



# **UNIVERSITY INFORMATION &** COMMUNICATIONS TECHNOLOGY **SERVICES**

Annex P

#### COMPUTATION OF FINAL INDIVIDUAL RATING FOR ADMINISTRATIVE STAFF

Name of Administrative Staff: Norman O. Village

Particulars (1)	Numerical Rating (2)	Percentage Weight (3)	Equivalent Numerical Rating (2x3)
Numerical Rating per IPCR	4.59	70%	3.21
Supervisor/Head's assessment of his contribution towards attainment of office accomplishments	5	30%	1.5
	4.71		

TOTAL NUMERICAL RATING:

4.71

Add: Additional Approved Points, if any:

4.71

TOTAL NUMERICAL RATING:

4.71

FINAL NUMERICAL RATING

ADJECTIVAL RATING:

Outstanding

Prepared b

Reviewed by:

Name of Staff

<u>SEAN O. VILLAGONZA</u>

Department/Office Head

Recommending Approval:

N/A

Approved:

Dean/Director

ELWIN JAY V. YU

Vice President

**UNIVERSITY INFORMATION &** COMMUNICATION TECHNOLOGY SERVICES

Visayas State University, PQWV+PR Baybay City, Leyte

2<sup>nd</sup> floor DCST Building Email: ictl@vsu.edu.ph

Phone: +63 53 565 0600 Local 1014

Page 1 of 1 FM-HRM-27 V01 03-04-2024 No. 24-05

#### INDIVIDUAL PERFORMANCE COMMITMENT & REVIEW FORM (IPCR)

I, Norman O. Villas, of the University Information & Communications Technology Management Center commits to deliver and agree to be rated on the attainment of the following targets in accordance with the indicated measures for the period January to December 2024.

Approved:

	Constant	Task assigned	Target	Actual Accomplishments		Ra	ating		Remarks
MFO & PAPs	Success Indicator	rask assigned	rarget	Actual Accomplishments	Q1	E2	Т3	A4	Kernarks
MFO 1: Technical Assistance	Number of technical assistance via phone/Cellphone calls served	Technical Support over Telephone/ Cellphone	100	160	5	5	4	4.67	
	Number of technical assistance via Instant messaging served	Technical support via IP Messenger/Slack/	400	550	5	5	5	5.00	
	Number of A/V and live streaming	Configure, Lay cables for Online Livestreaming	50	60	5	3	5	4.33	
MFO2:Systems Administration,	Number of Appends on the development & maintenance of Transcript of records (Registrar)	Convert Data from SRMS to TOR	1,000	2,625	5	5	5	5.00	
Development &	Number of records imported from Enrollment System to ID Database	Import/Convert Data from SRMS	20,000	38,220	5	5	5	5.00	
	Number of VSU Email User Account Appended	Create new Email User	140	460	5	5	5	5.00	
	Number of VSU Email accounts	Recover Email Password	140	1,246	5	5	3	4.33	
	Number of VSU Web Assets Appended	Import VSU Web Assets to the web	100	320	5	4	5	4.67	
MFO3: Server installation, repair	Proxy Server installed, configured, updated.	Configure Internet Proxy Server	12	12	3	3	3	3.00	
and Maintenance	Web Server installed, configured, updated.	Configure VSU	12	22	5	5	4	4.67	
and Manitenance	VOIP Server installed, configured, updated.	Configure VOIP Server	4	56	5	5	5	5.00	
	Database Server installed, configured, updated.	Configure and Maintain	16	22	5	5	4	4.67	
	File Server installed, configured, updated.	Configure and Maintain File	8	12	5	5	5	5.00	
MFO4: Data Backup on the	Number of enrollment system database backup.	Backup Enrollment	700	730	5	5	5	5.00	
following Systems:	Number of transcript of records database backup	Backup Transcript of Records Database	700	730	5	5	5	5.00	
	Number of BAOM database backup	Backup BAOM	700	730	5	5	5	5.00	
MFO5: Seminars	Number of training s conducted/facilitated	Conduct User	10	10	3	3	3	3.00	
	Number of Systems Maintained	Maintain Systems	28	28	5	5	3	4.33	

MFO6: SYSTEMS Number of Sy	ystem Developed		Develop Online	6	1	12	5	5	4	4.67			
Total Over-all Rating										87.34			
							HEREARTH STREET, STREE			Name of the Party Street, Stre			
Average Raring (Total Over-all			4.59		]	Commnet & Recon		for					
rating divided by 4				Development Purpose:									
Additional Points:			_	It would be	in he	he best interest or USU inf							
Punctuality		XX			-	110 11/1 1	10.0	en an open trunty to have masters tent learning in schools offering					
Appoved Additional points		XX			4	Novivag be	given o	m of	ror Irm	10 d	lave masters		
(with copy of approval)					1	emts of a	Stant	learm	ng;	n school	10 offorma		
Final Rating			4.59		]	20+ 1	1.1		,		3 (1011/1)		
Adjectival Rating			Very Satisfactory		]	ict related comses-							
Evaluated & Rated by:	;	Recommending Approval:			Approved by:	nh							
Dept./Unit Head  Date: //w/15			NA Dean/Director			ELWIN JAY V. YU  VP for Admin. & Finance  Date: 1/24/2							
			Date:										
1- Quality 2- Efficiency	3- Timeliness	4- Average											

# PERFORMANCE MONITORING & COACHING JOURNAL

1st	Q
 250	U
2 <sup>nd</sup>	Α
<b>—</b>	R
3 <sup>rd</sup>	T
	Е
4th	R

Name of Office: UICTS

Head of Office: SEAN O. VILLAGONZALO

Number of Personnel: 9

A attribu					
Activity	Me	eting	Memo	Others (Pls.	Remarks
Monitoring	One-on-One	Group	Mellio	specify)	
Monitoring	The state of the s				
Network repair		January –	Verbal		During monthly
& maintenance		December 2024	Verbai		& emergency
& maintenance		December 2024			meeting
					1110001118
Coaching					
		January –			
Advised		December 2024	Verbal		
everyone to look					
For trainings					
that can improve					
office efficiency	-				
in dealing					
network					
problems.					

Note: Please indicate the date in the appropriate box when the monitoring was conducted.

Conducted by:

SEÁN O. VILLAGONZÁLO

Immediate Supervisor

Noted by:

**ELWIN JAY V. YU** 

**Next Higher Supervisor** 

# TRACKING TOOL FOR MONITORING TARGETS

Norman O. Villas IT Officer I ICTMC

ICTIVIC				TASK STATUS				
Major Final Output/ Performance	TASK	ASSIGNED TO	DURATION	1 <sup>st</sup>	2 <sup>nd</sup>	3 <sup>rd</sup>	4 <sup>th</sup>	REMARKS
Indicator				Week	Week	Week	Week	
MFO1: Technical Assistance							,	·
Number of technical assistance via	Technical Support over	NOVillas	Jan Dec.,	X	X	X	X	
phone/Cellphone calls served	Telephone/ Cellphone	JGGodoy	2024					
		SOVillagonzalo						
		ICTM Team						
Number of technical assistance via	Technical support via IP	NOVillas	Jan Dec.,	X	X	Х	X	
Instant messaging served	Messenger/Slack /Email	JGGodoy	2024					
0 0		SOVillagonzalo						
		ICTM Team						
Number of A/V and live streaming	Configure, Lay cables for	NOVillas	Jan Dec.,	X	X	X	X	
	Online Livestreaming	JGGodoy	2024					
		ICTM Team						
MFO2: Systems Administration, Deve	elopment & Maintenance							
Number of Appends on the	Convert Data from SRMS to	NOVillas	Jan Dec.,	X	X	X	X	
development & maintenance of	TOR		2024					
Transcript of records (Registrar)								
Number of records imported from	Import/Convert Data from	NOVillas	Jan Dec.,	X	X	X	X	
Enrollment System to ID Database	SRMS Database to Atteilla		2024					
•	ID Database							
Number of VSU Email User Account	Create new Email User	NOVillas	Jan Dec.,	X	X	X	X	
Appended			2024					
Number of VSU Email accounts	Recover Email Password	NOVillas	Jan Dec.,	X	X	X	X	
			2024					
Number of VSU Web Assets	Import VSU Web Assets to	NOVillas	Jan Dec.,	X	X	X	X	
Appended	the web		2024					
MFO3: Server installation, repair and	Maintenance							
Proxy Server installed, configured,	Configure Internet Proxy	NOVillas	Jan Dec.,	X	X	X	X	
updated.	Server		2024					
Web Server installed, configured,	Configure VSU Web Server	NOVillas	Jan Dec.,	X	X	X	X	

updated			2024					
VOIP Server installed, configured, updated	Configure VOIP Server	NOVillas	Jan Dec., 2024	Х	Х	Х	X	
Database Server installed, configured, updated	Configured and Maintain Database Server	NOVillas	Jan Dec., 2024	Х	Х	Х	Х	
File Server installed, configured, updated	Configure and Maintain File Server	NOVillas	Jan Dec., 2024	Х	Х	Х	Х	
MFO4: Data Backup on the following						L		
Number of enrollment system database backup.	Backup Enrollment System Database	NOVillas	Jan Dec., 2024	Х	Х	Х	Х	
Number of transcript of records database backup	Backup Transcript of Records Database	NOVillas	Jan Dec., 2024	Х	Х	Х	Х	
Number of BAOM database backup	Backup BAOM Database	NOVillas	Jan Dec., 2024	Χ	Х	Х	Х	
MFO5: Seminars and Training		Landa de como				I		
Number of trainings conducted/facilitated	Conduct User Training	NOVillas MIS Team	Jan Dec., 2024	Х	Х	Х	Х	
MFO6: SYSTEMS Development								
Number of Systems Maintained	Maintain Systems	NOVillas MIS Team	Jan Dec., 2024	Х	Х	Х	Х	
Number of System Developed	Develop Online Enrollment System, HRIS	NOVillas MIS Team	Jan Dec., 2024	Х	Х	Х	Х	

Prepared by:

UICTS Director 1/2 3/20

## PERFORMANCE MONITORING FORM

Name of Employee: Norman O. Villas

Task No.	Task Description	Expected Output	Date Assigned	Expected Date to Accomplish	Actual Date accomplished	Quality of Output*	Over-all assessment of output**	Remarks/ Recommendation
1	Technical Support over Telephone/ Cellphone	Helped Clients concern	JanDec. 2024	Within Jan Dec. 2024	Within Jan Dec. 2024	very impressive	Outstanding	
2	Technical support via IP Messenger/Slack /Email	Helped Clients concern	JanDec. 2024	Within Jan Dec. 2024	Within Jan Dec. 2024	very impressive	Outstanding	
3	Configure, Lay cables for Online Livestreaming	Livestreaming	JanDec. 2024	Within Jan Dec. 2024	Within Jan Dec. 2024	very impressive	Outstanding	
4	Convert Data from SRMS to TOR	Convert Data from SRMS to TOR	JanDec. 2024	Within Jan Dec. 2024	Within Jan Dec. 2024	very impressive	Outstanding	
5	Import/Convert Data from SRMS Database to Atteilla ID Database	Import/Convert Data from SRMS Database to Atteilla ID Database	JanDec. 2024	Within Jan Dec. 2024	Within Jan Dec. 2024	very impressive	Outstanding	
6	Create new Email User	Create new Email User	JanDec. 2024	Within Jan Dec. 2024	Within Jan Dec. 2024	very impressive	Outstanding	
7	Recover Email Password	Recover Email Password	JanDec. 2024	Within Jan Dec. 2024	Within Jan Dec. 2024	very impressive	Outstanding	
8	Import VSU Web Assets to the web	Import VSU Web Assets to the web	JanDec. 2024	Within Jan Dec. 2024	Within Jan Dec. 2024	very impressive	Outstanding	
9	Configure Internet Proxy Server	Configure Internet Proxy Server	JanDec. 2024	Within Jan Dec. 2024	Within Jan Dec. 2024	very impressive	Outstanding	
10	Configure VSU Web Server	Configure VSU Web Server	JanDec. 2024	Within Jan Dec. 2024	Within Jan Dec. 2024	very	Outstanding	

						impressive	
11	Configure VOIP Server	Configure VOIP Server	JanDec. 2024	Within Jan Dec. 2024	Within Jan Dec. 2024	very impressive	Outstanding
12	Configured and Maintain Database Server	Configured and Maintain Database Server	JanDec. 2024	Within Jan Dec. 2024	Within Jan Dec. 2024	very impressive	Outstanding
13	Configure and Maintain File Server	Configure and Maintain File Server	JanDec. 2024	Within Jan Dec. 2024	Within Jan Dec. 2024	very impressive	Outstanding
14	Backup Enrollment System Database	Backup Enrollment System Database	JanDec. 2024	Within Jan Dec. 2024	Within Jan Dec. 2024	very impressive	Outstanding
15	Backup Transcript of Records Database	Backup Transcript of Records Database	JanDec. 2024	Within Jan Dec. 2024	Within Jan Dec. 2024	very impressive	Outstanding
16	Backup BAOM Database	Backup BAOM Database	JanDec. 2024	Within Jan Dec. 2024	Within Jan Dec. 2024	very impressive	Outstanding
17	Backup Enrollment System Database	Backup Enrollment System Database	JanDec. 2024	Within Jan Dec. 2024	Within Jan Dec. 2024	very impressive	Outstanding
18	Conduct User Training of the system developed	Conduct User Training of the system developed	JanDec. 2024	Within Jan Dec. 2024	Within Jan Dec. 2024	very impressive	Outstanding
19	Maintain Systems developed	Maintain Systems developed	JanDec. 2024	Within Jan Dec. 2024	Within Jan Dec. 2024	very impressive	Outstanding
70	Develop Online Enrollment System, HRIS	Develop Online Enrollment System, HRIS	JanDec. 2024	Within Jan Dec. 2024	Within Jan Dec. 2024	very impressive	Outstanding

<sup>\*</sup> Either very impressive, impressive, needs improvement, poor, very poor \*\* Outstanding, very satisfactory, satisfactory, unsatisfactory, poor

Prepared by:

SEAN O. VILLAGONZALO
UICTS Director



### EMPLOYEE DEVELOPMENT PLAN

Name of Employee: Norman O. Villas Performance Rating:
Aim:  ICT is very dynamic technology and this requires a very dynamic skills of manpower, hence the ICT personnel must be very dynamic in learning new things related to ICT annually.
Proposed Interventions to Improve Performance:
Date: July - December 2024 Target Date: December 31, 2024
First Step:
Find regional and national short term trainings, seminar, workshop, conference &
Convention related to ICT.
Result:
Several regional, national ICT related trainings are available.
Date: January - June 2025 Target Date: June 30, 2025
Next Step:
Send NOVillas to ICT related training, seminars, workshop, conference & convention.

### **Outcome:**

- Improved skills and technique due to training, seminars attended.
- Faster resolution of ICT related problems due to enhanced skills.
- Improved ICT analytic skills due to training attended.

## Final Step/Recommendation:

 Due to the dynamism in ICT technology itself, continue sending Norman O. Villas annually to training, seminar not only in the country but as well as international, and if possible to a master's degree related to ICT

Prepared by:

SEAN O. VILLAGONZA

Unit Head

Conforme:

Norman O. VILLAS
Name of Rate Faculty/Staff



### Instrument for Performance Effectiveness of Administrative Staff

Rating Period: Jan. - Dec. 2024

Name of Staff: Norman O. Villas Position: IT Officer I

Instruction to supervisor: Please evaluate the effectiveness of your subordinate in contributing towards attainment of the calibrated targets of your department/office/center/college/campus using the scale below.

Encircle your rating.

		ore your running.							
Scale	Descriptive Rating	Qualitative Description							
5	Outstanding	The performance almost always exceeds the job requirements. The staff delivers outputs which always results to best practice of the unit. He is an except1`ional role model							
4	Very Satisfactory	The performance meets and often exceeds the job requirements							
3	Satisfactory	The performance meets job requirements							
2	Fair	The performance needs some development to meet job requirements.							
1	Poor	The staff fails to meet job requirements							

A. C	Commitment (both for subordinates and supervisors)		S	Scal	е	
1.	Demonstrates sensitivity to client's needs and makes the latter's experience in transacting business with the office fulfilling and rewarding.	(5)	4	3	2	1
2.	Makes self-available to clients even beyond official time	5	4	3	2	1
3	Submits urgent non-routine reports required by higher offices/agencies such as CHED, DBM, CSC, DOST, NEDA, PASUC and similar regulatory agencies within specified time by rendering overtime work even without overtime pay	(5)	4	3	2	1
4.	Accepts all assigned tasks as his/her share of the office targets and delivers outputs within the prescribed time.	(5)	4	3	2	1
5.	Commits himself/herself to help attain the targets of his/her office by assisting co-employees who fail to perform all assigned tasks	(5)	4	3	2	1
6.	Regularly reports to work on time, logs in upon arrival, secures pass slip when going out on personal matters and logs out upon departure from work.	(5)	4	3	2	1
7.	Keeps accurate records of her work which is easily retrievable when needed.	(5)	4	3	2	1
8.	Suggests new ways to further improve her work and the services of the office to its clients	5	4	3	2	1

UNIVERSITY INFORMATION & COMMUNICATIONS TECHNOLOGY SERVICES

Visayas State University, PQWV+PP Baybay City, Leyte Email: ict@vsu.edu.ph
Website: www.vsu.edu.ph
Phone: +63 53 565 0600 Local 1014

9	Accepts additional tasks assigned by the head or by higher offices even if the assignment is not related to his position but critical towards the attainment of the functions of the university	5	4	3	2	1
10.	Maximizes office hours during lean periods by performing non-routine functions the outputs of which results as a best practice that further increase effectiveness of the office or satisfaction of clientele	<b>(5)</b>	4	3	2	1
11.	Accepts objective criticisms and opens to suggestions and innovations for improvement of his work accomplishment	<b>⑤</b>	4	3	2	1
12.	Willing to be trained and developed	6	4	3	2	1
	Total Score	60				
B. Leadership & Management (For supervisors only to be rated by higher supervisor)			Scale			
1.	Demonstrates mastery and expertise in all areas of work to gain trust, respect and confidence from subordinates and that of higher superiors	<u>(5)</u>	4	3	2	1
2.	Visionary and creative to draw strategic and specific plans and targets of the office/department aligned to that of the overall plans of the university.	5	4	3	2	1
3.	Innovates for the purpose of improving efficiency and effectiveness of the operational processes and functions of the department/office for further satisfaction of clients.	(5)	4	3	2	1
4.	Accepts accountability for the overall performance and in delivering the output required of his/her unit.	(5)	4	3	2	1
5.	Demonstrates, teaches, monitors, coaches and motivates subordinates for their improved efficiency and effectiveness in accomplishing their assigned tasks needed for the attainment of the calibrated targets of the unit	(5)	4	3	2	7
	Total Score	25				
	Average Score					
Ove 14	rall recommendation: would be in the best interest of VSU if NOVillas be portunity to have masters units of detant learning	9/1	ven	che	20/5	
10	3,70 1400 1114					

offering 10T related courses.

SEAN O. VILLAGONZALO Ingly Immediate Supervisor