

COMPUTATION OF FINAL INDIVIDUAL RATING FOR ADMINISTRATIVE STAFF

Annex P

Name of Administrative Staff: CHRISTELLE VENUS F. CAPUNO

	Particulars (1)	Numerical Rating (2)	Percentage Weight (3)	Equivalent Numerical Rating (2x3)
1.	Numerical Rating per IPCR	4.88	70%	9.41
2.	Supervisor/Head's assessment of his contribution towards attainment of office accomplishments	9.80	30%	1.44
		TOTAL NUI	MERICAL RATING	4.85

TOTAL NUMERICAL RATING:

Add: Additional Approved Points, if any:

TOTAL NUMERICAL RATING:

FINAL NUMERICAL RATING

ADJECTIVAL RATING:

Prepared by:

4-85

4.85

Reviewed by:

CHRISTELLE VENUS F. CAPUNO

Name of Staff

ELWIN JAY V. YU

Department/Office Head

Approved:

ELWIN JAY V. YU
Vice Pres. for Admin and Finance

UNIVERSITY SERVICES FOR HEALTH, EMERGENCY AND RESCUE (USHER) Visayas State University, Baybay City, Leyte Email: usher @vsu.edu.ph Website: www.vsu.edu.ph Phone: +63 53 565 0600 Local 1047

Page 1 of 1 FM-HRM-27 V01 03-04-2024

Exhibit "B"

INDIVIDUAL PERFORMANCE COMMITMENT & REVIEW FORM (IPCR)

I, CHRISTELLE VENUS F. CAPUNO, Medical Officer III of VSU - USHER commits to deliver and agree to be rated on the attainment of the following accomplishments in accordance with the indicated measures for the period January to June, 2024

CHRISTELLE VENUS F. CAPUNO, M.D.

Medical Officer III - USHER 7-30-24

				ACTUAL		Ra	ting		
MFOs/PAPs	Success Indicators	Task Assigned	TARGET	ACCOMPLI SHMENT	Q ¹	E ²	T ³	A ⁴	Remarks
USHER MFO1: ISO aligned Health Services	Percentage compliant of process under ISO standard	100% compliant to ISO standard	100%	100%	5	5	5	5.00	
USHER MFO2: Administrative	Efficient & customer-friendly frontline services	Zero complaint for every client served	0	0	5	5	5	5.00	
Support Management of	Performs function of the Head of Office	Officer-in-Charge	100%	100%	5	5	5	5.00	
Health Services	Committee membership	Perform functions on various committees assigned	100%	100%	5	5	5	5.00	
	Number of public health services personnel supervised	Conduct regular public health unit meeting	4	4	5	5	5	5.00	
USHER MFO3: Health and Wellness	Number of reproductive and maternal and child activities	Propose and conduct activities	2	1	5	5	4	4.70	target based on schedule of activities
	Number of Mental Health awareness activities conducted	Propose and facilitate the acitvity	1	1	4	5	5	4.70	target based on schedule of activities
	Number of health promotion activities conducted	Facilitate the activity	2	1	5	5	5	5.00	
	Percentage of timely, courteous and quality provision of inpatient, outpatient and emergency services	Patient seen and examined within 10 minutes	100%	100%	4	5	5	4.70	
	Percentage of staff and employees attended for Entrance Medical Examination	Conduct entrance medical examination for staff and employees	100%	100%	5	5	5	5.00	

Rating **ACTUAL** ACCOMPLI E² T^3 Task Assigned **TARGET** Remarks MFOs/PAPs **Success Indicators** SHMENT Conduct regular periodic examination Percentage of staff and employees for 5.00 100% 100% 5 5 5 Annual Medical Examination attended for employees Percentage of students who seek consult Attend to students who came in for consultation and given medical/dental treatment 5.00 5 5 100% 100% Percentage of students who needs further Attend, evaluate and refer students evaluation and treatment attended and who came in for consultation but 5 100% 100% 5 5.00 needs further management to higher referred to higher institution center Attend to staff, employees and their Percentage of staff, employees and their dependents who seek consult and given dependents who came in for 5 4.70 4 100% 100% consultation medical/dental treatment Attend, evaluate and refer students Percentage of staff, employees and their **USHER MFO4:** who came in for consultation but dependents who needs further evaluation **Public Health** 5 5 5 5.00 and treatment referred to higher needs further management to higher 100% 100% Services in the New institution center Normal Attend to outsiders who came in for Percentage of outsiders who seek consult and given medical/dental treatment consultation 4.70 5 5 100% 100% Facilitate and conduct the sanitary Number of Sanitary inspection of food inspection among food establishments, establishments, dormitories, and housing dormitories and housing units within units within the campus conducted 4.70 1 5 4 1 the campus. Number of Dental Health prevention and Facilitate the activity in coordination promotion activities conducted with Dental Department 5.00 5 5 5 2 4

•				ACTUAL		Ra	ting		
MFOs/PAPs	Success Indicators	Task Assigned	TARGET	ACCOMPLI SHMENT	Q ¹	E ²	T ³	A ⁴	Remarks
	Number of injury/accident prevention activities conducted	Propose and coordinate with OSH committee on injury and accident prevention program in the university	1	1	4	5	5	4.70	submitted injury Jan-June report for work-related injuries with recommendation to COH; conduct ocular inspection of dormities and offices
	Percentage of employees with symptoms related to COVID-19 identified, monitored and endorsed to City Health Operation Center	Request swab testing for COVID-19 suspected patients	100%	100%	5	5	5	5.00	
	Number of Survey For VSU Health Database conducted	Facilitate the conduction of the health data base survey in the VSU community	1	1	5	5	5	5.00	
	Number of Non-Communicable Diseases Prevention and Control activities conducted	Propose and conduct activities	3	2	5	5	5	5.00	target based on schedule of activities
	Number of Communicable Diseases Prevention and Control activities conducted	Propose and conduct activities	3	2	5	4	5	4.70	target based on schedule of activities
	Animal Bite Prevention and Control Program established	Propose and conduct activities	1	1	5	5	4	4.70	
USHER MFO7: Innovations in the New Normal	Number of Hospital Operations Manual proposed and approved	Assist in drafting the manual for health operations	1	1	4	5	5	4.70	
	Telemedicine practice in USHER	Propose and implement telemedicine services	1	1	5	5	5	5.00	
	Number of Emergency and rescue policy proposed and established	Assisted in drafting the policy on emergency and rescue	1	1	5	5	5	5.00	

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				ACTUAL		Ra	ting		
MFOs/PAPs	Success Indicators	Task Assigned	TARGET	ACCOMPLI SHMENT	Q¹	E ²	T ³	A ⁴	Remarks
	Continuing Medical Education	Conduct monthly audit on the 10 Leading Causes of Morbidity and propose a topic for discussion	4	2	5	5	5	5.00	
	New system implemented	Assist in implementing the hospital management system by USHER	1	1	5	5	4	4.70	
	VSU Health data base established	Facilitate the conduction of the health data base survey in the VSU community	1	1	4	5	5	4.70	
Total Over-all Rating					144	148	146	146	
Additional Points:					Comments & Recommendations for Development Purposes: - Affend related work shops Update her practices				
FINAL RATING ADJECTIVAL RATING LIPAGE					late	he	r practices		

Evaluated and Rated by

ELWIN JAYV. YU, MD, MPH

Chief of Hospital I Date: 8 2-29

Approved by:

ELWIN JAY V. YU, MD, MPH

Vice President for Admin and Finance Date: 2-24

1 - quality

2 - efficiency

3 - timeliness

4 - average

PERFORMANCE MONITORING & COACHING JOURNAL

Q 1st U 2nd A 3rd R T E 4th

R

Name of Office: <u>UNIVERSITY HEALTH SERVICES</u>

Head of Office: ELWIN JAY V. YU, MD, MPH

Number of Personnel: 33

		MECHANISM			
Activity Monitoring	One- on- One	Meeting Group		Others (Pls. specify)	Remarks
Monitoring		Target Setting OPCR; OTP; SWOT & ROAM Jan. 9, 2024			Preparation of OPCR; OTP; SWOT & ROAM
		Meeting about the form revision Jan. 1, 2024			Form Revision
		Meeting about the schedule of Medical Examination Jan. 25, 2024			Schedule of Medical Examination AY 2024-2025
		Meeting about the entrance and annual examination Jan. 31, 2024			Schedule meeting about the entranc and annual examination.
		Meeting about the annual health facility etcs March 19, 2024			Annual Health Facility and Statistical Report Financial report 2023 IHOMP 2023 Report
		All Watchman and Utility Meeting March 25, 2024			Disciplinary Action and Demerit System Cleaning System
		Goodwill games 2024; Open water and Aquathlon; April 2, 2024			Schedule of Medics for VSU Centennial Anniversary; Supplies and Equipment of medics and other matters.
		Costumer feedback report April 8, 2024			Costumer feedback for the month of January, and February, 2024
		HRIS MEETING June 3, 2024			Feedback about the HRIS Training held in DOH Tacloban .
		MANCOM MEETING June 27, 2024			Mancom Meeting
Coaching					

Note: Please indicate the date in the appropriate box when the monitoring was conducted.

Conducted by:

Noted by:

ELWIN JAY V. X Immediate Supervisor

MD, MPH

ELWIN JAY V. YU, MD, MPH

Next Higher Supervisor

EMPLOYEE DEVELOPMENT PLAN

Name of Employee: CAPUNO, Christelle Venus F. Performance Rating: OUTSTANDING
Aim: Enhance and maintain professional skills in the practice of Pediatrician
Proposed Interventions to Improve Performance:
Date: January 2024 Target Date: June 2024
First Step: Encourage to attend PPS Convention
Result: Able to update knowledge and inquire management of patients
Date: Target Date:
Next Step:
Outcome:
Final Step/Recommendation:
Prepared by:
ELWIN JAY V. YU, MD, MPH Chief of Hospital I
Conforme:



UNIVERSITY SERVICES FOR **HEALTH, EMERGENCY AND RESCUE (USHER)**

Instrument for Performance Effectiveness of Administrative Staff

Annex O

Rating Period: <u>January – June, 2024</u>
Name of Staff: <u>CHRISTELLE VENUS F. CAPUNO</u> Position: Medical Officer III

Instruction to supervisor: Please evaluate the effectiveness of your subordinate in contributing towards attainment of the calibrated targets of your department/office/center/ college/campus using the scale below. Encircle your rating.

Scale	Descriptive Rating	Qualitative Description						
5 Outstanding The performance almost always exceeds the journ The staff delivers outputs which always results to the unit. He is an exceptional role model								
4	Very Satisfactory	The performance meets and often exceeds the job requirements						
3	Satisfactory	The performance meets job requirements						
2	Fair	The performance needs some development to meet job requirements.						
1	Poor	The staff fails to meet job requirements						

A.	Commitment (both for subordinates and supervisors)		S	cal	е	
1.	Demonstrates sensitivity to client's needs and makes the latter's experience in transacting business with the office fulfilling and rewarding.	(5)	4	3	2	1
2.	Makes self-available to clients even beyond official time	(5)	4	3	2	1
3	Submits urgent non-routine reports required by higher offices/agencies such as CHED, DBM, CSC, DOST, NEDA, PASUC and similar regulatory agencies within specified time by rendering overtime work even without overtime pay	5	4	3	2	1
4.	Accepts all assigned tasks as his/her share of the office targets and delivers outputs within the prescribed time.	(5)	4	3	2	1
5.	Commits himself/herself to help attain the targets of his/her office by assisting co- employees who fail to perform all assigned tasks	5		3	2	1
6.	Regularly reports to work on time, logs in upon arrival, secures pass slip when going out on personal matters and logs out upon departure from work.	(5)	4	3	2	1
7.	Keeps accurate records of her work which is easily retrievable when needed.	(5)	4	3	2	1
8.	Suggests new ways to further improve her work and the services of the office to its clients	(5)	4	3	2	1



	Score Total				7	
12.	Willing to be trained and developed	(5)	4	3	2	1
11.	Accepts objective criticisms and opens to suggestions and innovations for improvement of his work accomplishment	(b)	4	3	2	1
10.	Maximizes office hours during lean periods by performing non-routine functions the outputs of which results as a best practice that further increase effectiveness of the office or satisfaction of clientele	(5)	4	3	2	1
9	Accepts additional tasks assigned by the head or by higher offices even if the assignment is not related to his position but critical towards the attainment of the functions of the university	5	4	3	2	1

B. Leadership & Management (For supervisors only to be rated by higher supervisor)				Scale					
1.	Demonstrates mastery and expertise in all areas of work to gain trust, respect and confidence from subordinates and that of higher superiors	5	4	3	2	1			
2.	Visionary and creative to draw strategic and specific plans and targets of the office/department aligned to that of the overall plans of the university.	5	4	3	2	1			
3.	Innovates for the purpose of improving efficiency and effectiveness of the operational processes and functions of the department/office for further satisfaction of clients.	5	4	3	2	1			
4.	Accepts accountability for the overall performance and in delivering the output required of his/her unit.	5	4	3	2	1			
5.	Demonstrates, teaches, monitors, coaches and motivates subordinates for their improved efficiency and effectiveness in accomplishing their assigned tasks needed for the attainment of the calibrated targets of the unit	5	4	3	2	1			
	Total Score				/				
	Average Score		4	8					

Overall recommendation	

ELWIN JAY V. YU, MD, MPH Chief of Hospital I

Vision: Mission: A globally competitive university for science, technology, and environmental conservation. Development of a highly competitive human resource, cutting-edge scientific knowledge and innovative technologies for sustainable communities and environment.

Page 2 of 2 FM-HRM-26 V01 03-04-2024 No. 24-18