

### COMPUTATION OF FINAL INDIVIDUAL RATING FOR ADMINISTRATIVE STAFF

Annex P

Name of Administrative Staff: LADY MAY C. FAELNAR

|    | Particulars<br>(1)  | Numerical<br>Rating (2) | Percentage Weight (3) | Equivalent<br>Numerical Rating<br>(2x3) |
|----|---|-------------------------|-----------------------|---|
| 1. | Numerical Rating per IPCR   | 4.84                    | 70%                   | 3.40                                    |
| 2. | Supervisor/Head's assessment of his contribution towards attainment of office accomplishments | 4.80                    | 30%                   | 1.44                                    |
|    |   | TOTAL NUI               | MERICAL RATING        | 4.84                                    |

TOTAL NUMERICAL RATING:

Add: Additional Approved Points, if any: TOTAL NUMERICAL RATING:

FINAL NUMERICAL RATING

ADJECTIVAL RATING:

Prepared by:

Reviewed by:

ADY MAY C. FAELNAR

Name of Staff

ELWIN JAY V. YU Department/Office Head

Approved:

ELWIN JAY V. YU

Vice Pres. for Admin and Finance

### INDIVIDUAL PERFORMANCE COMMITMENT & REVIEW FORM (IPCR)

I, LADY MAY C. FAELNAR, Nurse II of VSU - University Services for Health Emergency and Rescue Office (USHER) commits to deliver and agree to be rated on the attainment of the following accomplishment in accordance with the indicated measures for the period January to June, 2024.

LADY MAY C. FAELNAR NURSE I & -2-24

ELWIN JAY V. YU, MD, MPH
Chief of Hospital I &-2-27

|  |  |  |        | ACTUAL             |                | Ra             |                |                |         |
|--|--|--|--------|--------------------|----------------|----------------|----------------|----------------|---------|
| MFOs/PAPs  | Success Indicators                                 | Task Assigned  | TARGET | ACCOMPLI<br>SHMENT | Q <sup>1</sup> | E <sup>2</sup> | T <sup>3</sup> | A <sup>4</sup> | Remarks |
| USHER MFO1: ISO<br>aligned Health<br>Services                                | Percentage compliant of process under ISO standard | Ensure and monitor implementation /use of ISO registred documents among nursing service staff (nurses, nursing attendants and institutional workers).                | 100%   | 100%               | 5              | 5              | 5              | 5.00           |         |
|  |  | Implement of 5S concept in the work place  | 100%   | 100%               | 5              | 5              | 5              | 5.00           |         |
|  |  | Assist in ensuring that all medical and clinical instruments/machine/ equipment used by the nursing service are periodically subjected to preventive maintenance and | 100%   | 100%               | 5              | 5              | 5              | 5.00           |         |
|  |  | Ensure and monitor strict implementation of all ISO registered documents among nursing service staff.  | 100%   | 100%               | 5              | 4              | 5              | 4.70           |         |
| USHER MFO2:<br>Administrative<br>Support<br>Management of<br>Health Services | Efficient & customer-friendly frontline services   | Ensure timely and courteous action on all patients needs and querries by the nursing staff.  | 100%   | 100%               | 5              | 5              | 5              | 5.00           |         |

| 4         |   |   |        | ACTUAL             |                | Rat            | ing            |                |  |
|-----------|---|---|--------|--------------------|----------------|----------------|----------------|----------------|--|
| MFOs/PAPs | Success Indicators                          | Task Assigned   | TARGET | ACCOMPLI<br>SHMENT | Q <sup>1</sup> | E <sup>2</sup> | T <sup>3</sup> | A <sup>4</sup> | Remarks  |
|           | Client - Centered Services                  | Create a trusting relationship to all clients through active listening and communication for effective and efficient healthcare delivery.                 | 100%   | 100%               | 5              | 5              | 5              | 5.00           |  |
|           | Ensure that proper triaging of pa           |   | 100%   | 100%               | 5              | 5              | 5              | 5.00           |  |
|           |   | Attend trainings on the latest trends in nursing care to improve client satisfaction.   | 6      | 3                  | 5              | 5              | 5              | 5.00           | BLS; SFA;<br>PAPSHI                            |
|           | Number of nursing service staff supervised. | Assigned as a head nurse in the Emergency Room, conducts regular monitoring of patient charts to ensure proper and accurate entries by nurses.            | 133    | 75                 | 5              | 5              | 5              | 5.00           | Target is bas<br>on last Year E<br>Census (202 |
|           |   | Assist in the supervision on the performance of nurses, nursing attendants, institutional workers and ambulance drivers.                                  | 240    | 105                | 5              | 5              | 5              | 5.00           |  |
|           |   | Conducts mentoring on nurses, nursing attendants and institutional workers.   | 12     | 8                  | 5              | 5              | 5              | 5.00           |  |
|           |   | Assist in scouting training programs for nurses by DOH and other training providers and ensure availment of these training programs by the nursing staff. | 2      | 1                  | 5              | 5              | 5              | 5.00           |  |

| w é       | 1                                   |  |        | ACTUAL             |                | Rat            | ing            |                |  |
|-----------|-------------------------------------|--|--------|--------------------|----------------|----------------|----------------|----------------|--|
| MFOs/PAPs | Success Indicators                  | Task Assigned  | TARGET | ACCOMPLI<br>SHMENT | Q <sup>1</sup> | E <sup>2</sup> | T <sup>3</sup> | A <sup>4</sup> | Remarks  |
|           |                                     | Assist in ensuring proper implementation of Integrated Hospital Information Management System (IHOMIS) by the nursing staff).  | 1      | 1                  | 5              | 5              | 5              | 5.00           |  |
|           |                                     | Orient and reorient nurses on the 10R's of giving medications (right patient, right drug, right dose, right time and right route, right documentation, right history and assessment, ,drug approached & right to refuse, right drug-drug interaction and evaluation and right education and information) | 4      | 8                  | 5              | 5              | 5              | 5.00           |  |
|           |                                     | Ensure that cardex are properly filled up by nurses and patients are properly endorsed to the receiving duty nurse.  | 133    | 78                 | 5              | 5              | 5              | 5.00           | Target is base<br>on last Year<br>Admission<br>Census (2023) |
|           | Number of administrative functions. | Acts as reliever in any other posts left<br>by employees who are on leave(i.e.<br>cashier, front desk officer)   | 240    | 95                 | 5              | 5              | 5              | 5.00           |  |
|           |                                     | Ensures maintenance of cleanliness of emergency room, out-patient department, wards birthing room, labor room isolation room, comfort rooms and USHER grounds.   | 240    | 95                 | 5              | 5              | 5              | 5.00           |  |
|           |                                     | Ensures that surgical instruments and supplies are adequately sterilized and properly kept.  |        | 95                 | 5              | 5              | 5              | 5.00           |  |

| , .   |   |  |        |                    |                | Rat            |                |                |         |
|---|---|--|--------|--------------------|----------------|----------------|----------------|----------------|---------|
| MEO <sub>O</sub> /DAPo                                    |   | Task Assigned  | TARGET | ACTUAL.            |                | D              |                |                |         |
| MFOs/PAPs   | Success Indicators  |  |        | ACCOMPLI<br>SHMENT | Q <sup>1</sup> | E <sup>2</sup> | T <sup>3</sup> | A <sup>4</sup> | Remarks |
|   |   | Ensures that surgical instruments and supplies are adequately sterilized and properly kept.  |        | 10                 | 5              | 5              | 4              | 4.70           |         |
|   |   | Evaluate nursing staffs and institutional workers twice a year for their renewal of contract.  | 3      | 5                  | 5              | 5              | 5              | 5.00           |         |
|   |   | Participates in the selection a of USHER employees.  | 4      | 2                  | 5              | 5              | 5              | 5.00           |         |
|   | No of hospital reports submitted  | Prepares daily, weekly and monthly census of patients  | 30     | 15                 | 5              | 5              | 5              | 5.00           |         |
|   |   | Prepares accomplishment reports.   | 12     | 8                  | 5              | 5              | 5              | 5.00           |         |
|   |   | Prepares the Notifiabe Diseases report and submit it every friday to Baybay CHO  | 12     | 8                  | 5              | 5              | 5              | 5.00           |         |
|   | Number of Minutes of Meeting accomplished and submitted.  | Minutes of Meeting accomplished and submitted.   | 1      | 1.                 | 5              | 5              | 5              | 5.00           |         |
|   | Percentage of patient records logged in the Hospital database.  | Logged patient record in hospital database.  | 100%   | 100%               | 5              | 5              | 5              | 5.00           |         |
| JSHER MFO3:<br>lealth and<br>Vellnes in the New<br>lormal | Percentage of timely courteous and quality provision of outpatient, inpatient and emergency services. | Assists during outpatient, inpatient and emergency consultation by making thorough initial assessment and proper referral to physician | 100%   | 100%               | 4              | 5              | 5              | 4.70           |         |

| MFOs/PAPs |   | Task Assigned   |        | ACTUAL             |                |                |                |                |         |
|-----------|---|---|--------|--------------------|----------------|----------------|----------------|----------------|---------|
|           | Success Indicators  |   | TARGET | ACCOMPLI<br>SHMENT | Q <sup>1</sup> | E <sup>2</sup> | T <sup>3</sup> | A <sup>4</sup> | Remarks |
|           | Number of Nursing procedure   | Nursing procedures done. (wound dressing, BP taking, immunizations,removal of suture, giving of medications)  | 360    | 215                | 5              | 5              | 4              | 4.70           |         |
|           | Percentage of staff and employees for Entrance and Annual Medical Examination attended.   | Assists the doctors during the entrance and annual medical examination of the staff and employees by taking vital signs and performing thorough assessment. | 100%   | 100%               | 5              | 5              | 5              | 5.00           |         |
|           | Percentage of students who seek consult and given medical/dental treatment.   | Assists the doctors during consultation.  | 100%   | 100%               | 5              | 5              | 5              | 5.00           |         |
|           | Percentage of students who needs further evaluation and treatment referred to higher institution.   | Assists and Coordinates with other health care facility for students who needs further treatment and evaluation.  | 100%   | 100%               | 5              | 5              | 4              | 4.70           |         |
|           | Percentage of staff,<br>employees and their<br>dependents who seek<br>consult and given<br>medical/dental treatment.                          | Assists during consult by taking V/S and thorough assessment.   | 100%   | 100%               | 5              | 5              | 5              | 5.00           |         |
|           | Percentage of staff,<br>employees and their<br>dependents who needs<br>further evaluation and<br>treatment referred to higher<br>institution. | Assists and Coordinates with other health care facility for staff, employee and dependents who needs further evaluation and treatment.                      | 100%   | 100%               | 5              | 5              | 5              | 5.00           |         |
|           | Percentage of outsiders who seek consult and given medical/dentaL treatment   | Assists outsider patients for consultation.   | 100%   | 100%               | 5              | 5              | 4              | 4.70           |         |

5.0

|  |  |   |        | ACTUAL.            |                | Rat            |                |                |             |
|--|--|---|--------|--------------------|----------------|----------------|----------------|----------------|-------------|
| MFOs/PAPs  | Success Indicators   | Task Assigned   | TARGET | ACCOMPLI<br>SHMENT | Q <sup>1</sup> | E <sup>2</sup> | T <sup>3</sup> | A <sup>4</sup> | Remarks     |
|  | Percentage of outsiders who needs further evaluation and treatment referred to higher institution. | Assists and Coordinates with other health care facility for outsider patients who needs further evaluation and treatment.   | 100%   | 100%               | 5              | 5              | 4              | 4.70           |             |
|  | Number of inhouse lecture/training attended.   | Attend inhouse lecture/training.  | 14     | 3                  | 5              | 5              | 5              | 5.00           | -           |
|  | Number of areas properly maintained and expected as to its safety, cleanliness and comfort.        | Routine clean-up of the Nurses' Station, supervision of institutional workers in the areas such as OPD,ER,DR, Hospital lobby, Ward and Pharmacy every tour of duty. | 240    | 175                | 4              | 5              | 5              | 4.70           |             |
|  | Number of packed and sterilized instruments and supplies.  | Packs and sterilizes instruments and supplies.  | 20     | 10                 | 5              | 5              | 4              | 4.70           |             |
|  | Number of Communicable Diseases Prevention and Control activities conducted                        | Conduct/assist/coordinates in the implementation of the different health promotion and disease prevention activities for communicable disease                       | 3      | 1                  | 5              | 5              | 5              | 5.00           |             |
|  | Number of request for medics/first aider approved attended.  | Assist as medic/ first aider during events and search and rescue operation.   | 2      | 1                  | 4              | 5              | 5              | 4.70           |             |
| ISHER MFO4:<br>Public Health<br>ervices in the<br>New Normal | Number of food and environmental sanitation activites conducted/facilitated.                       | Assists/facilitates in the planning for food and environmental sanitation activities.   | 1      | 0                  | 5              | 5              | 5              | 5.00           | 1 per annum |
|  |  | Assists/facilitates the conduct of sanitary inspection among food establishments, dormitories and boarding houses within the  | 1      | 1                  | 4              | 5              | 5              | 4.70           |             |

| -4,   |  |   |            | ACTUAL  |  | Rat            | ting                         |  |         |
|---|--|---|------------|---|--|----------------|------------------------------|--|---------|
| MFOs/PAPs                                       | Success Indicators   | Task Assigned   | TARGET     | ACCOMPLI<br>SHMENT  | Q <sup>1</sup>   | E <sup>2</sup> | T <sup>3</sup>               | A <sup>4</sup>   | Remarks |
| USHER MFO5:<br>Rescue Services                  | Number of Emergency and Rescue policy proposed and established.  | Proposes Emergency and Rescue policies to the Chief of Hospital.  | 1          | 1   | 5  | 5              | 5                            | 5.00   |         |
|   |  | Proposes Guidelines on interhospital and interfacility referrals  | 1          | 1   | 5  | 5              | 5                            | 5.00   |         |
|   | Number of Emergency and<br>Rescue team, rescue<br>headquarters, evacuation<br>center and equipment/<br>machines/vehicles proposal<br>prepared and submitted. | Assist in preparing the Emergency and Rescue Team proposal.   | 1          | 1   | 5  | 5              | 5                            | 5.00   |         |
|   | Number of emergency and rescue activities proposed/conducted/participated.   | Proposed and conducted emergency<br>and rescue activities. (BLS, SFA, Fire<br>and Earthquake Drill)         | 1 per year | 1   | 5  | 5              | 5                            | 5.00   |         |
| USHER MFO7:<br>Innovations in the<br>New Normal | Number of Manual/Primer for<br>Health services produced<br>(Health Services availment  | Assist in drafting the manual/ primer for health services   | 1          | 1   | 5  | 5              | 5                            | 5.00   |         |
|   |  | Propose Nursing Policies and<br>Guidelines to the Nurse Supervisor<br>for inclusion in the Hospital Manual. | 1          | 1   | 5  | 5              | 5                            | 5.00   |         |
|   | New system implemented.  | Implementing the new system.  | 1          | 1   | 5  | 5              | 5                            | 5.00   |         |
|   | VSU Health data base   | Conduct of health data base survey in   | 1          | 1   | 5  | 5              | 5                            | 5.00   |         |
| Total Over-all                                  |  |   | 4.84       |   | 246.00   | CHINGS CHICAGO | STATE OF THE PERSON NAMED IN | Market Street, Square, Street, Square, |         |
|   | otal Over-all rating divided by 31)  |   |            |   | The state of the s |                |                              | endatio  |         |
| Additional Points:                              |  |   |            |   | for Dev  | elopme         | nt Purpo                     | oses:<br>rf Sho<br>Cours   | DE      |
|   | onal points (with copy of app  |   |            | HT  | Tena   | wo             | one de                       |  |         |
| INAL RATING                                     |  |   | 6 1        | rain  | ing !  | cours          | ses                          |  |         |
| ADJECTIVAL RATIN                                |  |   |            | 200 - 1 Carlo - |  |                |                              |  |         |
| Evaluated and Rated                             | d by   |   | Approved b | by: 1   |  |                |                              |  |         |

ELWIN JAY V. YU, MD, MPH
Chief of Hospital I
Date: 8-2-24

1 - quality 2 - efficiency 3 - timeliness

ELWIN JAY V. YU, MD, MPH

Vice President for Admin and Finance
Date: 8-2-24

4 - average

## PERFORMANCE MONITORING & COACHING JOURNAL

1st Q U A A 3<sup>rd</sup> R T 4th E

R

Name of Office: <u>UNIVERSITY HEALTH SERVICES</u>

Head of Office: ELWIN JAY V. YU, MD, MPH

Number of Personnel: 33

|                        |                    | MECHANISM   |             |                       |  |
|------------------------|--------------------|---|-------------|-----------------------|--|
| Activity<br>Monitoring | One-<br>on-<br>One | Meeting<br>Group  | M<br>e<br>m | Others (Pls. specify) | Remarks  |
| Monitoring             |                    | Target Setting OPCR; OTP; SWOT & ROAM Jan. 9, 2024              |             |                       | Preparation of OPCR; OTP; SWOT & ROAM  |
|                        |                    | Meeting about the form revision Jan. 1, 2024                    |             |                       | Form Revision  |
|                        |                    | Meeting about the schedule of Medical Examination Jan. 25, 2024 |             |                       | Schedule of Medical Examination AY 2024-2025   |
|                        |                    | Meeting about the entrance and annual examination Jan. 31, 2024 |             |                       | Schedule meeting about the entrance and annual examination.  |
|                        |                    | Meeting about the annual health facility etcs March 19, 2024    |             |                       | Annual Health Facility and Statistical<br>Report<br>Financial report 2023<br>IHOMP 2023 Report         |
|                        |                    | All Watchman and Utility Meeting<br>March 25, 2024              |             |                       | Disciplinary Action and Demerit<br>System<br>Cleaning System   |
|                        |                    | Goodwill games 2024; Open water and Aquathlon; April 2, 2024    |             |                       | Schedule of Medics for VSU Centennial Anniversary; Supplies and Equipment of medics and other matters. |
|                        |                    | Costumer feedback report April 8, 2024                          |             |                       | Costumer feedback for the month of January, and February, 2024   |
|                        |                    | HRIS MEETING June 3, 2024                                       |             |                       | Feedback about the HRIS Training held in DOH Tacloban .  |
|                        |                    | MANCOM MEETING June 27, 2024                                    |             |                       | Mancom Meeting   |
| Coaching               | +                  |   |             |                       |  |

Note: Please indicate the date in the appropriate box when the monitoring was conducted.

Conducted by:

Noted by:

ELWIN JAY V. YU, MD, MPH

Immediate Supervisor

ELWIN JAY V. YU, MD, MPH

Next Higher Supervisor

# EMPLOYEE DEVELOPMENT PLAN

| Name of Employee: FAELNAR, Lady May C. Performance Rating: OUTSTANDING                           |
|--|
| Aim: To develop capability to become a nurse in the specialty field in Emergency and Rescue.     |
|  |
| Proposed Interventions to Improve Performance:   |
| Date: January 2024 Target Date: June 2024  |
| First Step: Encourage to apply knowledge, attitude and skills pertaining to Emergency and Rescue |
| Result: Must finish Emergency Medical Technician-Basic (EMT-B) Trainings.                        |
| Date: Target Date:   |
| Next Step:   |
|  |
| Outcome:   |
| Final Step/Recommendation:   |
| Prepared by:   |
| ELWIN JAY V. YU, MD, MPH   |
| Chief of Hospital I  |
| Conforme:  |

LADY MAY C. FAELNAR



## **UNIVERSITY SERVICES FOR HEALTH, EMERGENCY AND RESCUE (USHER)**

#### Instrument for Performance Effectiveness of Administrative Staff

Annex O

Rating Period: January - June, 2024

Name of Staff: LADY MAY C. FAELNAR Position: Nurse III

Instruction to supervisor: Please evaluate the effectiveness of your subordinate in towards attainment of the calibrated targets department/office/center/ college/campus using the scale below. Encircle your rating.

| Scale | Descriptive<br>Rating | Qualitative Description  |  |  |  |  |  |  |  |  |  |  |
|-------|-----------------------|--|--|--|--|--|--|--|--|--|--|--|
| 5     | Outstanding           | The performance almost always exceeds the job requirements.  The staff delivers outputs which always results to best practice of the unit. He is an exceptional role model |  |  |  |  |  |  |  |  |  |  |
| 4     | Very<br>Satisfactory  | The performance meets and often exceeds the job requirements   |  |  |  |  |  |  |  |  |  |  |
| 3     | Satisfactory          | The performance meets job requirements   |  |  |  |  |  |  |  |  |  |  |
| 2     | Fair                  | The performance needs some development to meet job requirements.   |  |  |  |  |  |  |  |  |  |  |
| 1     | Poor                  | The staff fails to meet job requirements   |  |  |  |  |  |  |  |  |  |  |

| A. | Commitment (both for subordinates and supervisors)  |     | S   | cal | е |   |
|----|---|-----|-----|-----|---|---|
| 1. | Demonstrates sensitivity to client's needs and makes the latter's experience in transacting business with the office fulfilling and rewarding.  | 5   | 4   | 3   | 2 | 1 |
| 2. | Makes self-available to clients even beyond official time   | (5) | 4   | 3   | 2 | 1 |
| 3  | Submits urgent non-routine reports required by higher offices/agencies such as CHED, DBM, CSC, DOST, NEDA, PASUC and similar regulatory agencies within specified time by rendering overtime work even without overtime pay | 5   | 4   | 3   | 2 | 1 |
| 4. | Accepts all assigned tasks as his/her share of the office targets and delivers outputs within the prescribed time.  | 5   | 4   | 3   | 2 | 1 |
| 5. | Commits himself/herself to help attain the targets of his/her office by assisting co- employees who fail to perform all assigned tasks  | 5   | (4) | 3   | 2 | 1 |
| 6. | Regularly reports to work on time, logs in upon arrival, secures pass slip when going out on personal matters and logs out upon departure from work.  | (5) | 4   | 3   | 2 | 1 |
| 7. | Keeps accurate records of her work which is easily retrievable when needed.   | (5) | 4   | 3   | 2 | 1 |
| 8. | Suggests new ways to further improve her work and the services of the office to its clients   | 5   | 4   | 3   | 2 | 1 |



UNIVERSITY SERVICES FOR HEALTH, EMERGENCY AND RESCUE (USHER) Visayas State University, Baybay City, Leyte Email: usher @vsu.edu.ph Website: www.vsu.edu.ph Phone: +63 53 565 0600 Local 1047

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|     |   | 1   |   |   |   |   |
|-----|---|-----|---|---|---|---|
| 9   | Accepts additional tasks assigned by the head or by higher offices even if the assignment is not related to his position but critical towards the attainment of the functions of the university               | (5) | 4 | 3 | 2 | 1 |
| 10. | Maximizes office hours during lean periods by performing non-routine functions the outputs of which results as a best practice that further increase effectiveness of the office or satisfaction of clientele | 5   | 4 | 3 | 2 | 1 |
| 11. | Accepts objective criticisms and opens to suggestions and innovations for improvement of his work accomplishment  | (3) | 4 | 3 | 2 | 1 |
| 12. | Willing to be trained and developed   | (3) | 4 | 3 | 2 | 1 |
|     | Score   | 57  |   |   |   |   |

| B. Leadership & Management (For supervisors only to be rated by higher supervisor) |   |   | Scale |    |   |   |  |
|--|---|---|-------|----|---|---|--|
| 1.   | Demonstrates mastery and expertise in all areas of work to gain trust, respect and confidence from subordinates and that of higher superiors  | 5 | 4     | 3  | 2 | 1 |  |
| 2.   | Visionary and creative to draw strategic and specific plans and targets of the office/department aligned to that of the overall plans of the university.  | 5 | 4     | 3  | 2 | 1 |  |
| 3.   | Innovates for the purpose of improving efficiency and effectiveness of the operational processes and functions of the department/office for further satisfaction of clients.  | 5 | 4     | 3  | 2 | 1 |  |
| 4.   | Accepts accountability for the overall performance and in delivering the output required of his/her unit.   | 5 | 4     | 3  | 2 | 1 |  |
| 5.   | Demonstrates, teaches, monitors, coaches and motivates subordinates for their improved efficiency and effectiveness in accomplishing their assigned tasks needed for the attainment of the calibrated targets of the unit | 5 | 4     | 3  | 2 | 1 |  |
|  | Total Score   |   |       |    |   |   |  |
|  | Average Score   |   | 1     | 1. | 8 |   |  |

| Overall recommendation |  |
|------------------------|--|
|                        |  |

ELWIN VAY V. YU, MD, MPH Chief of Hospital I

Vision: Mission: A globally competitive university for science, technology, and environmental conservation. Development of a highly competitive human resource, cutting-edge scientific knowledge and innovative technologies for sustainable communities and environment.

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