

# OFF OF THE HEAD OF PERFORMANCE MANAGEMENT AND REWARDS & RECOGNITION

Visca Baybay City, Leyte 6521-A, Philippines Phone/Fax: 565-0600 local 563-7323

Email Address: prpeo@vsu.edu.ph

#### Website: www.vsu.edu.ph

#### COMPUTATION OF FINAL INDIVIDUAL RATING FOR ADMINISTRATIVE STAFF

Annex P

Name of Administrative Staff: Me-an D. Villas

	Particulars (1)	Numerical Rating (2)	Percentage Weight (3)	Equivalent Numerical Rating (2x3)
1.	Numerical Rating per IPCR	4.67	70%	3.27
2.	Supervisor/Head's assessment of her contribution towards attainment of office accomplishments	4.58	30%	1.37
		TOTAL NUM	IERICAL RATING	4.64

TOTAL NUMERICAL RATING:

4.64

Add: Additional Approved Points, if any:

0.00

TOTAL NUMERICAL RATING:

4.64

FINAL NUMERICAL RATING

4.64

ADJECTIVAL RATING:

**OUTSTANDING** 

Prepared by:

Reviewed by:

ME-AN D. VILLAS
Name of Staff

DEEJAY/M. LUMANAO
Department/Office Head

Approved:

BEATRIZ S. BELONIAS

VP for Instruction

### INDIVIDUAL PERFORMANCE COMMITMENT & REVIEW FORM (IPCR)

I, ME-AN D. VILLAS, of the ONLINE PROGRAMS OFFICE commits to deliver and agree to be rated on the attainment of the following accomplishments in accordance with the indicated measures for the period January to June 2022.

ME-AN D. VILLAS
Ratee

Approved:

DEEJAY M. LUMANAO

		Tasks Assigned		Actual		R	Rating		
MFO & PAPs			Target	Accomplishme nt	Q <sup>1</sup>	E <sup>2</sup>	T <sup>3</sup>	A <sup>4</sup>	Remarks
Efficient and customer-	Number of clients & visitors	Entertain inquiries from clients and	25	30	5	5	5	5.00	No complaint from
friendly frontline	served	visitors							clients served
service									
	Number of telephone calls	Answer and relay telephone calls for	50	55	5	5	4	4.67	No complaint from
	answered and relayed	other staff							clients served
	Number of emails, Facebook	Email, answer and replies thru	200	250	5	5	4	4.67	No complaint from
	messages, telephone calls, and	Facebook messages, telephone							clients served
	cellphone calls/texts answered	calls, cellphone calls/texts from							
	and replied	extramural students							
Online Services (updates for the VSU e- learning website)	Maintained Page for VSU-openU	Maintain FB page for VSU OpenU	1	1	4	5	4	4.33	OU Facebook Page
	Number of user accounts	Create user accounts for students	25	44	5	5	4	4.67	Maintained user
	created/maintained	and teachers							accounts
Advanced and Higher Education Services	Number of Instructional Materials	send soft copy of Instructional	25	25	4	5	5	4.67	sent instructional
	sent to students	Materials to extramural students							materials via email
	Number of M.Ag.Dev. students	Facilitates the enrolment of	25	44	5	5	4	4.67	Continuing and
	enrolled in distance education	M.Ag.Dev graduate students							New Enrollees for
									M.Ag.Dev.,
	Number of new M.Ag.Dev.	Facilitates admission and	10	4	5	5	4	4.67	New Enrollees for
	enrollees	enrolment of new students							M.Ag.Dev.
Total Over-all Rating								37.33	

Average Rating (Total Over-all rating divided by 9)	4.67	Comments & Recommendations
Additional Points:		for Development Purpose: She
Approved Additional points (with copy of approval)		can work with minimal supervision.
FINAL RATING	4.67	
ADJECTIVAL RATING	Outstanding	

Evaluated and Rated by:	Recommending Approval:		Approved by:
			14,
DEEJAY M. LUMANAO		N/A	PEATRIZ C PER ONLE DI D
DEESAY M. LUMANAU		IN/A	BEATRIZ S. BELONIAS, Ph.D.
Head, OPO		Dean	VP for Instruction

1 - quality 2 - efficiency 3 - timeliness

4 - average

### Exhibit I

## PERFORMANCE MONITORING FORM January to June 2022

Name of Employee: Me-an D. Villas

Task No.	Task Description	Expected Output	Date Assigned	Expected Date to Accomplish	Actual Date Accomplished	Quality of Output*	Over-all assessment of output**	Remarks/ Recommendation
1	Entertains inquiries from clients and visitors	25 clients served	January 2022	When there are visitors	January to June 2022	Very Impressive	Outstanding	30 clients served
2	Answers and relays telephone calls for other staff	50 calls answered	January 2022	When there are calls	Every time there are calls until June 2022	Very Impressive	Outstanding	55 calls answered
3	Sends emails; answers queries of extramural students thru emails, Facebook messages, telephone calls/texts	200 emails, messages sent	January 2022	Immediately after emails/inquiries are received	January to June 2022, immediately after emails/inquiries are received	Impressive	Very Satisfactory	250 emails, messages sent
4	Maintains FB page for VSU Open U	1 FB page maintained	January 2022	Throughout the year	Throughout the year	Impressive	Very Satisfactory	1 FB page maintained
5	Creates user accounts for student and teachers	25 user accounts created	January 2022	January 2022	Within January to June 2022	Very Impressive	Outstanding	44 user accounts created
6	Sends softcopy of instructional materials to extramural students	25 copies of IMs sent to extramural students	January 2022	Within January to June 2022	March to April 2022	Impressive	Very Satisfactory	25 copies of IMs sent to extramural students

7	Facilitates admission and	25 graduate	January 2022	January to March	January until 3rd	Very	Outstanding	44 graduate
	enrolment of MAgDev	students enrolled		2022	week of March	Impressive		students enrolled
	graduate students				2022			
8	Facilitates admission and	10 new graduate	January 2022	January to March	January until 3rd	Impressive	Very	4 new graduate
	enrolment of new MAgDev	students enrolled		2022	week of March		Satisfactory	students enrolled
	graduate students				2022			

<sup>\*</sup> Either very impressive, impressive, needs improvement, poor, very poor

\*\* Outstanding, very satisfactory, satisfactory, unsatisfactory, poor

Prepared by:

DEEJAY M. LUMANAO Head, Online Programs Office



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#### Instrument for Performance Effectiveness of Administrative Staff

Rating Period: January to June 2022

Name of Staff: Me-an D. Villas

Position: Administrative Assistant II

Instruction to supervisor: Please evaluate the effectiveness of your subordinate in contributing towards attainment of the calibrated targets of your department/office/center/college/campus using the scale below. Encircle your rating.

Scale	Descriptive Rating	Qualitative Description
5	Outstanding	The performance almost always exceeds the job requirements. The staff delivers outputs which always results to best practice of the unit. He is an exceptional role model
4	Very Satisfactory	The performance meets and often exceeds the job requirements
3	Satisfactory	The performance meets job requirements
2	Fair	The performance needs some development to meet job requirements.
1	Poor	The staff fails to meet job requirements

A. (	Commitment (both for subordinates and supervisors)		5	Scale	е	
1.	Demonstrates sensitivity to client's needs and makes the latter's experience in transacting business with the office fulfilling and rewarding.	(5)	4	3	2	1
2.	Makes self-available to clients even beyond official time	5	4	3	2	1
3	Submits urgent non-routine reports required by higher offices/agencies such as CHED, DBM, CSC, DOST, NEDA, PASUC and similar regulatory agencies within specified time by rendering overtime work even without overtime pay	5	4	3	2	1
4.	Accepts all assigned tasks as his/her share of the office targets and delivers outputs within the prescribed time.	(5)	4	3	2	1
5.	Commits himself/herself to help attain the targets of his/her office by assisting co- employees who fail to perform all assigned tasks	(5)	4	3	2	1
6.	Regularly reports to work on time, logs in upon arrival, secures pass slip when going out on personal matters and logs out upon departure from work.	(5)	4	3	2	1
7.	Keeps accurate records of her work which is easily retrievable when needed.	5	(4)	3	2	1
8.	Suggests new ways to further improve her work and the services of the office to its clients	5	4	3	2	1
9	Accepts additional tasks assigned by the head or by higher offices even if the assignment is not related to his position but critical towards the attainment of the functions of the university	(5)	4	3	2	1
10.	Maximizes office hours during lean periods by performing non-routine functions the outputs of which results as a best practice that further increase effectiveness of the office or satisfaction of clientele	5	4	3	2	1
11.	Accepts objective criticisms and opens to suggestions and innovations for improvement of his work accomplishment	(5)	4	3	2	1
12.	Willing to be trained and developed	(5)	4	3	2	1

Vision: Mission: A globally competitive university for science, technology, and environmental conservation. Development of a highly competitive human resource, cutting-edge scientific knowledge and innovative technologies for sustainable communities and environment.

Page 1 of 2 FM-HRM-26 V0 11-12-2021 No.

	Total Score	55				
B. Leadership & Management (For supervisors only to be rated by higher supervisor)  1. Demonstrates mastery and expertise in all cross of work to gain trust respect and						
1.	Demonstrates mastery and expertise in all areas of work to gain trust, respect and confidence from subordinates and that of higher superiors	5	4	3	2	
2.	Visionary and creative to draw strategic and specific plans and targets of the office/department aligned to that of the overall plans of the university.	5	4	3	2	
3.	Innovates for the purpose of improving efficiency and effectiveness of the operational processes and functions of the department/office for further satisfaction of clients.	5	4	3	2	
4.	Accepts accountability for the overall performance and in delivering the output required of his/her unit.	5	4	3	2	
5.	Demonstrates, teaches, monitors, coaches and motivates subordinates for their improved efficiency and effectiveness in accomplishing their assigned tasks needed for the attainment of the calibrated targets of the unit	5	4	3	2	
	Total Score					
	Average Score			4.58	}	

Overall recommendation	



#### **EMPLOYEE DEVELOPMENT PLAN**

Name of Employee:

ME-AN D. VILLAS

Performance Rating:

Outstanding

Aim.

To improve capability to manage the Open University course site, and to prepare and

distribute instructional materials for distance education students

Proposed Interventions to Improve Performance:

Date: January 1, 2022

Target Date: June 30, 2022

#### First Steps:

- Briefing about the process of preparing, reviewing, reproduction and distribution of Instructional Materials to Distance Education students.
- Briefing about the process of assisting students who are interested to pursue graduate education through the distance education mode.
- Discussion about the things that need to be done for the VSUOU Online Portal

#### Results:

- Systematized the management and distribution of Instructional Materials;
- Improved content of the VSUOU Online Portal;
- Increase in the number of Online Instructional Materials;
- Continued the conversion of Instructional Materials in print to web and text format for easy management.

Date: January 1, 2022

Target Date: June 30, 2022

#### Next Step:

 Exposure to Open Distance Learning (ODL) and Massive Open Online Courses (MOOCs) by giving her reading materials about it and encouraging her to find materials in the UPOU website.

#### Outcome:

Increased understanding and appreciation of Open Distance Learning and Massive Open
 Online Courses.

#### Final Step/Recommendation:

 Continue capability enhancement activities through mentoring/coaching, trainings, seminars, workshop, and conferences. Prepared by:

DEEJAY M. LUMANAO

Head, Online Programs Office

Conforme:

ME-AN D. VILLAS

Admin. Assistant II, OPO