

### OFFICE F THE CHIEF OF UNIVERSITY SERVICES FOR HEALTH, EMERGENCY AND RESCUE (USHER)

Visca, Baybay City, Leyte 6521-A Telefax: (053) 563-9196; 563-7510 Email: usher@vsu.edu.ph Website: www.vsu.edu.ph

#### COMPUTATION OF FINAL INDIVIDUAL RATING FOR ADMINISTRATIVE STAFF

Annex P

Name of Administrative Staff: MARIA BELEN J. BUZON

	Particulars (1)	Numerical Rating (2)	Percentage Weight (3)	Equivalent Numerical Rating (2x3)		
1.	Numerical Rating per IPCR	4.70	70%	3.30		
2.	Supervisor/Head's assessment of his contribution towards attainment of office accomplishments	ution towards office				
		TOTAL NUI	MERICAL RATING	4.60		

TOTAL NUMERICAL RATING: Add: Additional Approved Points, if any: TOTAL NUMERICAL RATING:	
FINAL NUMERICAL RATING	
ADJECTIVAL RATING:	

MARIA BELEN J. BUZON
Name of Staff

ELWIN DAY V. YU
Department/Office Head

Recommending Approval:

Prepared by:

DANIEL LESLIE S. TAN

Reviewed by:

Vice Pres. for Admin and Finance

Approved:

DANIEL LESLIE S. TAN

Vice Pres. for Admin and Finance

#### INDIVIDUAL PERFORMANCE COMMITMENT & REVIEW FORM (IPCR)

I, Maria Belen J. Buzon, University Dentist II, of VSU - University Services for Health Emergency and Rescue Office (USHER) commits to deliver and agree to be rated on the attainment of the following targets in accordance with the indicated measures for the period July to December, 2022. December, 2022.

maria Belen J. Buzon, D.M.D.

Dentist II

ELWIN JAY V. YU, MD, MPH.

Chief of Hospital I

	Success Indicators			ACTUAL			Rating		
MFOs/PAPs		Task Assigned	TARGET	ACCOMPLI SHMENT	Q¹	E <sup>2</sup>	T <sup>3</sup>	A <sup>4</sup>	Remarks
USHER MFO1: ISO Aligned Health Services	Percentage compliant of process under ISO standard.	Ensure and monitor implementation/use of ISO registered documents in the Dental Section.	100%	100%	5	5	4	4.70	i Hearfor (1) mie 18 % Ward Gropp and mi
		Prepares and submit quality procedure for the availment of dental services.	100%	100%	4	5	5	4.70	
		Ensures and monitors strict implementation of 5s concept in the section.	100%	100%	5	5	5	5.00	
		Ensure that all dental equipment and instruments are periodically subjected to preventive maintenance and calibration.	100%	100%	4	5	5	4.70	
	No. of dental forms registered and revised in QAC.	Prepares/revises dental health form for discussion with COH and subsequent registration at QAC.	100%	100%	5	4	5	4.70	

	Success Indicators			ACTUAL			Rating		
MFOs/PAPs		Task Assigned	TARGET	ACCOMPLI SHMENT	Q <sup>1</sup>	E <sup>2</sup>	T <sup>3</sup>	A <sup>4</sup>	Remarks
USHER MFO2: Administrative Support Management of Health Services	Efficient & customer friendly frontline services	Ensure timely and courteous action on all patient needs and querries.	0	0	5	5	4	4.70	
		Ensures that patient understands their condition to ilicit cooperation from them in the management of their dental problems as well as possible complications.	100%	100%	5	4	5	4.70	
		Provide clients with proper and easy to understand instructions.	100%	100%	4	5	5	4.70	
		Attends training on customer satisfaction, work attitudes/values, mental health and wellness in the workplace, employee skill enhancement, frontline and excelent dental services.	1	1	4	5	5	4.70	
		Monitor implementaion of customer feedback to ensure client satisfaction and communicate the same to the dental assistant.	100%	100%	5	4	5	4.70	
		Complies with standards set by accrediting egencies (ISO, Philhealth, AACUP)	100%	100%	5	4	5	4.70	

			TARGET	ACTUAL			Rating			
MFOs/PAPs	Success Indicators	Task Assigned		ACCOMPLI SHMENT	Q <sup>1</sup>	E <sup>2</sup>	T <sup>3</sup>	A <sup>4</sup>	Remarks	
	Client-centered services	Ensures patient safety, comfort and satisfaction at all times.	100%	100%	5	5	4	4.70		
		Updates profession through attendance to seminars, trainings and for a to keep in touch with new modes of management and dental procedures.	1	1	4	5	5	4.70	Eastern Visayas PDA-Dolfenal scientific conference Oct.27 2022 Palo Leyte	
		Attends and participates in the USHER in-house continuing medical education activities.	1	1	5	4	5	4.70		
	Number of Administrative functions performed.	Assumes over all supervision of the Dental Section	100%	100%	4	5	5	4.70		
		Ensures that logbooks are properly filled and maintained.	100%	100%	5	4	. 5	4.70		
		Ensures that daily monthy census are submitted in preparation for the quarterly and annual reports of	100%	100%	5 .	4	5	4.70		
		Check and approved the daily, monthly, quarterly, bi-annual and annual census.	100%	100%	4	5	4	4.30		
		Monitors availability of supplies and conducts inventory so that stocks at are 50% available at all times.	100%	100%	5	4	4	4.30	monthly inventories 6 time	
		Maintains and monitors all dental equipment and surgical instruments periodically.	100%	100%	4	4	5	4.30	after each patient's procedure	

			TARCET	ACTUAL			Rating		
MFOs/PAPs	Success Indicators	Task Assigned	TARGET	ACCOMPLI SHMENT	Q¹	E <sup>2</sup>	T <sup>3</sup>	A <sup>4</sup>	Remarks
		Prepares dental section indicative PPMP for submission to the COH Jan- Dec.	100%	100%	4	5	4	4.30	41 items requested undergoing procurement process. Received 20 item of the 41 requested items
		Attends to Usher meetings, planning sessions and other related activities.	5	5	4	5	4	4.30	
		Ensures that dental instruments are properly sterilized and are available at all times.	100%	100%	5	4	5	4.70	
		Prepares and submit IPCR	100%	100%	4	4	5	4.30	
		Ensures cleanliness of the dental section following proper waste disposal.	100%	100%	5	4	4	4.30	
	Percentage of Clincal services performed	Performs dental consultation to all clients	100%	100%	5	4	5	4.70	
		Performs various dental procedures to all patients	100%	100%	4	5	5	4.70	
		Performs chairside counselling and instructions while doing dental surgical procedure.	100%	100%	5	4	5	4.70	

				ACTUAL			Rating		
MFOs/PAPs	Success Indicators	Task Assigned	TARGET	ACCOMPLI SHMENT	Q <sup>1</sup>	E <sup>2</sup>	T <sup>3</sup>	A <sup>4</sup>	Remarks
		Propose procurment and installation of Dental X-ray.	1	0	5	5	4	4.70	None due to budgetary constraint
USHER MF04: PUBLIC HEALTH SERVICES in the New Normal	Percentage of Dental Public health Services.	Attends seminar/training on the Basics of Dental Public Health	one	None	4	5	5	4.70	
		Conduct Annual Oral Examination and counseling	100%	100%	5	5	5	5.00	
		Comducts Oral Health Education and Awareness among VSU students and employees.	4	4	5	5	5	5.00	
		Prepares new normal protocols to be observed in the dental section.	1	1	4	5	5	4.70	
		Prepares dental health status among VSU populace for decision making	1	1	5	4	5	4.70	Submitted Actual No. of students examined with their corresponding findings for planning and decision making as to the procurement of new dental unit and x-ray to ensure uninterupted delivery of quality services.

			TARGET	ACTUAL		R	ating		
MFOs/PAPs	Success Indicators	Task Assigned	TARGET	ACCOMPLI SHMENT	Q <sup>1</sup>	E <sup>2</sup>	T <sup>3</sup>	A <sup>4</sup>	Remarks
USHER MF07: Innovation in the New Normal	Number of Dental Section's Operations manual established.	Prepares dental section operation's manual.	1	1	5	4	5	4.70	
	Integrated Hospital Management Information System (IHOMIS)	Ensure that IHOMIS is properly implemented and maintained.	1	1	5	4	5	4.70	
Total Over-all Rating					166	163	171	167.30	

Average Rating (Total Over-all rating div	ided by 31)	4.65
Additional Points:		
Approved Additional points (with copy	of approval)	
FINAL RATING		
ADJECTIVAL RATING		

Comments & Recommendations for Development Purposes:
- Participate Public Health Dental) Activities
- Attend related workshop and trainings
courses.

Evaluated and Rated by

ELWIN JAY V. YU.

Chief of Hospital I

Date: 3-20-23

1 - quality

2 - effieciency

Recommending Approval:

DANIEL LESLIE S. TAN

Om

Head and VP for Admin and Finance

Date: 2 - 22 - 23

3 - timeliness

Approved by:

DANIEL LESLIE S. TAN

Vice President for Admin and Finance Date: 2 22 -23

4 - average



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#### Instrument for Performance Effectiveness of Administrative Staff

Rating Period: <u>July – December</u>, 2022

Name of Staff: MARIA BELEN J. BUZON. Position: Dentist II

Instruction to supervisor: Please evaluate the effectiveness of your subordinate in contributing towards attainment of the calibrated targets of your department/office/center/ college/campus using the scale below. Encircle your rating.

Scale	<b>Descriptive Rating</b>	Qualitative Description								
5	Outstanding	The performance almost always exceeds the job requirements. The staff delivers outputs which always results to best practice of the unit. He is an exceptional role model								
4	Very Satisfactory	The performance meets and often exceeds the job requirements								
3	Satisfactory	The performance meets job requirements								
2	Fair	The performance needs some development to meet job requirements.								
1	Poor	The staff fails to meet job requirements								

A.	Commitment (both for subordinates and supervisors)		15	Scal	е	
1.	Demonstrates sensitivity to client's needs and makes the latter's experience in transacting business with the office fulfilling and rewarding.	5	4	3	2	1
2.	Makes self-available to clients even beyond official time	1/5	4	3	2	1
3	Submits urgent non-routine reports required by higher offices/agencies such as CHED, DBM, CSC, DOST, NEDA, PASUC and similar regulatory agencies within specified time by rendering overtime work even without overtime pay	5	4	3	2	1
4.	Accepts all assigned tasks as his/her share of the office targets and delivers outputs within the prescribed time.	5	4	3	2	1
5.	Commits himself/herself to help attain the targets of his/her office by assisting co- employees who fail to perform all assigned tasks	5	4	3	2	1
6.	Regularly reports to work on time, logs in upon arrival, secures pass slip when going out on personal matters and logs out upon departure from work.	5	4	3	2	1
7.	Keeps accurate records of her work which is easily retrievable when needed.	5	(4)	3	2	1
8.	Suggests new ways to further improve her work and the services of the office to its clients	5	4	3	2	1
9	Accepts additional tasks assigned by the head or by higher offices even if the assignment is not related to his position but critical towards the attainment of the functions of the university	5	4	3	2	1
10.	Maximizes office hours during lean periods by performing non-routine functions the outputs of which results as a best practice that further increase effectiveness of the office or satisfaction of clientele	5	4	3	2	1
11.	Accepts objective criticisms and opens to suggestions and innovations for improvement of his work accomplishment	5	4	3	2	1



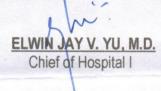
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2.	Willing to be trained and developed	5	4	3	2	1
	Total Score		U	52		
	Leadership & Management (For supervisors only to be rated by higher supervisor)		5	Scale	9	
1.	Demonstrates mastery and expertise in all areas of work to gain trust, respect and confidence from subordinates and that of higher superiors	5	4	3	2	
2.	Visionary and creative to draw strategic and specific plans and targets of the office/department aligned to that of the overall plans of the university.	5	4	3	2	
3.	Innovates for the purpose of improving efficiency and effectiveness of the operational processes and functions of the department/office for further satisfaction of clients.	5	4	3	2	
4.	Accepts accountability for the overall performance and in delivering the output required of his/her unit.	5	4	3	2	
5.	Demonstrates, teaches, monitors, coaches and motivates subordinates for their improved efficiency and effectiveness in accomplishing their assigned tasks needed for the attainment of the calibrated targets of the unit	5	4	3	2	
	Total Score					
	Average Score		4,	33	3	

Overall recommendation	:		



# EMPLOYEE DEVELOPMENT PLAN

Name of Employee: BUZON, Maria Belen J. Performance Rating: OUTSTANDING
Aim: Enhance awareness and expertise in the performance of minor dento-alveolar surgery
Proposed Interventions to Improve Performance:
Date: July, 2022 Target Date: December, 2022
First Step: Encourage to attend seminar workshop course that covers minor dental surgeries.  with realistic experience
Result: Updated knowledge and skills and improved handling of dental cases
Date: Target Date:
Next Step:
Outcome:
Final Step/Recommendation:
Prepared by:
ELWIN JAY V. YU, MD, MPH. Chief of Hospital I

Conforme: maria Pale & Buya DR. MARIA BELEN J. BUZON