

# DISTANCE EDUCATION PROGRAMS OFFICE

Annex P

#### COMPUTATION OF FINAL INDIVIDUAL RATING FOR ADMINISTRATIVE STAFF

Name of Administrative Staff:

ME-AN D. VILLAS

Particulars	Numerical Rating	Percentage Weight	Equivalent Numerical Rating
(1)	(2)	(3)	(2x3)
Numerical Rating per IPCR	4.83	70%	3.38
Supervisor/Head's assessment of his contribution towards attainment of office accomplishments	5.00	30%	1.50
	TOTAL NU	MERICAL RATING	4.88

TOTAL NUMERICAL RATING:

4.88

Add: Additional Approved Points, if any:

0.00

TOTAL NUMERICAL RATING:

4.88

FINAL NUMERICAL RATING

4.88

ADJECTIVAL RATING:

OUTSTANDING

Prepared by:

Reviewed by

ME-AN'D VILLAS
Name of Staff

DEEJAYM. LUMANAO

Head, EPO

Recommending Approval:

MARILYN M. BELARMING

Dean, Graduate School

Approved:

ROTACIO S. GRAVOSO

Vice President for Academic affairs

DISTANCE EDUCATION PROGRAMS OFFICE

Visayas State University, PQWW+JQ Baybay City, Leyte

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No.2024-01

#### INDIVIDUAL PERFORMANCE COMMITMENT & REVIEW FORM (IPCR)

I, ME-AN D. VILLAS, of the DISTANCE EDUCATION PROGRAMS OFFICE commits to deliver and agree to be rated on the attainment of the following

raccomplishments in accordance with the indicated measures for the period January- June 2024.

ME-AND. VILLAS

Ratee July 15, 2024 Approved:

EJAYM. LUMANAC

Head of Unit

July 19, 2024

				Actual		R	ating		
MF0 & PAPs	Success Indicators	Tasks Assigned	Target	Accomplishme nt	Q <sup>1</sup>	E <sup>2</sup>	T <sub>3</sub>	A <sup>4</sup>	Remarks
Efficient and customer- friendly frontline service	Number of clients & visitors served	Entertain inquiries from clients and visitors	30	35	5	5	5	5.00	No complaint from clients served
	Number of telephone calls answered and relayed	Answer and relay telephone calls for other staff	60	75	5	5	5	5.00	No complaint from clients served
	Number of emails, Facebook messages, telephone calls, and cellphone calls/texts answered and replied	Email, answer and replies thru Facebook messages, telephone calls, cellphone calls/texts from extramural students	220	350	5	5	4	4.67	No complaint from clients served
Online Services (updates for the VSU e- learning website)	Maintained Page for VSU-openU	Maintain FB page for VSU OpenU	1	1	5	5	4	4.67	OU Facebook Page
	Number of user accounts created/maintained	Create user accounts for students and teachers	25	93	5	5	4	4.67	Maintained user accounts
Advanced and Higher Education Services	Number of Instructional Materials sent to students	send soft copy of Instructional Materials to extramural students	15	150	4	5	5	4.67	sent instructional materials via email
	Number of M.Ag.Dev. students enrolled in distance education	Facilitates the enrolment of M.Ag.Dev graduate students	25	93	5.	5	5	5.00	Continuing and New Enrollees for M.Ag.Dev.,
	Number of new M.Ag.Dev. enrollees	Facilitates admission and enrolment of new students	10	15	5	5	5	5.00	New Enrollees for M.Ag.Dev.
Total Over-all Rating								38.67	

Average Rating (Total Over-all rating divided by 9)	4.83	Comments & Recommendations
Additional Points:		for Development Purpose: She
Approved Additional points (with copy of approval)		can work with minimal supervision.
FINAL RATING	4.83	
ADJECTIVAL RATING	Outstanding	

Evaluated and Rated by:

1 - quality

Recommending Approval:

DEEJAY M. LUMANAO, Ph.D.

Head, DEPO

2 -efficiency

3 - timeliness

4 - average

MARILYN M. BELARMINO, Ph.D.

Dean, Graduate School

July 25, 2024

Approved by:

ROTACIO S. GRAVOSO, Ph.D.

VP for Academic Affairs

July 31,2024

#### PERFORMANCE MONITORING & COACHING JOURNAL



x	1st	Q
x	2 <sup>nd</sup>	U A
	3 <sup>rd</sup>	R
	4th	E R

Name of Office: Distance Education Programs Office

Head of Office: DEEJAY M. LUMANAO

Name of Personnel: 2\_\_\_\_\_

		ME	CHANISM		
	Me	eting		Others	Remarks
Activity Monitoring	One- on- One	Group	Memo	(Pls. specify)	Remarks
Monitoring					
Entertaining inquiries from clients and visitors	x				
Answering and relaying telephone calls for other staff	×				
Answering queries of extramural students through emails, Facebook messages, telephone calls, cellphone calls/text messages	x	×			
Maintaining the FB Page for VSU Open U	×	x			
Creation of user accounts for students and teachers	×				
Sending of soft copies of instructional materials to extramural students	x				
Facilitating admission and enrollment of MAGDEV graduate students	X	X			
Coaching					
Answering queries of extramural students through emails, Facebook messages, telephone calls, cellphone calls/text messages	x				
Creation of user accounts for students and teachers	×				

Note: Please indicate the date in the appropriate box when the monitoring was conducted.

Conducted by:

Noted by:

DEEJAY M. LUMANAO Head, DEPO

MARILYN M. BELARMINO

Dean, Graduate School

#### TRACKING TOOL FOR MONITORING TARGETS

Major Final Output/Performance	TACK	ACCIONED TO	DUDATION		TASK ST	ATUS		REMARKS
Indicator	TASK	ASSIGNED TO	DURATION	1 <sup>st</sup> Week	2 <sup>nd</sup> Week	3 <sup>rd</sup> Week	4 <sup>th</sup> Week	KEIVIAKKS
UFMO I: Advanced Education Services								*
OVPI/OPO MFO 1. Graduate Degree Program Management Services								
PI 1. Number of extramural graduate degree specializations implemented/coordinated	Coordinates the delivery of extramural graduate degree program	DMLumanao MDVillas	January-June 2024	х	×	x	×	
PI 2: Total FTE monitored	Monitors the FTEs of graduate faculty handling extramural courses	DMLumanao MDVillas	January-June 2024	×	x	x	×	
PI 3: Percentage increase in number of extramural graduate students enrollees	Monitors the enrollment of extramural students	DMLumanao MDVillas	January-June 2024	x	x	x	×	
UMFO 5. Support to Operations (STO)								
OVPI/OPO MFO 7. Distance Education Services								
PI 1: Number of distance education curricular programs implemented	Coordinates the offering of extramural courses	DMLumanao MDVillas	January-June 2024	×	×	x	×	

PI 2: Percentage increase in the number of extramural students enrolled	Monitors the number of students enrolled in extramural courses	DMLumanao MDVillas	January-June 2024	х	×	x	×	
PI 3: Number of extramural students graduates within the prescribed period	3. Monitors the submission of academic requirements of extramural students	DMLumanao MDVillas	January-June 2024	x	×	×	x	
PI 4: Number of e-classrooms and user accounts developed/maintained for the online courses to be offered	Develops and     maintains e-classrooms     for the online courses     to be offered	MDVillas	January-June 2024	×	×	×	×	
OVPI/OPO 12: Instructional Materials Development Services								
PI 1: Number of instructional materials/ learning modules reviewed/reproduced/distributed to students	Coordinates/facilitates     the review, reproduction     and distribution of     learning     materials/modules to     student	DMLumanao MDVillas Utilityman	January-June 2024	×	x	x	x	
PI 9: Number of documents/reports prepared, reviewed/processed	2. Prepares/reviews/ processes reports and other documents required by the administration	DMLumanao MDVillas Utilityman	January-June 2024	×	x	x	x	
UMFO 6. General Administration and Support Services (GASS)								
OVPI/OPO MFO 1. Administrative and Facilitative Services								
PI 2: Number of university committees/boards/council served	2. Serves as chair/member of working committees in various events in the university	DMLumanao MDVillas Utilityman	January-June 2024	×	×	×	×	
PI 9: Number of documents/reports prepared, reviewed/processed	2. To prepare/review/process reports/documents required by the	DMLumanao MDVillas Utilityman	January-June 2024	x	x	x	×	

	administration							
OVPI/OPO MFO 2. Frontline Services								
PI 1: Efficient and customer friendly frontline service	1. To provide efficient and customer-friendly frontline service	DMLumanao MDVillas Utilityman	January-June 2024	x	×	×	×	

Prepared by:

DEEJAY IVI. LUMANAO Head, DEPO

### Exhibit I

## PERFORMANCE MONITORING FORM January to June 2024

Name of Employee: Me-an D. Villas

Task No.	Task Description	Expected Output	Date Assigned	Expected Date to Accomplish	Actual Date Accomplished	Quality of Output*	Over-all assessmen t of output**	Remarks/ Recommendati on
1	Entertains inquiries from clients and visitors	25 clients served	January 2024	When there are visitors	January-June 2024	Very Impressive	Outstanding	35 clients served
2	Answers and relays telephone calls for other staff	60 calls answered	January 2024	When there are calls	Every time there are calls until June 2024	Very Impressive	Outstanding	75 calls answered
3	Sends emails; answers queries of extramural students thru emails, Facebook messages, telephone calls, cellphone calls/texts	220 emails, messages sent	January 2024	Immediately after emails/inquirie s are received	January to June 2024, immediately after emails/inquiries are received	Impressive	Very Satisfactory	350 emails, messages sent
4	Maintains FB page for VSU Open U	1 FB page maintained	January 2024	Throughout the year	Throughout the year	Impressive	Very Satisfactory	1 FB page maintained
5	Creates user accounts for students and teachers		January 2024	January 2024	From January to June 2024	Very Impressive	Outstanding	93 user accounts created

	Sends softcopy of	15 copies of	January	Within January	January to June	Very	Outstanding	150 copies of
6	instructional materials to	IMs sent to	2024	-June 2024	2024	Impressive		IMs sent to
	extramural students	extramural						extramural
		students						students
7	Facilitates admission	25 graduate	January	January- March	January until	Very	Outstanding	93 graduate
	and enrolment of	students	2024	2024	3rd week of	Impressive		students
	MAgDev graduate	enrolled			March 2024			enrolled
	students							
8	Facilitates admission	10 new	January	January –	February until	Very	Outstanding	15 new
	and enrolment of new	graduate	2024	March 2024	3rd week of	Impressive		graduate
	MAgDev graduate	students			March 2024			students
	students	enrolled						enrolled

<sup>\*</sup> Either very impressive, impressive, needs improvement, poor, very poor

Prepared by:

DEEJAY M. LUMANAO

Head, Distance Education Programs Office

<sup>\*\*</sup> Outstanding, very satisfactory, satisfactory, unsatisfactory, poor

#### **EMPLOYEE DEVELOPMENT PLAN**

Name of Employee: ME-AN D. VILLAS

Performance Rating: Outstanding

Aim: To improve capability to manage the Open University course site, and to prepare

and distribute instructional materials for distance education students

Proposed Interventions to Improve Performance:

Date: January 1, 2024 Target Date: June 30, 2024

#### First Steps:

- Briefing about the process of preparing, reviewing, reproduction and distribution of Instructional Materials to Distance Education students.
- Briefing about the process of assisting students who are interested in pursuing graduate education through the distance education mode.
- Discussion about the things that need to be done for the VSUOU Online Portal

#### Results:

- Systematized the management and distribution of Instructional Materials;
- Improved content of the VSUOU Online Portal;
- Increase in the number of Online Instructional Materials:
- Continued the conversion of Instructional Materials from print to web and text format for easy management.

Date: January 1, 2024 Target Date: June 30, 2024

#### Next Step:

 Exposure to Open Distance Learning (ODeL) and Massive Open Online Courses (MOOCs) by giving her reading materials about it and encouraging her to find materials on the UPOU website.

#### Outcome:

 Increased understanding and appreciation of Open Distance Learning and Massive Open Online Courses.

#### Final Step/Recommendation:

Continue capability enhancement activities through mentoring/coaching, training, seminars, workshops, and conferences.

Prepared by:

Conforme:

Head, Distance Education Programs Office

Admin. Assistant II, DEPO



#### Instrument for Performance Effectiveness of Administrative Staff

Rating Period: JANUARY- JUNE 2024

Name of Staff: ME-AN D. VILLAS Position: Administrative Assistant II

Instruction to supervisor: Please evaluate the effectiveness of your subordinate in contributing towards attainment of the calibrated targets of your department/office/center/college/campus using the scale below. Encircle your rating.

**Descriptive** Scale **Qualitative Description** Rating The performance almost always exceeds the job requirements. The staff delivers outputs which always results to best practice 5 Outstanding of the unit. He is an exceptional role model Very The performance meets and often exceeds the job requirements 4 Satisfactory The performance meets job requirements 3 Satisfactory The performance needs some development to meet job 2 Fair requirements. The staff fails to meet job requirements 1 Poor

Α. (	Commitment (both for subordinates and supervisors)		5	Scal	е	
1.	Demonstrates sensitivity to client's needs and makes the latter's experience in transacting business with the office fulfilling and rewarding.	5	4	3	2	1
2.	Makes self-available to clients even beyond official time	5	4	3	2	1
3	Submits urgent non-routine reports required by higher offices/agencies such as CHED, DBM, CSC, DOST, NEDA, PASUC and similar regulatory agencies within specified time by rendering overtime work even without overtime pay	5	4	3	2	1
4.	Accepts all assigned tasks as his/her share of the office targets and delivers outputs within the prescribed time.	5)	4	3	2	1
5.	Commits himself/herself to help attain the targets of his/her office by assisting co- employees who fail to perform all assigned tasks	5	4	3	2	1
6.	Regularly reports to work on time, logs in upon arrival, secures pass slip when going out on personal matters and logs out upon departure from work.	5	4	3	2	1

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	5.00					
	Total Score					
5.	Demonstrates, teaches, monitors, coaches and motivates subordinates for their improved efficiency and effectiveness in accomplishing their assigned tasks needed for the attainment of the calibrated targets of the unit	5	4	3	2	
4.	Accepts accountability for the overall performance and in delivering the output required of his/her unit.	5	4	3	2	
3.	Innovates for the purpose of improving efficiency and effectiveness of the operational processes and functions of the department/office for further satisfaction of clients.	5	4	3	2	
2.	Visionary and creative to draw strategic and specific plans and targets of the office/department aligned to that of the overall plans of the university.	5	4	3	2	
1.	Demonstrates mastery and expertise in all areas of work to gain trust, respect and confidence from subordinates and that of higher superiors	5	4	3	2	
	eadership & Management (For supervisors only to be rated by higher upervisor)	Scale				
	Total Score	60				-
12.	Willing to be trained and developed	5	4	3	2	
11.	Accepts objective criticisms and opens to suggestions and innovations for improvement of his work accomplishment	5	4	3	2	
10.	Maximizes office hours during lean periods by performing non-routine functions the outputs of which results as a best practice that further increase effectiveness of the office or satisfaction of clientele	5	4	3	2	
9	Accepts additional tasks assigned by the head or by higher offices even if the assignment is not related to his position but critical towards the attainment of the functions of the university	5	4	3	2	
8.	Suggests new ways to further improve her work and the services of the office to its clients	5	4	3	2	3
7.	Keeps accurate records of her work which is easily retrievable when needed.	5)	4	3	2	-

