

**COMPUTATION OF FINAL INDIVIDUAL RATING FOR  
ADMINISTRATIVE STAFF  
January – June 2019**

Name of Administrative Staff: **BENITO JAVIER**

Particulars (1)	Numerical Rating (2)	Percentage Weight (3)	Equivalent Numerical Rating (2x3)
1. Numerical Rating per IPCR	4	70%	2.80
2. Supervisor/Head's assessment of his contribution towards attainment of office accomplishments	4.09	30%	1.22
<b>TOTAL NUMERICAL RATING</b>			4.02

TOTAL NUMERICAL RATING: 4.02

Add: Additional Approved Points, if any:     

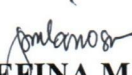
TOTAL NUMERICAL RATING:     

ADJECTIVAL RATING: Very Satisfactory

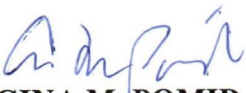
Prepared by:

Reviewed by:


  
**BENITO JAVIER**  
Name of Staff

  
**JOSEFINA M. LARROSA**  
Office Head

Recommending Approval:

  
**ARGINA M. POMIDA**  
IGP Director

Approved:

  
**DILBERTO O. FERRAREN**  
VP for PRGEA

# INDIVIDUAL PERFORMANCE COMMITMENT & REVIEW FORM (IPCR)

I, **BENITO JAVIER**, of the VSU Pavilion and Guest House, commits to deliver and agree to be rated on the attainment of the following targets in accordance with the indicated measures for the period January to June 2019.

**BENITO JAVIER**

Ratee

Approved:

**JOSEFINA M. LARROSA**

Head of Unit



MFO & PAPs (MFO 5: Support to Operation)	Success Indicators	Tasks Assigned	Target Jan. – Dec. 2019	Actual Accomplishment Jan. – June 2019	Rating				Remarks (16 JO workers in support to operation)
					Q <sup>1</sup>	E <sup>2</sup>	T <sup>3</sup>	A <sup>4</sup>	
Efficient & customer friendly frontline service	Zero percent complaint from clients	Attend to food preparation/cooking.	Zero valid complaint	Zero valid complaint	4	4	4	4	
Food catering services & pavilion canteen operations	No. of food catering services & daily canteen operations	<ul style="list-style-type: none"> <li>Take charge in preparation of ingredients</li> <li>Take charge in cooking food</li> <li>Wash kitchen utensils and maintain cleanliness</li> </ul>	1,500 catering services & canteen operations	650 canteen and catering operations	4	4	4	4	
<b>Total Over-all Rating</b>								8	

Average Rating (Total Over-all rating divided by 2)		4
Additional Points:		
Punctuality		
Approved Additional points (with copy of approval)		
<b>FINAL RATING</b>		4
<b>ADJECTIVAL RATING</b>		Very Satisfactory

## Comments & Recommendations for Development Purpose:

Recommended to attend in-house trainings related to job description.

Evaluated and Rated by:

**JOSEFINA M. LARROSA**  
Unit Head

Recommending Approval:

**ARGINA M. POMIDA**  
IGP Director

Approved:

**DILBERTO O. FERRAREN**  
VP for Planning, Resource Generation & External Affairs

Date: \_\_\_\_\_

Date: \_\_\_\_\_

Date: \_\_\_\_\_

Date: \_\_\_\_\_

1 – Quality; 2 – Efficiency; 3 – Timeliness; 4 – Average

Control No. 181



## Instrument for Performance Effectiveness of Administrative Staff

Rating Period: January – June 2019Name of Staff: Benito Javier Position: Household Attendant


**Instruction to supervisor: Please evaluate the effectiveness of your subordinate in contributing towards attainment of the calibrated targets of your department/office/center/college/campus using the scale below. Encircle your rating.**

Scale	Descriptive Rating	Qualitative Description
5	Outstanding	The performance almost always exceeds the job requirements. The staff delivers outputs which always results to best practice of the unit. He is an exceptional role model
4	Very Satisfactory	The performance meets and often exceeds the job requirements
3	Satisfactory	The performance meets job requirements
2	Fair	The performance needs some development to meet job requirements.
1	Poor	The staff fails to meet job requirements

A. Commitment (both for subordinates and supervisors)		Scale				
1.	Demonstrates sensitivity to client's needs and makes the latter's experience in transacting business with the office fulfilling and rewarding.	5	4	3	2	1
2.	Makes self-available to clients even beyond official time	5	4	3	2	1
3	Submits urgent non-routine reports required by higher offices/agencies such as CHED, DBM, CSC, DOST, NEDA, PASUC and similar regulatory agencies within specified time by rendering overtime work even without overtime pay	5	4	3	2	1
4.	Accepts all assigned tasks as his/her share of the office targets and delivers outputs within the prescribed time.	5	4	3	2	1
5.	Commits himself/herself to help attain the targets of his/her office by assisting co-employees who fail to perform all assigned tasks	5	4	3	2	1
6.	Regularly reports to work on time, logs in upon arrival, secures pass slip when going out on personal matters and logs out upon departure from work.	5	4	3	2	1
7.	Keeps accurate records of her work which is easily retrievable when needed.	5	4	3	2	1
8.	Suggests new ways to further improve her work and the services of the office to its clients	5	4	3	2	1
9	Accepts additional tasks assigned by the head or by higher offices even if the assignment is not related to his position but critical towards the attainment of the functions of the university	5	4	3	2	1
10.	Maximizes office hours during lean periods by performing non-routine functions the outputs of which results as a best practice that further increase effectiveness of the office or satisfaction of clientele	5	4	3	2	1
11.	Accepts objective criticisms and opens to suggestions and innovations for improvement of his work accomplishment	5	4	3	2	1
12.	Willing to be trained and developed	5	4	3	2	1

Total Score		45				
<b>B. Leadership &amp; Management (For supervisors only to be rated by higher supervisor)</b>		Scale				
1. Demonstrates mastery and expertise in all areas of work to gain trust, respect and confidence from subordinates and that of higher superiors	5	4	3	2	1	
2. Visionary and creative to draw strategic and specific plans and targets of the office/department aligned to that of the overall plans of the university.	5	4	3	2	1	
3. Innovates for the purpose of improving efficiency and effectiveness of the operational processes and functions of the department/office for further satisfaction of clients.	5	4	3	2	1	
4. Accepts accountability for the overall performance and in delivering the output required of his/her unit.	5	4	3	2	1	
5. Demonstrates, teaches, monitors, coaches and motivates subordinates for their improved efficiency and effectiveness in accomplishing their assigned tasks needed for the attainment of the calibrated targets of the unit	5	4	3	2	1	
Total Score						
Average Score		4.09				

Overall recommendation : \_\_\_\_\_


  
**JOSEFINA M. LARROSA**  
Name of Head

PERFORMANCE MONITORING & COACHING JOURNAL

	1st	Q U A R T E R
	2 <sup>nd</sup>	
	3 <sup>rd</sup>	
	4th	

Name of Office: VSU Guesthouse/Pavilion

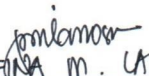
Head of Office: Josefina M. Larrosa

Name of Faculty/Staff: Benito Javier Signature:  Date:                     


Activity Monitoring	MECHANISM				Remarks
	Meeting		Memo	Others (Pls. specify)	
	One-on-One	Group			
<b>Monitoring</b>  Staff meeting to discuss work related issues and feedback from clients.		As the need arises			
<b>Coaching</b>  Discuss feedbacks from clients to improve work performance.	as the need arises				

Note: Please indicate the date in the appropriate box when the monitoring was conducted.

Conducted by:

  
JOSEFINA M. LARROSA  
Immediate Supervisor

Verified by:

  
ARGINA M. POMIDA  
Next Higher Supervisor

cc: OVPI  
ODAHRD  
PRPEO



EMPLOYEE DEVELOPMENT PLAN

Name of Employee: BENITO JAVIER  
Performance Rating: Very satisfactory

Aim: Effective delivery of services.

Proposed Interventions to Improve Performance:

Date: January 2019 Target Date: June 2019

First Step: Called staff meeting to inform staff of their expected outputs, comments and feedback from customers.

Result: Improved performance.

Date: January 2019 Target Date: June 2019

Next Step: Continued monitoring of performance.

Outcome: Improved performance.

Final Step/Recommendation: Recommended to attend in-house trainings related to job description.

Prepared by:

Josefina M. Larrosa  
**JOSEFINA M. LARROSA**  
Unit Head

Conforme:

BENITO JAVIER  
Ratee