

# OFFICE THE DIRECTOR FOR QUALITY ASSURANCE

Visca, Baybay City, Leyte, PHILIPPINES Telefax: +63 53 563 7534; Local 1076

Email: qac@vsu.edu.ph Website: www.vsu.edu.ph

### **COMPUTATION OF FINAL INDIVIDUAL RATING FOR ADMINISTRATIVE STAFF**

Annex P

Name of Administrative Staff:

MARIA LILIA P, VEGA

	Particulars (1)	Numerical Rating (2)	Percentage Weight (3)	Equivalent Numerical Rating (2x3)
1.	Numerical Rating per IPCR	4.84	70%	3.388
2.	Supervisor/Head's assessment of his contribution towards attainment of office accomplishments	4.83	30%	1.449
		TOTAL NUM	ERICAL RATING	4.84

TOTAL NUMERICAL RATING: Add: Additional Approved Points, if any: TOTAL NUMERICAL RATING:	4.84
FINAL NUMERICAL RATING	4.84
ADJECTIVAL RATING:	Outstanding

Prepared by:

Reviewed by:

MARIA LILIA P, VEGA
Name of Staff

DR. EDITHA G. CAGASAN Department/Office Head

Recommending Approval:

DR. EDITHA G. CAGASAN

Dean/Director

Approved:

**EDGARDO E. TULIN** 

**President** 

# INDIVIDUAL PERFORMANCE COMMITMENT & REVIEW FORM (IPCR)

I, <u>Maria Lilia P. Vega</u> of the <u>Office of the Director for Quality Assurance</u> commits to deliver and agree to be rated on the attainment of the following accomplishment in accordance with the indicated measures for the period <u>July</u> to <u>December, 2022.</u>

MARIA LILIA P. VEGA

Ratee

Date: 1/3/2023

EDITHA G. CAGASAN Head of Unit 1/3/2023

MFO	MEO Description	Success/Performance	Target for	<b>Actual Acco</b>	<b>Actual Accomplishments</b>			Rating				
No. MFO Description		Indicator (PI) 20		Actual	Actual %		а ш		⋖	arks		
UMFO 5 Support to Operations												
	QAC PI 2. ISO:9001-2015 Certified	Number of ISO /AACCUP/ IA Minutes documented, transcribed and submitted	1	9	900%	4	5	5	4.66			
	QAC PI 4. Administrative Service											
		Number of OP Memo drafted	5	18	360%	4	5	5	4.66			
		Number of Notice of Meeting drafted	5	9	180%	4	5	5	4.66			
		Number of AACCUP Job order personnel supervised	5	9	180%	5	5	5	5			
		Number of Communications, Letter Request, Group chats created and related	5	451	9,020%	5	5	4	4.66			
		Number of online accreditation related trainings/workshops/coordina tion meetings organized/facilitated/attended	10	24	240%	5	5	5	5			
		Number of programs from Component Colleges assisted	3	5	166%	5	4	5	4.66			
		Number of	5	13	260%	5	5	5	5			

Average Rating Adjectival Rating						4.84 Out	stand	ding		
	all Rating								53.3	
1	QAC PI 6. Efficient customer friendly assistance	Efficient and customer- friendly frontline service	Zero complaint from clients	No complaint received	No complaint received	5	5	5	5	
		Number of Google drives for supporting documents monitored and updated	8	14	175%	5	5	5	5	
	<b>QAC PI 5. Support to Operations</b>									
		Number of accreditation related coordination to AACCUP/ AGF	10	66	660%	5	5	5	5	
		meetings/seminars participated								

Average Rating (Total Over-all rating divided by 4)		
Additional Points:		
Approved Additional points (with copy of approval)		
FINAL RATING	4.84	
ADJECTIVAL RATING	Outstanding	

**Comments & Recommendations for Development Purpose:** 

She is very supportive of VSU's quality assurance activities. She works overtime without complaining to beat deadlines. Keep up the good work.

Evaluated & Rated by:

Recommending Approval:

EDITHA G. CAGASAN Director, Quality Assurance Date: 12/2025

EDITHA G. CAGASAN

Director, Quality Assurance

Date: 1 3/2023

Approved by:

EDGARDO E. TULIN

VSU President Date: 1523

2 - Efficiency 3 - Timeliness 4 - Average 1 - Quality



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#### Instrument for Performance Effectiveness of Administrative Staff

Rating Period: July 1, 2022 – Dec. 30, 2022

Name of Staff: \_MARIA LILIA P. VEGA Position: \_ADMIN AIDE III (Casual)

Instruction to supervisor: Please evaluate the effectiveness of your subordinate in contributing towards attainment of the calibrated targets of your department/office/center/college/campus using the scale below. Encircle your rating.

Scale	Descriptive Rating	Qualitative Description				
5 Outstanding		The performance almost always exceeds the job requirements. The staff delivers outputs which always results to best practice of the unit. He is an exceptional role model				
4	Very Satisfactory	The performance meets and often exceeds the job requirements				
3	Satisfactory	The performance meets job requirements				
2 Fair		The performance needs some development to meet job requirements.				
1	Poor The staff fails to meet job requirements					

A. C	commitment (both for subordinates and supervisors)		5	Scale	Э	
1.	Demonstrates sensitivity to client's needs and makes the latter's experience in transacting business with the office fulfilling and rewarding.	5	4	3	2	1
2.	Makes self-available to clients even beyond official time	5	4	3	2	1
3	Submits urgent non-routine reports required by higher offices/agencies such as CHED, DBM, CSC, DOST, NEDA, PASUC and similar regulatory agencies within specified time by rendering overtime work even without overtime pay	(5)	4	3	2	1
4.	Accepts all assigned tasks as his/her share of the office targets and delivers outputs within the prescribed time.	(5)	4	3	2	1
5.	Commits himself/herself to help attain the targets of his/her office by assisting co- employees who fail to perform all assigned tasks	(5)	4	3	2	1
6.	Regularly reports to work on time, logs in upon arrival, secures pass slip when going out on personal matters and logs out upon departure from work.	(5)	4	3	2	1
7.	Keeps accurate records of her work which is easily retrievable when needed.	5	4	3	2	1
8.	Suggests new ways to further improve her work and the services of the office to its clients	5	4	3	2	1
9	Accepts additional tasks assigned by the head or by higher offices even if the assignment is not related to his position but critical towards the attainment of the functions of the university	5	4	3	2	1
10.	Maximizes office hours during lean periods by performing non-routine functions the outputs of which results as a best practice that further increase effectiveness of the office or satisfaction of clientele	<b>(5)</b>	4	3	2	1
11.	Accepts objective criticisms and opens to suggestions and innovations for improvement of his work accomplishment	5	4	3	2	1
12.	Willing to be trained and developed	3	4	3	2	1
	Total Score		28			

B. Leadership & Management (For supervisors only to be rated by higher supervisor)					Scale					
1.	Demonstrates mastery and expertise in all areas of work to gain trust, respect and confidence from subordinates and that of higher superiors	5	4	3	2	1				
2.	Visionary and creative to draw strategic and specific plans and targets of the office/department aligned to that of the overall plans of the university.	5	4	3	2	1				
3.	Innovates for the purpose of improving efficiency and effectiveness of the operational processes and functions of the department/office for further satisfaction of clients.	5	4	3	2	1				
4.	Accepts accountability for the overall performance and in delivering the output required of his/her unit.	5	4	3	2	1				
5.	Demonstrates, teaches, monitors, coaches and motivates subordinates for their improved efficiency and effectiveness in accomplishing their assigned tasks needed for the attainment of the calibrated targets of the unit	5	4	3	2	1				
	Total Score		58			-				
	Average Score	1	1.8	3						

Overall recommendation	:	

EDITHA G. CAGASAN
Printed Name and Signature Head of Office

"Exhibit H"

# TRACKING TOOL FOR MONITORING TARGETS

Major Final Output/Performance	TASK	ASSIGNED	DURATIO	4 et	REMARK			
Indicator	IASK	то	N	1 <sup>st</sup> Week	2 <sup>nd</sup> Week	3 <sup>rd</sup> Week	4 <sup>th</sup> Week	S
UMFO 5 Support to Operations								
OVPI MFO 4. Program and Institutional Accreditation Services								
QAC PI 1. Number of degree programs which passed accreditation/ evaluation	Coordinate the scheduling, preparation and implementation of AACCUP accreditation activities	EGCagasan/ MLPVega/ RAValenzona	July-Nov 2022	х	x	х	х	
QAC PI 2. ISO:9001-2015 Certified								
Number of internal quality audits coordinated	Coordinate the scheduling, preparation and implementation of Internal Quality Audit	QMR/QA Director/ other ODQA staff	July-Nov 2022	х	x	х	х	
Number of management reviews coordinated/ conducted	Coordinate the scheduling, preparation of the Management review	QMR/QA Director/ other ODQA staff	July-Dec 2022	х	х	х	х	
No. of ISO-related trainings/workshops/ meetings coordinated/ facilitated	Schedule and Spearhead /facilitates the conduct of the ISO-related trainings/worksho ps/ meetings	EGC/QMR/Lea d Auditor/GN Tan/PPOrano/ RVAlenzona	July-Dec 2022	х	х	x	х	
Number of processes/procedures monitored during the roll out/implementation	Monitors the implemented internal documented information	EGC/QMR/Lea d Auditor/GN Tan/PPOrano/ RVAlenzona	July-Dec 2022	x	х	x	х	
Number of documented procedures and forms revised and cascaded	Cascades the revised PM, QM, FM, and templates	EGC/QMR/Lea d Auditor/GN Tan/PPOrano/ RVAlenzona	July-Dec 2022	х	х	x	X	
Percentage of programmed ISO-related activities implemented within the targeted timeline	Implements ISo related Activities	EGC/QMR/PP Orano/ RVAlenzona	July-Dec 2022	х	х	х	х	
Number of manuals reproduced and disseminated	Photocopied Quality Manuals	PPOrano/ RAValenzona	July-Dec 2022	х	×	х	х	
Number of Supporting Documents scanned (ISO, AACCUP)	Scanned documents	PPOrano/ RAValenzona	July-Dec 2022	х	х	х	х	
QAC PI 5. Support to Operations								

Number of meetings/workshops/ trainings facilitated (AACCUP, ISO, etc)	Schedule and Spearhead /facilitates the conduct of the ISO-related trainings/worksho ps/ meetings	EGCagasan/ MLPVega/ PPOrano/ RAValenzona/ other ODQA Staff	July-Dec 2022	x	x	x	X	
QAC PI 6. Efficient customer friendly assistance								
Efficient and customer- friendly frontline service for ODQA	Provide efficient and customer friendly frontline services to ODQA	PPOrano/ RAValenzona/ Cristian Jayme/ Maria Lilia Vega	Zero complaint from clients	x	х	х	х	

Prepared by:

EDITHA G. CAGASAN 1/2/23
Unit Head

# PERFORMANCE MONITORING & COACHING JOURNAL

1st	Q U
2 <sup>nd</sup>	Α
 3 <sup>rd</sup>	R
 AAL	E
4th	R

Name of Office: Office of the Director for Quality Assurance

Head of Office: Editha G. Cagasan

Number of Personnel: MARIA LILIA P. VEGA

Activity					
Monitoring	Meeting		Memo	Others (Pls.	Remarks
	One-on-One	Group	IVIEITIO	specify)	
Monitoring					
Preparation of	Х				
communication					
such as draft OP					
Memo, Notice of					
Meeting, Minutes					
of Meeting,					
creating group		6			
chats for the					
taskforces,					
transcription of					
recorded					
documents after					
the conduct of					
meetings related					
accreditation, ISO					
and Management					
Review.					
Assisting in the	X	Х			
facilitation and					
coordination					
during online					
accreditation					·
Assisted in the	X	Х			
coordination's					
related					
accreditation to					
external AACCUP					
accreditors					
Developed matrix	Х				
of Summary of					
Findings and					

Recommendations			7		
of different					
programs				,	
Developed	Х				
comparison					
matrix of AACCUP					
survey					
instruments					
Constant	Х				
monitoring of the					
Programs Shared					
Drives supporting					
document, PPP,					
NP, Compliance					
Report and Best					
Practices					
Coaching					
Conducting a once	X	X			
a week meetings					
for the AACCUP					
Jobs Order					
personnel for the					
collection of					
supporting					
documents and					
problems met					
both virtual and					
face to face.				,	
Providing	X	X			
assistance to					
Program Incharge					
and Taskforce					
members in the					
needed					
supporting documents to					A TO THE RESERVE TO THE
address					
benchmark					
statements.					
Created Group	X				
Chats of					
accreditors and				,	
taskforces for an					
efficient					
communications					
during			1 2		
accreditation.					
Supervising the	X	X			
AACCUP Job Order					
personnel in their	74				
			1		

outputs.					
Note: Please indicate	the date in the ap	propriate box whe	n the monitoring	was conducted.	
Conducted by:			N	oted by:	
di				lyrul	-
EDITHA G. CAGASA Immediate Supervis	N 1/3/23			DGARDO E. TUI	
immediate Supervis	sor		N	ext Higher Supe	ervisor

# **EMPLOYEE DEVELOPMENT PLAN**

Name of Employee: MARIA LILIA P. VEGA Performance Rating:	
Aim: Enhanced knowledge and skill on docum	nent management and facilitation skills
Proposed Interventions to Improve Performan	ce:
Date: July 2022	Target Date: July 2022
First Step: Identify training needs through disc improve the knowledge pertaining to the task activities.	
Participate trainings relevant to the tasks assi	gned in the quality assurance office.
Result: Empowered and efficient performand trainings.	ce through the learnings attained from the
Improvement in the process of facilitating mee	etings / workshops.
Date: September 2022	Target Date: <u>September 2022</u>
Next Step: Participate trainings relevant to the office such as training/seminar related to ISO	ne tasks assigned in the quality assurance standards and quality management
Involve her in the conduct of meetings by enc	
Outcome: Increase efficiency and effectivene	
Improve competence related to quality assur	rance ang quality management
Final Step/Recommendation:	
Continue capability enhancement through trainings and seminars.	mentoring/coaching and sending her to
Prepare	ed by:
	EDITHA G. CAGASAN

MARIA LILIA P. VEGA
Name of Ratee Faculty/Staff

Conforme: