Accepts all assigned tasks as his/her share of the office targets and delivers outputs within the prescribed time.  | <b>⑤</b>   | 4 | 3     | 2 | 1 |
| 5.  | Commits himself/herself to help attain the targets of his/her office by assisting co-<br>employees who fail to perform all assigned tasks   | 5          | 4 | 3     | 2 | 1 |
| 6.  | Regularly reports to work on time, logs in upon arrival, secures pass slip when going out on personal matters and logs out upon departure from work.  | 5          | 4 | 3     | 2 | 1 |
| 7.  | Keeps accurate records of her work which is easily retrievable when needed.   | 5          | 4 | 3     | 2 | 1 |
| 8.  | Suggests new ways to further improve her work and the services of the office to its clients   | <b>⑤</b>   | 4 | 3     | 2 | 1 |
| 9   | Accepts additional tasks assigned by the head or by higher offices even if the assignment is not related to his position but critical towards the attainment of the functions of the university                             | <b>⑤</b>   | 4 | 3     | 2 | 1 |
| 10. | Maximizes office hours during lean periods by performing non-routine functions the outputs of which results as a best practice that further increase effectiveness of the office or satisfaction of clientele               | <b>⑤</b>   | 4 | 3     | 2 | 1 |

| 11. | Accepts objective criticisms and opens to suggestions and innovations for<br>improvement of his work accomplishment   | <b>⑤</b> | 4 | 3     | 2 | 1 |
|-----|---|----------|---|-------|---|---|
| 12. | Willing to be trained and developed   | 3        | 4 | 3     | 2 | 1 |
|     | Total Score   |          |   | 55    |   |   |
|     | Leadership & Management (For supervisors only to be rated by higher supervisor)   |          | ( | Scale | Э |   |
| 1.  | Demonstrates mastery and expertise in all areas of work to gain trust, respect and confidence from subordinates and that of higher superiors  | 5        | 4 | 3     | 2 | 1 |
| 2.  | Visionary and creative to draw strategic and specific plans and targets of the office/department aligned to that of the overall plans of the university.  | 5        | 4 | 3     | 2 | 1 |
| 3.  | Innovates for the purpose of improving efficiency and effectiveness of the operational processes and functions of the department/office for further satisfaction of clients.  | 5        | 4 | 3     | 2 | 1 |
| 4.  | Accepts accountability for the overall performance and in delivering the output required of his/her unit.   | 5        | 4 | 3     | 2 | 1 |
| 5.  | Demonstrates, teaches, monitors, coaches and motivates subordinates for their improved efficiency and effectiveness in accomplishing their assigned tasks needed for the attainment of the calibrated targets of the unit | 5        | 4 | 3     | 2 | 1 |
|     | Total Score   |          |   |       |   |   |
|     | Average Score   | 4.58     |   |       |   |   |

| Overall recommendation : |  |
|--------------------------|--|
|                          |  |

MANOLO B. LORETO JR.
Name of Head

#### EMPLOYEE DEVELOPMENT PLAN

Name of Employee: MERIAM M. LUNA

Performance Rating: **OUTSTANDING** 

Aim: To be an effective administrative support for the implementation of the student affairs services and programs and to identify areas for self-improvement

Proposed Interventions to Improve Performance:

Date: January, 2019 Target Date: June, 2019

## First Step:

- Participation in workshop-seminars on team building
- Participation in workshop-seminars on databasing of vouchers, payrolls, and other documents
- Reorientation on the proper management and filing of office hard copy documents

# Results:

• Capacitated in handling office documents

Date: \_\_July, 2019\_\_\_\_ Target Date: \_\_December, 2019\_\_\_

#### Next Step:

Continue attending seminars on proper handling of office documents through the ISO process

#### **Outcomes:**

- Traceability of documents
- Improved customer services and values to work
- Knows how to protect soft files

#### Final Step/Recommendation:

Be converted from casual to regular employee

Prepared by:

Manolo B. Loreto
Unit Head

Conforme:

Meriam M. Luna
Name of Ratee Staff