

ERSITY REVIEW SERVICES

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COMPUTATION OF FINAL INDIVIDUAL RATING FOR ADMINISTRATIVE STAFF

Annex P

Name of Administrative Staff: Marily V. Seville

Particulars (1)	Numerical Rating (2)	Percentage Weight (3)	Equivalent Numerical Rating (2x3)
Numerical Rating per IPCR	4.50 4.78	70%	3.15 3.35
Supervisor/Head's assessment of her contribution towards attainment of office accomplishments	4.83	30%	1.45
	TOTAL NUI	MERICAL RATING	4.80 4.60

TOTAL NUMERICAL RATING:

Add: Additional Approved Points, if any:

TOTAL NUMERICAL RATING:

FINAL NUMERICAL RATING

ADJECTIVAL RATING:

Outstanding

Reviewed by:

Prepared by:

Name of Staff

CHRISTY M. DESADES

Head, URS

Recommending Approval:

Director, CCE

Approved:

SERINO 01/28/23

VP for Planning, Resource Generation & Auxiliary Services

No. 2025-01

"Exhibit B"

INDIVIDUAL PERFORMANCE COMMITMENT & REVIEW FORM (IPCR)

I, MARILY V. SEVILLE, of the University Review Services commits to deliver and agree to be rated on the attainment of the following targets in accordance with the indicated measures for the period January to December, 2024.

MARILY V. SEVILLE
Ratee

Approved:

CHRISTY M. DESADES

Head of Unit

						Ra	ting		Remarks
MFO & PAPs	Success Indicators	Tasks Assigned	Targets (Jan - Dec. 2024)	Actual Accomplishments	Q ¹	E ²	T ³	A ⁴	
INIV MFO1: GENERAL	ADMINISTRATION & SUPPO	ORT SERVICES							
OVPPRGAS MFO 1.	Pl. 1. Efficient and Custom	er Friendly Frontline							
Administrative and	Service								
Support Services Management	Percentage of complaints from clients served	Entertain clients with no complaints	100%	100% (No complaints received)	5	5	5	5.00	Zero percent complaint from clients served
	PI 2. Effectively acted Adr	ninistrative/financial							
	Number of administrative and financial documents timely and effectively acted upon.	Prepare, record and release all administrative and financial documents.	50	96/50	5	5	4	4.67	Communications/ requests, planning documents (SWOT, ROAM, OTP, WFP), PPMP, OPCR, IPCR; personnel documents (DTR, contract renewals, etc), cash advances, replenishments, etc. a documents related to function

	Number of	Facilitate and assist	16	.de	16/12	5	5	4	4.67	Staff monthly meetings &
, x	administrative &	in meetings								LEPT preparation meeting
	management meetings		8							
	facilitated									
	Number of documents	Issue, maintain,	50		165/50	5	4	5	4.67	Such as certifications
	issued, maintained,	retrieve, and control	1 1 1 1							issued to reviewees,
	retrieved, and controlled	controlled								resource persons, office communications,
	as dDRC	documents							7	accomplishments, & other
		Market School								forms
OPVPPRGAS MFO2	Number of databases on	Maintain licensure	12		12/12	5	5	5		All degree programs of
Planning, Management,	VSU performance in	examination				4	2)	4	4.00	VSU with licensure examinations
and Monitoring	various licensure	databases							445	Chaminations
Services	examinations maintained									
	Number of databases of	Maintain experts	2		2/2	5/	5	4	-	Review Masters for
	experts as lecturers and	database				4	4	-1	4.00	Professional Teachers
	resource persons								1-1-19	
		Total Over-all Rating	28.68	27.01	Comments & Recor	nmend	ations	for D	evelopn	nent Purpose:
		Average Rating	4.78	40	Continued attendance to trainings, seminars and workshops					nd workshops
		Average Nating	7,70	7.30						
		Adjectival Rating	Outstandir	ng VS	related to job description; Assign new responsibilities to devel new skills.					Sincies to develop

Evaluated & Rated by:
CHRISTY M. DESADES
Head, University Review Service

CHRISTY M. DESADES

Director, Center for Continuing Education

1-24-25

Approved by:

MOISES NEIL V. SERIÑO Vice President for Planning, Resource

Generation & Auxiliary Services

V-28-25

Date: 1-24-25

Recommending Approval:

Legend: 1 - Quality

2 - Efficiency

3- Timeliness

4 - Average

PERFORMANCE MONITORING & COACHING JOURNAL

	1st	Q U
	2 nd	Α
/	3 rd	R
	4th	E R

Name of Office: University Review Services

Head of Office: Christy M. Desades

Number of Personnel: 2

Activity		MECHANISM					
Activity Monitoring		eting	Memo	Others (Pls.	Remarks		
	One-on-One	Group	Wicinio	specify)			
Monitoring		August 30, 2024 meeting			Conducted a check on the records and documents for the unit.		
Coaching	Unspecified dates				Used democratic coaching to give freedom and accountability to staff. Head only steps in when needed to guide staff.		

Note: Please indicate the date in the appropriate box when the monitoring was conducted.

Conducted by:

CHRISTY M. DESADES
Immediate Supervisor

Noted by:

MOISES NEIL V. SERINO 01 28 25

Next Higher Supervisor

TRACKING TOOL FOR MONITORING TARGETS

Major Final Output/								
Performance Indicator	TASK	ASSIGNED TO	DURATION	1 st Week	2 nd Week	3 rd Week	4 th Week	REMARKS
MFO 1. General Administration & Support Services								
PI.1. Zero percent complaints from clients served	Entertain clients' concerns and needs; provides timely and efficient service; ensures clean and organized work space	dDRC & Head	Year-round	100%	100%	100%	100%	Done daily
PI.2. Effectively acted administrative/ financial documents	Prepare, record, and release financial/ administrative documents	dDRC	Year-round	100%	100%	100%	100%	Accomplished within the period
	Facilitate and assist in CCE/URS/CPD meetings & other official functions	dDRC	Year-round	100%	100%	100%	100%	During regular & special meetings
	Issue, maintain, retrieve and control controlled documents	dDRC	Year-round	100%	100%	100%	100%	Done daily
MFO 2. Planning, Management, and Monitoring Services	Maintain licensure examination database	dDRC	Within the period prescribed	100%	100%	100%	100%	Accomplished within the period
	Maintain experts database	dDRC	Within the period prescribed	100%	100%	100%	100%	Accomplished within the period

Prepared by:

CHRISTY M. DESADES
Unit Head

Exhibit I

PERFORMANCE MONITORING FORM

Name of Employee: MARILY V. SEVILLE

Task No.	Task Description	Expected Output	Date Assigned	Expected Date to Accomplish	Actual Date accomplished	Quality of Output*	Over-all assessment of output**	Remarks/ Recommen- dation
1.	Entertain clients' concerns and needs; provides timely and efficient service; ensures clean and organized work space	Zero complaints from clients served	Year-round	Within the period prescribed	Accomplished within the period	Impressive	Outstanding	
2.	Prepare, record, and release financial/ administrative documents	Actual number of financial/administrative documents	Year-round	Within the period prescribed	Accomplished within the period	Impressive	Outstanding	
3.	Facilitate and assist in CCE/URS/CPD meetings & other official functions	Actual number of meetings and official functions	Jan 26, 2024. Feb 5, 2024, Mar 29, 2024, Apr 29, 2024, May 31, 2024, June 24 & 28, 2024, July 8 & 12, 2024, Aug 5 & 30 2024, Sept 17 & 20, 2024, Oct 4, 2024, Nov 13 & 18, 2024	Jan 26, 2024. Feb 5, 2024, Mar 29, 2024, Apr 29, 2024, May 31, 2024, June 24 & 28, 2024, July 8 & 12, 2024, Aug 5 & 30 2024, Sept 17 & 20, 2024, Oct 4, 2024, Nov 13 & 18, 2024	Jan 26, 2024. Feb 5, 2024, Mar 29, 2024, Apr 29, 2024, May 31, 2024, June 24 & 28, 2024, July 8 & 12, 2024, Aug 5 & 30 2024, Sept 17 & 20, 2024, Oct 4, 2024, Nov 13 & 18, 2024	Impressive	Very Satisfactory	
4.	Issue, maintain, retrieve and control controlled documents	Organized filing of records and documents following QMS processes	Year-round	Within the period prescribed	Accomplished within the period	Impressive	Outstanding	
5.	Maintain licensure examination database	Actual number of licensure examination database	Year-round	Within the period prescribed	Accomplished within the period	Impressive	Very Satisfactory	
6.	Maintain experts database	Actual number of experts' database	Year-round	Within the period prescribed	Accomplished within the period	Impressive	Very Satisfactory	

^{*} Either very impressive, impressive, needs improvement, poor, very poor ** Outstanding, very satisfactory, satisfactory, unsatisfactory, poor

Prepared by:

CHRISTY M. DESADES

Unit Head

EMPLOYEE DEVELOPMENT PLAN

Name of Employee: MARILY V. SEVILLE

Performance Rating: January 2, 2024 – December 31, 2024

Aim: Improve skills for current job and acquire new knowledge and skills

Proposed Interventions to Improve Performance:

Date: January 2, 2024

Target Date: December 31, 2024

First Step: Suggest and facilitate improvements for URS based on inputs from

trainings/seminars attended

Result: Organized filing of records and documents according to QMS processes

Date: January 2, 2025

Target Date: June 30, 2025

Next Step: Continued attendance to trainings, seminars and workshops related to job

description. Assign new responsibilities to develop new skills.

Outcome: To be determined after target period.

Final Step/Recommendation:

Prepared by:

CHRISTY M. DESADES

Unit Head

Conforme:

MARILY V. SEVILLE
Name of Ratee Faculty/Staff



UNIVERSITY REVIEW SERVICES

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Instrument for Performance Effectiveness of Administrative Staff

Rating Period: <u>Jan – Dec 2024</u> Name of Staff: <u>Marily V. Seville</u>

Position: Administrative Aide III

Instruction to supervisor: Please evaluate the effectiveness of your subordinate in contributing towards attainment of the calibrated targets of your department/office/center/college/campus using the scale below. Encircle your rating.

Scale	Descriptive Rating	Qualitative Description							
5	Outstanding	The performance almost always exceeds the job requirements. The staff delivers outputs which always results to best practice of the unit. He is an exceptional role model							
4	Very Satisfactory	The performance meets and often exceeds the job requirements							
3	Satisfactory	The performance meets job requirements							
2	Fair	The performance needs some development to meet job requirements.							
1	Poor	The staff fails to meet job requirements							

A.	Commitment (both for subordinates and supervisors)		S	cale	Э	
1.	Demonstrates sensitivity to client's needs and makes the latter's experience in transacting business with the office fulfilling and rewarding.	5	4	3	2	1
2.	Makes self-available to clients even beyond official time.	(5)	4	3	2	1
3	Submits urgent non-routine reports required by higher offices/agencies such as CHED, DBM, CSC, DOST, NEDA, PASUC and similar regulatory agencies within specified time by rendering overtime work even without overtime pay	5	4	3	2	1
4.	Accepts all assigned tasks as his/her share of the office targets and delivers outputs within the prescribed time.	5	4	3	2	1
5.	Commits himself/herself to help attain the targets of his/her office by assisting co- employees who fail to perform all assigned tasks	5	4	3	2	1
6.	Regularly reports to work on time, logs in upon arrival, secures pass slip when going out on personal matters and logs out upon departure from work.	5	4	3	2	1
7.	Keeps accurate records of her work which is easily retrievable when needed.	5	4	3	2	1
8.	Suggests new ways to further improve her work and the services of the office to its clients	5	4	3	2	1
9	Accepts additional tasks assigned by the head or by higher offices even if the assignment is not related to his position but critical towards the attainment of the functions of the university	5	4	3	2	1
10.	Maximizes office hours during lean periods by performing non-routine functions the outputs of which results as a best practice that further increase effectiveness of the office or satisfaction of clientele	5	4	3	2	1

11.	Accepts objective criticisms and opens to suggestions and innovations for improvement of his work accomplishment	5	4	3	2	1
12.	Willing to be trained and developed	5	4	3	2	1
	Total Score			58		
	B. Leadership & Management (For supervisors only to be rated by higher supervisor)		S	Scal	е	
1.	Demonstrates mastery and expertise in all areas of work to gain trust, respect and confidence from subordinates and that of higher superiors	5	4	3	2	1
2.	Visionary and creative to draw strategic and specific plans and targets of the office/department aligned to that of the overall plans of the university.	5	4	3	2	1
3.	Innovates for the purpose of improving efficiency and effectiveness of the operational processes and functions of the department/office for further satisfaction of clients.	5	4	3	2	1
4.	Accepts accountability for the overall performance and in delivering the output required of his/her unit.	5	4	3	2	1
5.	Demonstrates, teaches, monitors, coaches and motivates subordinates for their improved efficiency and effectiveness in accomplishing their assigned tasks needed for the attainment of the calibrated targets of the unit	5	4	3	2	1
	Total Score		ı	N/A		
	Average Score		4	1.83		

Overall recommendation:

Continued attendance/participation to trainings, seminars and workshops related to job description. Assign new responsibilities to develop new skills.

CHRISTY M. DESADES
Head, URS