## COMPUTATION OF FINAL INDIVIDUAL RATING FOR **ADMINISTRATIVE STAFF**

Name of Administrative Staff: MARY-ANN D. JOYA

(July-December 2017)

| Particulars (1)  | Numerical<br>Rating (2) | Percentage Weight 70% (3) | Equivalent<br>Numerical Rating<br>(2x3) |
|--|-------------------------|---------------------------|---|
| 3. Numerical Rating per IPCR   | 4.75                    | x 70%                     | 3.32                                    |
| 4. Supervisor/Head's assessment of his contribution towards attainment of office accomplishments | 4.42                    | x 30%                     | 1.32                                    |
|  | TOTAL NUM               | MERICAL RATING            | 4.64                                    |

TOTAL NUMERICAL RATING:

Add: Additional Approved Points, if any:

TOTAL NUMERICAL RATING:

ADJECTIVAL RATING:

Prepared by:

Reviewed by:

Name of Staff

Department/Office Head

Recommending Approval:

REMBERTO A. PATINDOL

Chairman, PMT

Approved:

## INDIVIDUAL PERFORMANCE COMMITMENT & REVIEW FORM (IPCR)

I, MARY-ANN D. JOYA of the Visayas State University, Manila Office, commits to deliver and agree to be rated on the attainment of the following targets in accordance with the indicated measures for the period July to December 2017.

ANN D. JOYA

Approved:

Head of Unit

|         |                    |   | _                           |                                     |                        |                        |                     |                             |        |                                 |           | _                           |                         | NAME OF TAXABLE PARTY. |            |                                   |                            |
|---------|--------------------|---|-----------------------------|-------------------------------------|------------------------|------------------------|---------------------|-----------------------------|--------|---------------------------------|-----------|-----------------------------|-------------------------|------------------------|------------|-----------------------------------|----------------------------|
| Remarks |                    |   |                             |                                     |                        |                        |                     |                             |        |                                 |           |                             |                         |                        |            |                                   |                            |
|         | A4                 | 5                                       |                             | 4.33                                |                        |                        | 2                   |                             | 2      | 2                               |           |                             |                         |                        | 4.67       | 2                                 | 1                          |
| Rating  | Т3                 | 5                                       |                             | 2                                   |                        |                        | 2                   |                             | 2      | 2                               |           |                             |                         |                        | 4          | 2                                 | 1                          |
| Ra      | E2                 | 5                                       |                             | 4                                   |                        |                        | 2                   |                             | 2      | 2                               |           |                             |                         |                        | 2          | 5                                 | 1                          |
|         | 0,1                | 5                                       |                             | 4                                   |                        |                        | 2                   |                             | 2      | 2                               |           |                             |                         |                        | 2          | ď                                 | )                          |
| Actual  | Accomp.            | 100%                                    |                             | 2                                   |                        |                        | 313                 |                             | 306    | 100%                            |           |                             |                         |                        | 18         | 34                                |                            |
|         | Target             | %56                                     |                             | 2                                   |                        |                        | 250                 |                             | 250    | %56                             |           |                             |                         |                        | 16         | 25                                | 1                          |
|         | Tasks Assigned     | Client served effectively & efficiently |                             | Lodging report prepared & submitted | 5 days before due date | 1.) No. of guests      | accommodated        | 2.) No. of official receipt | issued | 3.) Rooms cleaned 2 days before | occupancy | 4.) No. of laundry services | (made listings for # of | linens picked-up &     | delivered) | <br>Bank transactions (1hr before | Messengerial closing time) |
|         | Success Indicators | ercent complaint                        | client                      | 100% Accomplishment of              | Monthly Income Report  | No. of incoming guests | accommodated/served |                             |        |                                 |           |                             |                         |                        |            |                                   | 1                          |
|         | MFO & PAPs         |   | friendly frontline services | Administrative and Financial        | Services               | Lodging function/s     |                     |                             |        |                                 |           |                             |                         |                        |            |                                   |                            |

|   |                                      |                            |        |              |       |                          |   | -            | -  |
|---|--------------------------------------|----------------------------|--------|--------------|-------|--------------------------|---|--------------|--|
|   |                                      |                            |        | Actual       |       | Ra                       | Rating  |              | Remarks                                      |
| MFO & PAPs  | Success Indicators                   | Tasks Assigned             | Target | Accomp.      | 2     | E2                       | Т3  | A4           |  |
|   |                                      | Travel Order               | 25     | 34           | 2     | 5                        | 4   | 4.67         |  |
|   |                                      | Client's registration form | 250    | 285          | 2     | 4                        | 4   | 4.33         |  |
| Total Over-all Rating                               |                                      | וומק מונק פונססקפת         |        |              |       |                          |   | 4.75         |  |
|   |                                      |                            |        |              |       |                          |   |              |  |
| Average Rating                                      |                                      |                            |        | 4.75         |       | Comments<br>for Developr | Comments & Recommendation for Development Purpose     | ndation      |  |
| Additional Points:<br>Punctuality                   |                                      |                            |        | ,            |       | there were for the po    | there were NO Sermians.                               | W. S         | nor Trounings attended to service. Son prep. |
| Approved Additional points ( with copy of approval) | with copy                            |                            |        | ,            |       | Building                 | quer honge  | a conetater  | taken, a facomont                            |
| Final Rating  |                                      |                            |        | 4.75         |       | that ma                  | 36  | to promo and | De sage of sig                               |
| ADJECTIVAL RATING                                   |                                      |                            |        | V.S.         |       | helated to               | Ker   | nce work,    | office wouldes graund                        |
| Received by:  | Calibrated by:                       | Recommending Approval:     |        | Approved by: | ×     |                          |   |              | Vernit President                             |
| RESITAL. QUIÑANOLA PRPEO                            | REMBERTO A. PATINDOL<br>PMT Chairman | DANKLM. TUDTUD, JR.        |        |              |       | EDGATDO E.T              | S. T. T. L. T. I. |              |  |
| Date:   | Date:                                | Date:                      |        |              | Date: |                          |   |              |  |

Quality
 Efficiency
 Timeline
 Average

## Annex O

## Instrument for Performance Effectiveness of Administrative Staff

Rating Period: JULY TO DECEMBER 2017

Name of Staff: MARY-ANN D. JOYA Position: Guesthouse Caretaker

Instruction to supervisor: Please evaluate the effectiveness of your subordinate in contributing towards attainment of the calibrated targets of your department/office/center/college/campus using the scale below. Encircle your rating.

| Scale | <b>Descriptive Rating</b> | Qualitative Description   |
|-------|---------------------------|---|
| 5     | Outstanding               | The performance almost always exceeds the job requirements. The staff delivers outputs which always results to best practice of the unit. He is an exceptional role model |
| 4     | Very Satisfactory         | The performance meets and often exceeds the job requirements  |
| 3     | Satisfactory              | The performance meets job requirements  |
| 2     | Fair                      | The performance needs some development to meet job requirements.  |
| 1     | Poor                      | The staff fails to meet job requirements  |

| A.  | Commitment (both for subordinates and supervisors)  |          | ( | Scal | е |   |
|-----|---|----------|---|------|---|---|
| 1.  | Demonstrates sensitivity to client's needs and makes the latter's experience in transacting business with the office fulfilling and rewarding.  | <u>5</u> | 4 | 3    | 2 | 1 |
| 2.  | Makes self-available to clients even beyond official time   | <u>5</u> | 4 | 3    | 2 | 1 |
| 3   | Submits urgent non-routine reports required by higher offices/agencies such as CHED, DBM, CSC, DOST, NEDA, PASUC and similar regulatory agencies within specified time by rendering overtime work even without overtime pay | 5        | 4 | 3    | 2 | 1 |
| 4.  | Accepts all assigned tasks as his/her share of the office targets and delivers outputs within the prescribed time.  | <u>5</u> | 4 | 3    | 2 | 1 |
| 5.  | Commits himself/herself to help attain the targets of his/her office by assisting co-<br>employees who fail to perform all assigned tasks   | <u>5</u> | 4 | 3    | 2 | 1 |
| 6.  | Regularly reports to work on time, logs in upon arrival, secures pass slip when going out on personal matters and logs out upon departure from work.  | 5        | 4 | 3    | 2 | 1 |
| 7.  | Keeps accurate records of her work which is easily retrievable when needed.   | 5        | 4 | 3    | 2 | 1 |
| 8.  | Suggests new ways to further improve her work and the services of the office to its clients   | 5        | 4 | 3    | 2 | 1 |
| 9   | Accepts additional tasks assigned by the head or by higher offices even if the assignment is not related to his position but critical towards the attainment of the functions of the university                             | 5        | 4 | 3    | 2 | 1 |
| 10. | Maximizes office hours during lean periods by performing non-routine functions the outputs of which results as a best practice that further increase effectiveness of the office or satisfaction of clientele               | 5        | 4 | 3    | 2 | 1 |
| 11. | Accepts objective criticisms and opens to suggestions and innovations for<br>improvement of his work accomplishment   | 5        | 4 | 3    | 2 | 1 |
| 12. | Willing to be trained and developed   | 5        | 4 | 3    | 2 | 1 |
|     | Total Score   | 53       |   |      |   |   |
|     |   |          |   |      |   |   |

| B. Leadership & Management (For supervisors only to be rated by higher supervisor) |   |   |   |      | Scale |   |  |  |  |  |
|--|---|---|---|------|-------|---|--|--|--|--|
| 1.   | Demonstrates mastery and expertise in all areas of work to gain trust, respect and confidence from subordinates and that of higher superiors  | 5 | 4 | 3    | 2     | 1 |  |  |  |  |
| 2.   | Visionary and creative to draw strategic and specific plans and targets of the office/department aligned to that of the overall plans of the university.  | 5 | 4 | 3    | 2     | 1 |  |  |  |  |
| 3.   | Innovates for the purpose of improving efficiency and effectiveness of the operational processes and functions of the department/office for further satisfaction of clients.  | 5 | 4 | 3    | 2     | 1 |  |  |  |  |
| 4.   | Accepts accountability for the overall performance and in delivering the output required of his/her unit.   | 5 | 4 | 3    | 2     | 1 |  |  |  |  |
| 5.   | Demonstrates, teaches, monitors, coaches and motivates subordinates for their improved efficiency and effectiveness in accomplishing their assigned tasks needed for the attainment of the calibrated targets of the unit | 5 | 4 | 3    | 2     | 1 |  |  |  |  |
|  | Total Score   |   |   | 53   |       |   |  |  |  |  |
|  | Average Score   |   |   | 4.42 | 2     |   |  |  |  |  |

| Overall recommendation | : |  |
|------------------------|---|--|
|                        |   |  |

VELMA P. BONTUYAN
Head of Office