

# OFFICE OF THE HEAD OF LEARNING & DEVELOPMENT & HUMAN RESOURCE ACCREDITATION

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#### COMPUTATION OF FINAL INDIVIDUAL RATING FOR ADMINISTRATIVE STAFF

Annex P

Name of Administrative Staff:

JENNIFER E. ANDO

	Particulars (1)	Numerical Rating (2)	Percentage Weight (3)	Equivalent Numerical Rating (2x3)
1.	Numerical Rating per IPCR	4.94	70%	3.5
2.	Supervisor/Head's assessment of his contribution towards attainment of office accomplishments	3.46	30%	1.38
		TOTAL NU	MERICAL RATING	4.84

TOTAL NUMERICAL RATING:

Add: Additional Approved Points, if any:

TOTAL NUMERICAL RATING:

FINAL NUMERICAL RATING

ADJECTIVAL RATING:

4.84

4.84

4.84

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Prepared by:

Reviewed by:

JENNIFER E. ANDO Name of Staff HONEY SOFIA V. COLIS
Department/Office Head

Recommending Approval:

HONEY SOFIA V. COLIS

Director, ODHRM

Approved:

DANIEL LESLIE S. TAN

Vice President for Administration & Finance





I, JENNIFER E. ANDO, OIC-Head, Office of Recruitment, Selection & Placement and Personnel Records and In-Charge Learning and Development commits to deliver and agree to be rated on the attainment of the following targets in accordance with the indicated measures for the period July to October 2022.

JENNIFER E. ANDO

OIC-Head, OHRSPPR/In-Charge OHLDHRA

Approved:

HONEY SOFIA V. COLIS

OIC-Director, ODHRM

GASSs/PAPs	Success Indicators	Task Assigned	, , , , , , , , , , , , , , , , , , , ,		11011 0000				ating		Remarks
				July-October 2022	Q <sup>1</sup>	E <sup>2</sup>	T <sup>3</sup>	A <sup>4</sup>			
UGAS5. SUPPORT	TO OPERATIONS										
	9001:2015 ALIGNED DOCUMENTS 001:2015 aligned documents and co	mpliant processes									
OHRSPPR/OHLDH RA STO 1: ISO	PI 1. Percentage of clients served rated the services received at least very satisfactory or higher	Provides better customer service experience to all clients.	95% of clients rated services as very satisfactory or higher	95%	5	5	5	5			
	PI 2. Number of quality procedures revised/updated and registered at QAC	Revises/updates 2 quality procedures for RSP; 2 QP for L&D	Revised 2 quality procedures RSP and L&D	2	5	5	4	4.67	2 QPs for RSP; 2 QPs for L&D		
		Implements all adm. & ISO aligned HR processes	100% processes implemented according to QP	100% accomplished	5	5	5	5			
	PI 4. Number of Reports submitted to CSC, Ombudsman, DBM, PASUC, CHED, QAC and other regulatory bodies	Reviews and finalizes reports submitted to regulatory NGAs	100% accomplished	100% accomplished	5	5	5	5			
	PI 6. Percentage of PRIME-HRM maturity level 3 accreditation evidences under RSP, PM & R&R prepared and submitted for approval	Prepares evidenceds for PRIME HRM level 3	and L&D level 3 to be prepared and	50% of required evidences for RSP and L&D level 3 to be prepared and submitted	NA	NA	NA	NA	Still waiting for CSC Tools for Leval 3 accreditation		
	PI 7. Percentage of ISO evidences compliant with existing HRM quality procedures kept intact and readily available to Auditor	Supervises dDRC and Incharges in record keeping of ISO evidences	100% ISO compliant evidences	100% ISO compliant evidences readily available	5	5	5	5			

GASSs/PAPs	Success Indicators	Task Assign∈	Target (January-December 2022)	Actu complishments		R	ating		Remarks	
				July-October 2022	Q <sup>1</sup>	E <sup>2</sup>	T <sup>3</sup>	A <sup>4</sup>		
OHRSPPR STO. 2: FOI aligned frontline services	PI 8. Percentage compliance to release of information based on VSU FOI Manual	Attends to clients requests through issuance of requested information base on FOI manual	100% compliant	100% compliant	5	5	5	5		
	PI. 11 Percentage compliance of reporting requirements in accordance with FOI Manual	Prepares and submits FOI Inventory report for posting at the VSU Website Transparency Seal	100% accomplishment; 4 quarterly reports accomplished and prepared	100% accomplished	5	5	5	5	(3rd quarterly reports an 4th quarter)	
	ALIGNED COMPLIANCE AND REPO ARTA aligned frontline services	RTING REQUIREMENTS								
	PI 9. Efficient & customer friendly frontline service	Attends to queries and consultation on HR matters	Zero percent complaint from clients served	Zero percent complaint from clients served	5	5	5	5		
	ATIONS & BEST PRACTICES Innovations & new Best Practices I	Develonment Services								
	PI 10. Number of new systems/ innovations/proposals introduced	Proposes innovations/revisions on systems	1 existing HR systems to be revised to be level 3 compliant & approved by CSC	NA	NA	NA	NA	NA	Still waiting for CSC Tools for Leval 3 accreditation	
Best Practices Development Services	PI 13. Percentage implementation of RSP processes using the HRIS	Reviews and signs/approves documents on RSP processes	100% RSP	100% compliant	5	5	5	5	,	
	PI 16. Number of existing HR policy manuals revised to be Level 3 compliant & submitted to CSC for approval		2 PRIME HRM Level 3 compliant HR Policy manuals	NA	NA	NA	NA	NA	Still waiting for CSC Tools for Leval 3 accreditation	
PI. 32. Number of new HR systems/innovations introduced and implemented	L&D Module at HRIS	Gathers data on L & D implementation and coordinates with HRMIS	1 for faculty	NA	NA	NA	NA	NA	Due to unavailability of programmer	
	Iministrative and Support Services (									
	inistrative and Support Services Ma : Administrative and Support Service									
OHRSPPR GASS  1: Administrative and Support	PI 17. Number of administrative services and administrative documents acted within time frame	Reviews and acts on administrative documents within time frame	100% accomplishment	100% accomplishment	5	5	5	5	APB and NAPB requests acted during the board meetings	

GASSs/PAPs	Success Indicators	Task Assign	Target (January-December 2022)			Rating			Remarks
				July-October 2022	Q <sup>1</sup>	E <sup>2</sup>	T <sup>3</sup>	A <sup>4</sup>	
	PI 18. No. of linkages with external agencies maintained	Maintaines linkages with external agencies		14 (CSC Ormoc, CSC Reg., CSC Central, DBM 8, DBM-OPCCB, PASUC National, PASUC Zonal Center, Local IATF, CHED 8, CHED National, Ombudsman Visayas,	5	5	5	5	
	PI 19. No. of council/board/ committee assignments served/functions performed	Serves and performes functions designated as committee secretary/member	3 Personnel boards (RSP, NAPB, AdPA); 2 Committee (NBC-461, VASC)	6 committees	5	5	4	4.67	3 Personnel boards (RSP, NAPB, AdPA) 4 Committee (NBC- 461, VASC, Citizens Charter and Streamlining)
	man Resource Management and Dev ME-HRM compliant Recruitment, Sel								
HRSPPR GASS : PRIME-HRM ompliant ecruitment, election & lacement	PI 53. No. of publications of administrative vacancies submitted to CSC and vacancy announcements for faculty positions posted in bulletin boards, website & social media	Reviews and monitors publications and announcements of vacancies	150 publications	62 publications	5	5	5	5	
	PI 54. Number of vacant administrative positions with applicants profile prepared, applicants screened, interviewed/evaluated and comparative assessments prepared	Reviews applicants' profile for administrative positions, screens, evaluates and prepares comparative assessments	100 positions and 300 applicants profile prepared, applicants screened, interviewed/evaluated and comparative assessments prepared	42 positions and 300 applicants	5	5	4	4.67	
	PI 55. Percentage of ranking of applicants and recommendation to faculty positions submitted to APB for review and final action by the President	Reviews and presents ranking of faculty applicants from DPC for APB evaluation and final action by the President	100% ranking and recommendations for faculty positions	100% ranking and recommendations for faculty positions	5	5	5	5	
	PI 56. Number of hired personnel processed via HRIS and for submission to CSC with zero invalidation and JO contracts	Reviews and processed hired personnel via HRIS and signs JO contracts	80 regular admin staff 800 JO contracts	7 perm, 4 casual regular admin staff 704 JO contracts	5	5	5	5	

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GASSs/PAPs	Success Indicators	Task Assigne	Target (January-December 2022)			R	ating		Remarks
(e				July-October 2022	Q <sup>1</sup>	E <sup>2</sup>	T <sup>3</sup>	A <sup>4</sup>	
PI. 24 No. of in- house trainings/HR interventions/ workshops conducted/facilitate d	Coordinates/or facilitates in the conduct of in-house trainings/webinar and workshops `implementing the new normal due to covid 19	Prepares and designs related activities and implementing the new normal	15	19	5	5	5	5	
	Certificates prepared and distributed	Designs/layouts/reproduces certificates to be distributed to participants on the trainings/webinars	100% accomplishment	100% accomplishment	5	5	5	5	
	Percentage if L&D evidence requirements for Level 3 under PRIME-HRM prepared and ready for assessment	Prepares the requirement evidence requirements for Level 3 L&D for PRIME-HRM Assessemnt tool		NA	NA	NA	NA	NA	still awaiting for the new PRIME-HRM assessement tool from CSC Central Office
Training Designs	No. of training/webinar designs prepared and developed implementing the new normal	Formulates Designs for in-house trainings/webinars implementing the new normal	15	8	5	5	5	5	
Evaluation	No. of training/webinar evaluations conducted implementing the new normal	Prepares evaluation forms and evaluation reports from the trainings. Gather feedback from the evaluation online	8	10	5	5	5	5	
	Number of proceedings/reports of previously conducted trainings/seminars prepared	Gathers all presentations/outputs/pictures and transcribes deliberations and prepare over all proceedings per activity	8 proceedings/reports	4	5	5	4	4.67	
ODAHRD MFO 12: Other Functions	Values Restoration Officer	Prepares and sends to requesting office the values for the week for dissemination	100% accomplishment	100% accomplishment	5	5	5	5	
		Total Over-all Rating	108.68	Comments & Recommenda	ations	for De	evelopi	ment Pu	urpose:
		Average Rating	4.94	T OIL			540.	D.	· Come -
		Adjectival Rating	0	Tout 1	Super's Dev, Come				

Evaluated & Rated by:

HONEY SOFIA V. COLIS
OIC-Director, ODHRM

Recommending Approval by:

HONEY SOFIA V. COLIS

OIC-Director, ODHRM

Date:		

Approved by:

DANIEL LESLIE S. TAN
VP for Admin & Finance

Date:\_



#### OFFICE OF THE HEAD OF RECRUITMENT, SELECTION AND PLACEMENT AND PERSONNEL RECORDS

Visca, Baybay City, Leyte, PHILIPPINES Telefax: 563-7323

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### Instrument for Performance Effectiveness of Administrative Staff

Rating Period: July-October 2022
Name of Staff: Jennifer E. Ando

Position: Education Program Specialist-II

Instruction to supervisor: Please evaluate the effectiveness of your subordinate in contributing towards attainment of the calibrated targets of your department/office/center/college/campus using the scale below. Encircle your rating.

Scale	Descriptive Rating	Qualitative Description
5	Outstanding	The performance almost always exceeds the job requirements. The staff delivers outputs which always results to best practice of the unit. He is an exceptional role model
4	Very Satisfactory	The performance meets and often exceeds the job requirements
3	Satisfactory	The performance meets job requirements
2	Fair	The performance needs some development to meet job requirements.
1	Poor	The staff fails to meet job requirements

A. (	Commitment (both for subordinates and supervisors)		,	Scal	е	
1.	Demonstrates sensitivity to client's needs and makes the latter's experience in transacting business with the office fulfilling and rewarding.	5	4	3	2	1
2.	Makes self-available to clients even beyond official time	(5)	4	3	2	1
3	Submits urgent non-routine reports required by higher offices/agencies such as CHED, DBM, CSC, DOST, NEDA, PASUC and similar regulatory agencies within specified time by rendering overtime work even without overtime pay	5	4	3	2	1
4.	Accepts all assigned tasks as his/her share of the office targets and delivers outputs within the prescribed time.	5	4	3	2	1
5.	Commits himself/herself to help attain the targets of his/her office by assisting co- employees who fail to perform all assigned tasks	<b>(5)</b>	4	3	2	1
6.	Regularly reports to work on time, logs in upon arrival, secures pass slip when going out on personal matters and logs out upon departure from work.	3	4	3	2	1
7.	Keeps accurate records of her work which is easily retrievable when needed.	(5)	4	3	2	1
8.	Suggests new ways to further improve her work and the services of the office to its clients	5	4	3	2	1
9	Accepts additional tasks assigned by the head or by higher offices even if the assignment is not related to his position but critical towards the attainment of the functions of the university	5	4	3	2	1
10.	Maximizes office hours during lean periods by performing non-routine functions the outputs of which results as a best practice that further increase effectiveness of the office or satisfaction of clientele	(5)	4	3	2	1
11.	Accepts objective criticisms and opens to suggestions and innovations for improvement of his work accomplishment	5	4	3	2	1
12.	Willing to be trained and developed	5	4	3	2	1

	Total Score					
	eadership & Management (For supervisors only to be rated by higher supervisor)		S	Scale	9	
1.	Demonstrates mastery and expertise in all areas of work to gain trust, respect and confidence from subordinates and that of higher superiors	5	4	3	2	1
2.	Visionary and creative to draw strategic and specific plans and targets of the office/department aligned to that of the overall plans of the university.	5 (	4	3	2	1
3.	Innovates for the purpose of improving efficiency and effectiveness of the operational processes and functions of the department/office for further satisfaction of clients.	5	4	3	2	1
4.	Accepts accountability for the overall performance and in delivering the output required of his/her unit.	5	4	3	2	1
5.	Demonstrates, teaches, monitors, coaches and motivates subordinates for their improved efficiency and effectiveness in accomplishing their assigned tasks needed for the attainment of the calibrated targets of the unit	5	4	3	2	1
	Total Score					
	Average Score					

Overall recommendation

HONEY SOFIA V. COLIS

Printed Name and Signature

Printed Name and Signature OIC-Director, ODHRMs

## **EMPLOYEE DEVELOPMENT PLAN**

Name of Employee: <u>JENNIFER E. ANDO</u> Performance Rating: <u>July-October 2022</u>
Aim: Enhance L&D and RSP Competencies
Proposed Interventions to Improve Performance:
Date:July 1, 2022 Target Date:October 31, 2022
First Step: Attend related trainings on the CSC policies specifically on RSP and L&D
Result:
Enhanced L&D and RSP competencies
Date: July 1, 2022 Target Date: October 31, 2022  Next Step:
Send to supervisory related trainings
Outcome:
Final Step/Recommendation:
To finish her masteral degree
Prepared by:  JENNIFER E. ANDO  Unit Head

Conforme:

HONEY SOPIA V. COLIS
Name of Ratee Faculty/Staff