

/SU GUEST HOUSE and PAVILION

Annex P

COMPUTATION OF FINAL INDIVIDUAL RATING FOR ADMINISTRATIVE STAFF

Name of Administrative Staff:

ARRAH MAE C. GODOY

Particulars (1)	Numerical Rating (2)	Percentage Weight (3)	Equivalent Numerical Rating (2x3)
Numerical Rating per IPCR	4.78	70%	3.3
2. Supervisor/Head's assessment of his contribution towards attainment of office accomplishments	4.65	30%	1.4
	TOTAL NU	MERICAL RATING	4.7

TOTAL NUMERICAL RATING: Add: Additional Approved Points, if any: TOTAL NUMERICAL RATING:	4.7
FINAL NUMERICAL RATING	4.7

Prepared by

MARY DAWN Name of Staff

ADJECTIVAL RATING:

Reviewed by:

CRISLIN CRUZ-CORTEZ

IGP Director

Outstanding

Approved:

MOISES NEIL V. SERINO

VP, for Planning Resource Generation & Auxiliary Sevices

INDIVIDUA ERFORMANCE COMMITMENT & REVIEW FORM (IPCR)

I, ARRAH MAE C. GODOY, of the VSU Pavilion and Guest House, commits to deliver and agree to be rated on the attainment of the following accomplishments in accordance with the indicated measures for the period January to June 2024.

ARRAH MAE C. GODOY

Approved:

CRISLIN CRUZ-CORTEZ

Head of Unit

Dec. 13/28

Du. 17/24

	2		Target	Actual	Rating				Remarks	
MFO & PAPs	Success Indicators	Tasks Assigned	Jan. – Dec. 2024	Accomplishment January-June 2024	Q ¹	E²	T ³	A ⁴	15 JO workers in support to operation	
Efficient & customer friendly frontline service	Zero percent complaint from client served	Attend to food reservation and serving	Zero valid complaint	Zero valid complaint	5	5	5	5		
Food catering services & pavilion canteen operations	No. of food catering services & daily canteen operations	Attend to food reservation and serving	1500 catering services & canteen operations	700 catering and canteen operations	4	5	5	4.67		
Administrative Services	No. financial documents and reports processed	 Manage the over-all operation of the Guesthouse/Pavilion Collect and issue OR on daily cash sales at VSU pavilion Takes charge in preparation on billing statement of credit sales Prepares monthly reports of cash/credit sales, collections Prepare cash/check remittances to cash division Prepare replenishments of imprest funds Prepare payments to food suppliers Prepare job requests, trip tickets, etc. Prepare payrolls of JO and emergency laborers 	100% of financial documents prepared and processed.	70% of financial documents prepared and processed.	5	5	4	4.67		
Total Over-all Rating				/				14.34		

Average Rating (Total Over-all rating divide 3)	4.78
Additional Points:	
Punctuality	
Approved Additional points (with copy of approval)	
FINAL RATING	4.78
ADJECTIVAL RATING	

Evaluated and Rated by:

CRISLIN CRUZ-CORTEZ

IGD Director

Date: Dec. 17 24

1 – Quality; 2 – Efficiency; 3 – Timeliness; 4 – Average

Approved

MOISES NEIL V. SERIÑO

VP for Planning, Resource Generation & External Affairs

Date: 17ec. 17/24

Comments & Recommendations for Development Purpose:

Need to attend capacity building seminars/trainings.

PERFORMANCE MONITORING & COACHING JOURNAL

1st	Q U
2 nd	A R
3 rd	T
4th	R

Name of Office: VSU GUEST and PAVILION

Head of Office: ARRAH MAE C. GODOY

Number of Personnel: 18 (3 regular, 1 casual, 14 JO)

Activity Monitoring		eting	Memo Others (Pls.		Remarks		
	One-on-One	Group	Wichilo	specify)			
Monitoring Staff Meeting for discuss thetir role in the organization and		As the need arises					
their respective work assignments.							
Coaching							
Discuss upcoming events and feedbacks/comments from customers of previous events to improve services and performance		As the need arises					

Note: Please indicate the date in the appropriate box when the monitoring was conducted.

Conducted by:

CRISLIN CRUZ CORTEZ Immediate Supervisor Noted by:

MOISES NEIL V. SERIÑO Next Higher Supervisor

EMPLOYEE DEVELOPMENT PLAN

Name of Employee: ARRAH MAE C. GODOY Performance Rating:
Aim: Effective and efficient delivery of services.
Proposed Interventions to Improve Performance:
Date: January 2024 Target Date: June 2024
First Step: <u>Staff meeting to remind staff of their role/part in the organization and as a teamworker and discuss work assignments.</u>
Result: Improved Performance
Date: January 2024 Target Date: June 2024
Next Step: Staff meeting to discuss feedback and comments from previous customers to Improve delivery of services and performance.
Outcome: Improve performance
Final Step/Recommendation:
Needs to be sent to seminars/trainings of related topics to improve performance

Prepared by:

CRISLIN CRUZ-CORTEZ Immediate Supervisor

Conforme:

ARRAH MAE. C. GODOY
Ratee



Instrument for Performance Effectiveness of Administrative Staff

Rating Period: January- June 2024

Name of Staff: ARRAH MAE C. GODOY Position: Food Service Supervisor

Instruction to supervisor: Please evaluate the effectiveness of your subordinate in contributing towards attainment of the calibrated targets of your department/office/center/college/campus using the scale below.

	Encircle your rating.							
Scale	Descriptive Rating	Qualitative Description						
5 Outstanding		The performance almost always exceeds the job requirements. The staff delivers outputs which always results to best practice of the unit. He is an exceptional role model						
4	Very Satisfactory	The performance meets and often exceeds the job requirements						
3	Satisfactory	The performance meets job requirements						
2	Fair	The performance needs some development to meet job requirements.						
1	Poor	The staff fails to meet job requirements						

A. (Commitment (both for subordinates and supervisors)		S	cal	е	
1.	Demonstrates sensitivity to client's needs and makes the latter's experience in transacting business with the office-fulfilling and rewarding.	(5)	4	3	2	1
2.	Makes self-available to clients even beyond official time	5	4	3	2	1
3	Submits urgent non-routine reports required by higher offices/agencies such as CHED, DBM, CSC, DOST, NEDA, PASUC and similar regulatory agencies within specified time by rendering overtime work even without overtime pay	5	4	3	2	1
4.	Accepts all assigned tasks as his/her share of the office targets and delivers outputs within the prescribed time.	5	4	3	2	1
5.	Commits himself/herself to help attain the targets of his/her office by assisting co-employees who fail to perform all assigned tasks	5	4	3	2	1
6.	Regularly reports to work on time, logs in upon arrival, secures pass slip when going out on personal matters and logs out upon departure from work.	5	4	3	2	1
7.	Keeps accurate records of her work which is easily retrievable when needed.	(5)	4	3	2	1
8.	Suggests new ways to further improve her work and the services of the office to its clients	5	4	3	2	1
9	Accepts additional tasks assigned by the head or by higher offices even if	(5)	4	3	2	1

	Average Score	4.65				
	Total Score		22			
5.	Demonstrates, teaches, monitors, coaches and motivates subordinates for their improved efficiency and effectiveness in accomplishing their assigned tasks needed for the attainment of the calibrated targets of the unit	<u>(5)</u>	4	3	2	
4.	Accepts accountability for the overall performance and in delivering the output required of his/her unit.	(5)	4	3	2	
3.	Innovates for the purpose of improving efficiency and effectiveness of the operational processes and functions of the department/office for further satisfaction of clients.	5	4	3	2	
2.	Visionary and creative to draw strategic and specific plans and targets of the office/department aligned to that of the overall plans of the university.	5	4	3	2	
1.	Demonstrates mastery and expertise in all areas of work to gain trust, respect and confidence from subordinates and that of higher superiors	5	4	3	2	
	eadership & Management (For supervisors only to be rated by higher upervisor)		S	cal	е	
	Total Score		57			
12.	Willing to be trained and developed	(5)	4	3	2	1
11.	Accepts objective criticisms and opens to suggestions and innovations for improvement of his work accomplishment	(5)	4	3	2	1
10.	Maximizes office hours during lean periods by performing non-routine functions the outputs of which results as a best practice that further increase effectiveness of the office or satisfaction of clientele	(5)	4	3	2	1
	the assignment is not related to his position but critical towards the attainment of the functions of the university					

CRISLIN CRUZ-CORTEZ Immediate Supervisor

1