

### OFFICE F THE HEAD OF PERFORMANCE MANAGEMENT AND REWARDS & RECOGNITION

Visca Baybay City, Leyte 6521-A, Philippines Phone/Fax: 565-0600 local 563-7323

Email Address: <u>prpeo@vsu.edu.ph</u> Website: www.vsu.edu.ph

### COMPUTATION OF FINAL INDIVIDUAL RATING FOR ADMINISTRATIVE STAFF

Annex P

Name of Administrative Staff:Ce	elso F. Sacro		
Particulars (1)	Numerical Rating (2)	Percentage Weight (3)	Equivalent Numerical Rating (2x3)
Numerical Rating per IPCR	4.91	70%	3.437
Supervisor/Head's assessment of his contribution towards attainment of office accomplishments	4.92	30%	1.476
	TOTAL NUM	IERICAL RATING	4.91
TOTAL NUMERICAL RATING: Add: Additional Approved Points, if any TOTAL NUMERICAL RATING:  FINAL NUMERICAL RATING	4.91	0	
ADJECTIVAL RATING:  Prepared by:  CELSO F. SACRO  Name of Staff	Reviewed I	by:  EN-EVERA. ATUPAN  Dantment/Office Head	
Recommending Approva		SAN C. GUINOCOR	
Approved:		Dean/Director  BERTO A. PATINDOL  Vice President	

#### "Exhibit A"

### INDIVIDUAL PERFORMANCE COMMITMENT & REVIEW FORM (IPCR)

I, CELSO F. SACRO, Admin Aide IV of the CASH DIVISION commits to deliver and agree to be rated on the attainment of the following targets in accordance with the indicated measures for the period of JANUARY 1 to JUNE 30, 2021.

CELSO F. SACRO

Approval:

UEEN-EVERY. ATUPAN

	MFOs/PAPs	Success Indicators	Tasks Assigned	Target	Actual	Percentage				Rating								REMARKS
No.	WIFOS/PAPS	Success indicators	Tasks Assigned	raiget	Accomplishment	Accomplishment	Q1	E2	Т3	A4	TABITITATA							
UGASS. SUPPORT TO OPERATIONS																		
OVPAF ST	O 1: ISO 9001:2015 AI	LIGNED DOCUMENTS																
ODAS/HRM STO 1:	ISO 9001:2015 aligned documents and compliant processes	PI 1. Percentage of clients served rated the services received at least very satisfactory or higher	Accommodate various requests and inquiries from clients.	95% of clients rated services as very satisfactory or higher	100% of clients rated services as very satisfactory or higher	100%	5	5	5	5	Note: to get the final rating from QAC who analyze all customer feedback							
		PI. 3 Number of administrative processes implemented in accordance with existing approved quality procedures	Implement processes on accordances with existing approved QPs	3 processes implemented according to QP	3 processes implemented according to QP	100%	5	5	5	5	zero NC during external audit							
		PI. 5 Percentage updating of students' payment using Cumulus	Post payment to students account using cumulus.	100% monthly updating and posting of payments using the Cumulus System	100% monthly updating and posting of payments using the Cumulus System	100%	5	5	4	4.67								
		PI.7 Percentage of ISO evidences compliant with existing quality procedures kept intact and readily available to Auditor	File and keep records as evidence during ISO Audit	100% ISO compliant evidences readily available	100% ISO compliant evidences readily available	100%	5	5	5	5								

	MEO- (DAD-	Success Indicators	Tasks Assigned	Tarret	Actual	Percentage		Rating		]	REMARKS
No.	MFOs/PAPs	Success indicators	Tasks Assigned	Target	Accomplishment	Accomplishment	Q1	E2	ТЗ	A4	REWARNS
VPAF STO	3: ARTA ALIGNED C	OMPLIANCE AND REPORT	ING REQUIREMENTS								
ODAS/HRM STO3:	ARTA aligned frontline services	PI. 9 Efficient & customer friendly frontline service	Responsive and facilitative to clients requests	Zero percent complaint from clients served	Zero percent complaint from clients served	100%	5	5	4	4.67	Note: Please refer to customer satisfaction survey result from QAC
VPAF STO	4: INNOVATIONS & I	BEST PRACTICES									
ODAS/HRM STO 4:	Innovations & new Best Practices Development Services	PI. 10. Number of new systems/innovations/proposals introduced and implemented	Prepare work instructions in process of payment and the issuance of OR for students payment made in bank, on-line and at the office	1 work instruction	1 work instruction 1 innovation	200%	5	5	5	5	Work instruction for collection of income Created a Back up file server for office important files.
VPAF GASS 1:	Administrative and Suppor	t Services Management	•						•		
ODA\$/HRM GASS 1:	Administrative and Support Services	PI. 17 Number of administrative services and financial/ administrative documents acted within time frame	Accommodate request of account account balances and various request from students and clients	200 requests/ administrative documents	300 requests/ administrative documents	150%	5	5	5	5	
		PI. 18 No. of linkages with external agencies maintained	Maintain a good working relationships with Landbank, COA and other funding agencies	3 Linkages (COA, LBP, etc	3 Linkages (COA, LBP, etc	100%	5	5	5	5	
ODAS/HRI	M GASS 4: Cashierin	g Services									
		PI3. Number of Cash advances and Petty Cash Fund Maintained/facilitated for University Cash Disbursements.	Maintain and handle the petty cash fund of the office	1 Petty Cash Funds	1 Petty Cash Funds	100%	5	5	5	5	
CASH MFO4	Collection Services	PI1. Number of official receipts issued for collection	Collect fees and issue official receipts to students and clients	1,000 official receipts issued	3,108 official receipts issued	248%	5	5	4	4.67	

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	MEG-/DAD-	Success Indicators	Tasks Assigned	Target	Actual	Percentage		F	Rating	g	REMARKS	
No.	MFOs/PAPs	Success indicators	Tasks Assigned	raiget	Accomplishment	Accomplishment	Q1	E2	ТЗ	A4	KEWAKKS	
		daily collection following	Deposit daily collection intact the next banking day and prepare deposit slips	100 deposits	1121 deposits	1121%	5	5	5	5		
Total Over-all Rating 54.01 Comments and Recommendations for Dec						velo	pment	ourpose:	ملاءا			
Average Rating	3			4.91	Affend cas	n manageme	eft	5	EMI	nar	and other	skills
Adjectival Ratir	ng				developme	ent training	15.	•				
Evaluated and R  QUEEN-EVERN  Unit Head  Date:				TY, RYSAN C, GUINOC OIC, DDAS Date:	G 2021	Approved: Da	ate: _	-		TO A. PAT		
1 - Quality	2 - Efficiency 3 - Timeline	ess 4 - Average										



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### Instrument for Performance Effectiveness of Administrative Staff

Rating Period:	January – June 2021	
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Name of Staff: \_\_Celso F. Sacro \_\_\_\_\_ Position: \_\_Administrative Aide IV

Instruction to supervisor: Please evaluate the effectiveness of your subordinate in contributing towards attainment of the calibrated targets of your department/office/center/college/campus using the scale below. Encircle your rating.

Scale	Descriptive Rating	Qualitative Description
5	Outstanding	The performance almost always exceeds the job requirements. The staff delivers outputs which always results to best practice of the unit. He is an exceptional role model
4	Very Satisfactory	The performance meets and often exceeds the job requirements
3	Satisfactory	The performance meets job requirements
2	Fair	The performance needs some development to meet job requirements.
1	Poor	The staff fails to meet job requirements

A. C	Commitment (both for subordinates and supervisors)		(	Scale	е	
1.	Demonstrates sensitivity to client's needs and makes the latter's experience in transacting business with the office fulfilling and rewarding.	5	4	3	2	1
2.	Makes self-available to clients even beyond official time	5	4	3	2	1
3	Submits urgent non-routine reports required by higher offices/agencies such as CHED, DBM, CSC, DOST, NEDA, PASUC and similar regulatory agencies within specified time by rendering overtime work even without overtime pay	<b>5</b>	4	3	2	1
4.	Accepts all assigned tasks as his/her share of the office targets and delivers outputs within the prescribed time.	<b>(</b> 5)	4	3	2	1
5.	Commits himself/herself to help attain the targets of his/her office by assisting co- employees who fail to perform all assigned tasks	<b>(</b> 5)	4	3	2	1
6.	Regularly reports to work on time, logs in upon arrival, secures pass slip when going out on personal matters and logs out upon departure from work.	<b>(</b> 5)	4	3	2	1
7.	Keeps accurate records of her work which is easily retrievable when needed.	5	4	3	2	1
8.	Suggests new ways to further improve her work and the services of the office to its clients	5	4	3	2	1
9	Accepts additional tasks assigned by the head or by higher offices even if the assignment is not related to his position but critical towards the attainment of the functions of the university	5	4	3	2	1
10.	Maximizes office hours during lean periods by performing non-routine functions the outputs of which results as a best practice that further increase effectiveness of the office or satisfaction of clientele		4	3	2	1



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11.	Accepts objective criticisms and opens to suggestions and innovations for improvement of his work accomplishment	5	4	3	2	1				
12.	Willing to be trained and developed	5	4	3	2	1				
	Total Score			59						
	eadership & Management (For supervisors only to be rated by higher supervisor)		5	Scale	Э					
1.	Demonstrates mastery and expertise in all areas of work to gain trust, respect and confidence from subordinates and that of higher superiors	5	4	3	2	1				
2.	Visionary and creative to draw strategic and specific plans and targets of the office/department aligned to that of the overall plans of the university.	5	4	3	2	1				
3.	Innovates for the purpose of improving efficiency and effectiveness of the operational processes and functions of the department/office for further satisfaction of clients.	5	4	3	2	1				
4.	Accepts accountability for the overall performance and in delivering the output required of his/her unit.	5	4	3	2	1				
5.	Demonstrates, teaches, monitors, coaches and motivates subordinates for their improved efficiency and effectiveness in accomplishing their assigned tasks needed for the attainment of the calibrated targets of the unit	5	4	3	2	1				
	Total Score									
	Average Score				4.92					

Overall recommendation

Attend cash management seminar and other skills development trainings.

QUEEN-EXTERY: ATUPAN
Printed Name and Signature
Head of Office

### EMPLOYEE DEVELOPMENT PLAN

Name of Employee: Celso F. Sacro
Performance Rating: 4.91
Aim: To develop skills in managing collection and cash management.
Proposed Interventions to Improve Performance:
Date: January 1, 2021 Target Date: March 31, 2021
First Step: Monitored payment transactions through Landbank Link.Biz.Portal and direct deposits to the bank.
Result: Online payment transactions was closely monitored and corresponding ORs were also sent online.
Date:April 1, 2021 Target Date:June 30, 2021  Next Step: Oriented him with the process and reports of payment transactions through remittance agencies like Palawan Pawnshop, etc
Outcome: Collection services was further improved and we were able to innovate to meet the pressing need on this pandemic times.
Final Step/Recommendation:
Attend cash management seminar and other skills development trainings.
Prepared by:  QUEEN-EVER Y. ATUPAN Unit Head
Conforme:  CELSO F. SACRO  Name of Rates Paculty/Staff