

## OFFICE OF THE HEAD OF PERFORMANCE MANAGEMENT AND REWARDS & RECOGNITION

Visca Baybay City, Leyte 6521-A, Philippines Phone/Fax: 565-0600 local 563-7323 Email Address: prpeo@vsu.edu.ph Website: www.vsu.edu.ph

#### COMPUTATION OF FINAL INDIVIDUAL RATING FOR ADMINISTRATIVE STAFF January to June 2022

Annex P

Name of Administrative Staff:

PAMELA H. URDANETA

	Particulars (1)	Numerical Rating (2)	Percentage Weight (3)	Equivalent Numerical Rating (2x3)
1.	Numerical Rating per IPCR	4.875	70%	3.412
2.	Supervisor/Head's assessment of his contribution towards attainment of office accomplishments	4.66	30%	1.398
		TOTAL NUI	MERICAL RATING	4.81

TOTAL NUMERICAL RATING:

Add: Additional Approved Points, if any:

TOTAL NUMERICAL RATING:

FINAL NUMERICAL RATING

4.81

4.81

4.81

ADJECTIVAL RATING:

Outstanding

Prepared by:

PAMELA H. URDANETA

Name of Staff

Reviewed by:

MARISEL A. LEORNA
Director

Approved:

MARIA JULIET C. CENIZA

Vice President, Research Extension & Innovation



### Visayas State University NATIONAL COCONUT RESEARCH CENTER - VISAYAS

Visca, Baybay City, Leyte



#### INDIVIDUAL PERFORMANCE COMMITMENT & REVIEW FORM (IPCR) - Accomplishments

I, PAMELA H. URDANETA, Admin Aide VI of the National Coconut Research Center - Visayas, commits to deliver and agree to be rated on the attainment of the following targets in accordance with the indicated measures for the period January to June 2022.

PAMELA H. URDANETA Admin. Aide VI MARISEL A. LEORNA Director, NCRC-V

Date:

					% of		Rating				
MFO No.	MFOs/PAPs	MFOs/PAPs Success Indicator (SI) Task Assigned		Target	Accomplishm ent	Actual Accom- plishment	Quality	Efficiency	Timeliness	Average	Remark
	General Administration	and Support Services (GASS)								5.00 5.00 4.67 5.00	
	Administrative and Faci	litative Services									
	Efficient and customer friendly frontline services	A35: Number of frontline services monitored and ensured to be customer friendly & efficient and citizens charter posted conspicuously	Customer friendly frontline services	100% customer friendly	100% customer friendly	100% customer friendly	5	5	5	5.00	
	Efficient office management and maintenance	A 51. Number of documents preapred/processed (i.e. travel, payrolls, appointments, replenishments, PRs, RIS, fuel vouchers, trip tickets, PPMP, etc).	Prepares vouchers, trip tickets, travel order, RIS Itinerary of Travel, CTC, DTR/CSR, Payrolls, POs, PR, Job Request, ORS/BURS, application for leave, VAT and others.	50	320.00%	160	5	5	5	5.00	
			Prepares cash advance, liquidations, reimbursements	30	183.33%	55	5	5	5	5.00	
			Prepares Annual Procurement Plan (APP)	5	120.00%	6	4	5	5	4.67	
			Prepares renewal of appointment	5	500.00%	25	5	5	5	5 5.00	
			Photocopy documents such as memorandum and other supporting documents	50	160.00%	80	5	5	5	5.00	
			Entertains queries to walk-in clients and visitors	50%	150.00%	75%	5	5	5	5.00	

		Assists/helps facilitate IHR and Planning Workshop	1	100.00%	1	4	4	5	4.33	
									4.875	
Average Rating		4.875	Comments and Recommendations for Development Purpose:							
Punctuality			Alala J	Able to sort out office problems or her own initiative						
Approved Additional Points (w/ copy of	of Approval)		Hote to all office propress							
FINAL RATING		4.875	own	Intrati	ve					
ADJECTIVAL RATING		Outstanding								

Evaluated by:

MARISEL A. LEORNA Center Director

Date:

Approved:

MARIA JULIET C CENIZA
Vice President for Research ,Extension &
Innovation

#### PERFORMANCE MONITORING FORM

Name of Employee: PAMELA H. URDANETA

Task No.	Task Description	Expected Output	Date Assigned	Expected Date to Accomplish	Actual Date Accomplished	Quality of Output*	Overall Assessment of Output**	Remarks/ Recommendation
3	Efficient and customer friendly frontline service	Efficient and customer friendly frontline service, with no complaints	Jan 2022	June 2022	Jan-June 2022	Very Impressive	Very Satisfactory	
4	Prepares Voucher, Trip Tickets, Travel Order, RIS, Itinerary of Travel, CTC, DTR/CSR, Payrolls, POs, Job Request, ORS/BURS, Application for Leave, VAT and others	Prepared 160 documents i.e. Voucher, Trip Tickets, Travel Order, RIS, Itinerary of Travel, CTC, DTR/CSR, Payrolls, POs, Job Request, ORS/BURS, Application for Leave, VAT and others	Jan 2022	June 2022	Jan-June 2022	Very Impressive	Very Satisfactory	
5	Prepares of cash advance, liquidation of reimbursements	Prepared cash advance, liquidation of reimbursements	Jan 2022	June 2022	Jan-June 2022	Very Impressive	Very Satisfactory	
6	Prepares Annual Procurement Plan (APP)	Prepared 6 Annual Procurement Plan (APP)	Jan 2022	June 2022	Jan-June 2022	Very Impressive	Very Satisfactory	
7	Prepares PDS, SALN	Prepared 12 PDS, SALN	Jan 2022	June 2022	Jan-June 2022	Very Impressive	Very Satisfactory	
8	Prepares MOA/MOUs for coconut contract/copra processors	Prepared 35 MOAs/MOUs for coconut contract/copra processors	Jan 2022	June 2022	Jan-June 2022	Very Impressive	Very Satisfactory	
9	Prepares DTR, PDS and other documents	Prepared 15 DTR, 1 PDS and other documents	Jan 2022	June 2022	Jan-June 2022	Very Impressive	Very Satisfactory	
10	Prepares renewal of appointment	Prepared 25 renewal of appointment	Jan 2022	June 2022	Jan-June 2022	Very Impressive	Very Satisfactory	
11	Photocopying/Scanning of various documents such as memorandum and other supporting documents	Photocopied/Scanned 90 various documents such as memorandum and other supporting documents	Jan 2022	June 2022	Jan-June 2022	Very Impressive	Very Satisfactory	
12	Canvass supplies/materials	Canvassed supplies/materials	Jan 2022	June 2022	Jan-June 2022	Very Impressive	Very Satisfactory	
13	Entertains queries to walk-in clients and visitors	Entertained queries to walk-in clients and visitors	Jan 2022	June 2022	Jan-June 2022	Very Impressive	Very Satisfactory	
14	Assistsn/helps facilitate IRH and Planning Workshop	Assisted/help facilitate IHR AND Planning Workshop	Jan 2022	June 2022	Jan-June 2022	Very Impressive	Very Satisfactory	

<sup>\*</sup> Either very impressive, impressive, needs improvement, poor, very poor

MARISEL A. LEORNA Center Director

<sup>\*\*</sup> Outstanding, very satisfactory, satisfactory, unsatisfactory, poor

#### PERFORMANCE MONITORING & COACHING JOURNAL Rating Period: January to June 2022

<b>V</b>	1 <sup>st</sup>	Q
<b>V</b>	2 <sup>nd</sup>	A R
	3 <sup>rd</sup>	T
	4 <sup>th</sup>	E R

Name of Officer:

PAMELA H. URDANETA

Head of Section:

MARISEL A. LEORNA

Number of Personnel: 1

		COLOR DE LA COLOR			
Activity Monitoring	M	eeting	Memo	Others (Pls.	Remarks
	One-on-One	Group	IVICITIO	Specify	
Monitoring					
Budget	$\checkmark$	$\checkmark$			
Coaching					
filing of documents	√	V			

Note: Please indicate the date in the appropriate box when the monitoring was conducted.

Conducted by:

Noted by:

Immediate Supervisor

cc: OVPI **ODAHRD** 

**PRPEO** 



# OFFICE OF THE HEAD OF PERFORMANCE MANAGEMEN. AND REWARDS & RECOGNITION

Visca Baybay City, Leyte 6521-A, Philippines Phone/Fax: 565-0600 local 563-7323 Email Address: <u>prpeo@vsu.edu.ph</u> Website: www.vsu.edu.ph

#### Instrument for Performance Effectiveness of Administrative Staff

Rating Period: January to June 2022

Name of Staff: PAMELA H. URDANETA Position: Admin Aide VI

Instruction to supervisor: Please evaluate the effectiveness of your subordinate in contributing towards attainment of the calibrated targets of your department/office/center/college/campus using the scale below. Encircle your rating.

Scale	Descriptive Rating	Qualitative Description
5	Outstanding	The performance almost always exceeds the job requirements. The staff delivers outputs which always results to best practice of the unit. He is an exceptional role model
4	Very Satisfactory	The performance meets and often exceeds the job requirements
3	Satisfactory	The performance meets job requirements
2	Fair	The performance needs some development to meet job requirements.
1	Poor	The staff fails to meet job requirements

A. (	Commitment (both for subordinates and supervisors)	1	5	Scal	е	
1.	Demonstrates sensitivity to client's needs and makes the latter's experience in transacting business with the office fulfilling and rewarding.	5	4	3	2	1
2.	Makes self-available to clients even beyond official time	(5)	4	3	2	1
3	Submits urgent non-routine reports required by higher offices/agencies such as CHED, DBM, CSC, DOST, NEDA, PASUC and similar regulatory agencies within specified time by rendering overtime work even without overtime pay	5 /	4	3	2	1
4.	Accepts all assigned tasks as his/her share of the office targets and delivers outputs within the prescribed time.	3	4	3	2	1
5.	Commits himself/herself to help attain the targets of his/her office by assisting co- employees who fail to perform all assigned tasks	(5)	4	3	2	1
6.	Regularly reports to work on time, logs in upon arrival, secures pass slip when going out on personal matters and logs out upon departure from work.	5	4	3	2	1
7.	Keeps accurate records of her work which is easily retrievable when needed.	5	(4)	3	2	1
8.	Suggests new ways to further improve her work and the services of the office to its clients	3	4	3	2	1
9	Accepts additional tasks assigned by the head or by higher offices even if the assignment is not related to his position but critical towards the attainment of the functions of the university	5	4	3	2	1
10.	Maximizes office hours during lean periods by performing non-routine functions the outputs of which results as a best practice that further increase effectiveness of the office or satisfaction of clientele	5	4	3	2	1
11.	Accepts objective criticisms and opens to suggestions and innovations for improvement of his work accomplishment	(5)	4	3	2	1
12.	Willing to be trained and developed	5	4	3	2	1
	Total Score	0				
-		1	-	and the latest and th	market de la company de la com	

Vision: Mission: A globally competitive university for science, technology, and environmental conservation. Development of a highly competitive human resource, cutting-edge scientific knowledge and innovative technologies for sustainable communities and environment.

Page 1 of 2 FM-HRM-26 V0 11-12-2021

No.

	<ul> <li>and confidence from subordinates and that of higher superiors</li> <li>Visionary and creative to draw strategic and specific plans and targets of office/department aligned to that of the overall plans of the university.</li> <li>Innovates for the purpose of improving efficiency and effectiveness of operational processes and functions of the department/office for furth satisfaction of clients.</li> <li>Accepts accountability for the overall performance and in delivering the out required of his/her unit.</li> <li>Demonstrates, teaches, monitors, coaches and motivates subordinates for the improved efficiency and effectiveness in accomplishing their assigned tas</li> </ul>				Scale					
1.	Demonstrates mastery and expertise in all areas of work to gain trust, respect and confidence from subordinates and that of higher superiors	5	5 4	3	2	1				
2.	Visionary and creative to draw strategic and specific plans and targets of the office/department aligned to that of the overall plans of the university.	5	4	3	2	1				
3.	operational processes and functions of the department/office for further	5	4	3	2					
4.	Accepts accountability for the overall performance and in delivering the output required of his/her unit.	5	4	3	2					
5.	Demonstrates, teaches, monitors, coaches and motivates subordinates for their improved efficiency and effectiveness in accomplishing their assigned tasks needed for the attainment of the calibrated targets of the unit	5	4	3	2	Management of the Party Services of the Part				
	Total Score									
	Average Score									

Overall recommendation	:							
------------------------	---	--	--	--	--	--	--	--

MAR SEL A. LEORNA
Printed Name and Signature
Supervisor

### EMPLOYEE DEVELOPMENT PLAN Rating Period: January to June 2022

Name of Employee: PAMELA H. URDANETA Performance Rating: Outstanding Aim: To become an effective and efficient frontliner of VSU. Proposed Interventions to Improve Performance and/or Competence and Qualification to assume higher responsibilities: Date Jan 3, 2022 Target Date: January 7, 2022 First Step: Conduct review of the essential customer service skills: active listening, time management, and prioritization as a frontliner (Administrative Aide VI) of NCRC-V Result: Identifed the staff's weakness that needs improvement Date February 7, 2022 Target Date: February 28, 2022 **Next Step:** Advised to attend seminars for personal improvement Outcome: Effcient and customer friendly frontline services. Final Step/Recommendation: Have the staf undergo rest and relaxation to improve health and fitness Prepared by: Conform: Should

MARISEL A. LEORNA Unit Head

PAMELA H. URDANETA