

## OFFICE OF THE HEAD OF PERFORMANCE MANAGEMENT AND REWARDS & RECOGNITION

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Annex P

# COMPUTATION OF FINAL INDIVIDUAL RATING FOR ADMINISTRATIVE STAFF

Name of Administrative Staff: MARY-ANN D. JOYA (JANUARY - JUNE 2022)

Particulars (1)	Numerical Rating (2)	Equivalent Numerical Rating (2x3)	
1. Numerical Rating per IPCR	4.70	70%	3.29
2. Supervisor/Head 's assessment of his contribution towards attainment of office accomplishments	4.67	30%	1.401
	TOTAL NU	MERICAL RATING	4.691

TOTAL NUMERICAL RATING:	4.691
Add: Additional Approved Points, if any:	
TOTAL NUMERICAL RATING:	
ADJECTIVAL RATING:	4.691

Prepared by:

Reviewed by:

Recommending Approval:

EDGARDO E. TULIN Immediate Supervisor

Approved:

EDGARDO E. TULIN

President

# INDIVIDUAL PERFORMANCE COMMITMENT & REVIEW FORM (IPCR)

I, MARY-ANN D. JOYA of the Visayas State University, Manila Office, commits to deliver and agree to be rated on the attainment

of the following targets in accordance with the indicated measures for the period January to June 2022.

MARY ANN D. JOYA

Head of Office

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		O MEO Success Indicators Task assigned		Target January	Actual		Ra	ting		
Univ. MFO & PAP's	VMO MFO	Success Indicators	Task assigned	to December 2022	Accomplishment January to June 2022	Q <sup>1</sup>	E <sup>2</sup>	T <sup>3</sup>	A <sup>4</sup>	Remarks
MFO 6. General Admin and Support Services	VMO MFO 1:	Zero complaints from clients	Clients served effectively and efficiently	90% complaint	100%	5	5	4	4.67	
		Number of documents and items transmitted to and from the main/external campuses facilitated	Administrative services	20	18	5	5	5	5	
		Number of quarterly liquidation report of fund transfers & cash advances	Financial recording services	3	3	4	5	5	4.67	
		Number of Monthly Report of Sales, Collection and Remittances	Income generating services	8	4	5	5	5	5	
		Number of payments prepared for the utility and other maintenance expenses of the Lodging House and other messegerial services provided to VSU Offices/officials not later than 2 days from receipt	Messegerial services	20	15	5	5	4	4.67	
		No. of linkages with other government/private agencies established and maintained	Liaisoning services	6	4	5	4	5	4.67	
		Percentage of guests accommodated and served	Frontline services	95%	100%	4	5	5	4.67	
		Number of issued Official Receipt after payment made by the guest within 5 minutes after presenting the filled up registration form and ID	Cashiering services	95%	100%	5	5	5	5	

~	VMO MFO 4:	Percentage of requests for	Canvassing and purchasing							
		canvassing and purchasing from	services	60%	80%	4	5	5	4.67	
		main/external campuses facilitated								
		Number of check payments/LDDAP	Messegerial services							
		served thru phone to concerned		0	0	4	4	4	4	
		suppliers and other checks delivered								
		Number of new HR	1) VMO Records Management							
		systems/innovations introduced and	System was established and	0	1	4	5	4	4.33	<u> </u>
		implemented	2) Internal communication	· ·	1	1	3	7	7.55	
			system established							
		Number of best practices introduced	1) Online reservation was							\
		and implemented	established							
			2) Online Grab/Taxi booking			_	_	_	-	
			established	0	1	5	5	5	5	
		Total Over-all Rating			Y				4.7	
					******************************					
	Over-all rating					Commo	ents & R	ecomme	ndation	
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EDGARDO E. TULIN

University President

4 - Average

EDGARDO E. TULIN

University President

Date: \_\_\_\_\_

EDGARDO E. TULIN Head, VMO

2 - Efficiency

3 - Timeliness

Date:

1- Quality

### PERFORMANCE MONITORING FORM

Exhibit I

Name of Employee: MARY-ANN D. JOYA

Task No.	Task Description	Expected Output	Date Assigned	Expected Date to Accomplish	Actual Date Accomplished	Quality of Output*	Over-all Assessment of output**	Remarks/ Recommendation
1	Liquidation of Fund Transfer for the Third & Fourth quarter release	Cash Advances liquidated	One week every after end of each quarter	Last week of March 2022 Last week of May 2022	Last week of March 2022 Last week of May 2022	Very Impressive	Outstanding	Liquidation of cash advance submitted a week after end of quarter
2	Preparation of voucher for payment of utility expenses and maintenance of the office and other supporting documents	Preparation of voucher for various claims	Various dated January to June 2022	Within January to June 2022	Within January to June 2022	Very Impressive	Outstanding	Voucher prepared and submitted with complete attachments of supporting documents
3	Delivery of various documents submitted to CHED/NTC/UNIFAST & other offices	Delivered and submitted to the said offices	Various dated January to June 2022	Within January to June 2022	Within January to June 2022	Very Impressive	Outstanding	Successfully delivered and submitted
4	Plants ornamental plants and repotting of live and grown ones	Plants to be watered and kept alive and grown.	Various dated January to June 2022	Within January to June 2022	Within January to June 2022	Very Impressive	Outstanding	All grown and alive plants used as interior decors.
5	Preparation of all supporting documents of travel and purchases of lodging and office supplies and materials.	Different supporting documents prepared	Various dated January to June 2022	Within January to June 2022	Within January to June 2022	Very Impressive	Outstanding	Gathered and prepared office and other financial documents facilitated and completed in the procurement of the said supplies and materials.
6	Records incoming and outgoing documents/communication	Documents received, recorded and released	Various dated January to June 2022	Within January to June 2022	Within January to June 2022	Very Impressive	Outstanding	Recorded all documents

7	Accommodating and serving lodging needs of guests and visitors	Warm accommodation extended to guests and visitors	Various dated March to June 2022	Within March to June 2022	Within March to June 2022	Very Impressive	Outstanding	All guest and visitors warmly, respectfully and courteously accommodated and served.
8	Keeping of all linens, towels, curtains and kitchen utensils ready for use.	All linens, towels, curtains, etc. and kitchen utensils keep in order and ready for use.	Various dated March to June 2022	Within March to June 2022	Within March to June 2022	Very Impressive	Outstanding	All items kept cleaned and orderly.
9	Preparation of Sales Income report of VMO Lodging	Financial Report prepared and submitted	One week every after end of month	One week after end of every month	One week after end of every month	Very Impressive	Outstanding	A week after every end of month.

\* Either very impressive, impressive, needs improvement, poor, very poor

\*\* Outstanding, very satisfactory, satisfactory, unsatisfactory, poor

Prepared by:

Head of Office



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#### Annex O

#### Instrument for Performance Effectiveness of Administrative Staff

Rating Period: JANUARY TO JUNE 2022

Name of Staff:

MARY-ANN D. JOYA

Position: Guesthouse Caretaker

Instruction to supervisor: Please evaluate the effectiveness of your subordinate in contributing towards attainment of the calibrated targets of your department/office/center/college/campus using the scale below. Encircle your rating.

Scale	Descriptive Rating	Qualitative Description
5	Outstanding	The performance almost always exceeds the job requirements. The staff delivers outputs which always results to best practice of the unit. He is an exceptional role model
4	Very Satisfactory	The performance meets and often exceeds the job requirements
3	Satisfactory	The performance meets job requirements
2	Fair	The performance needs some development to meet job requirements.
1	Poor	The staff fails to meet job requirements

A.	Commitment (both for subordinates and supervisors)			Scale	Э	
1.	Demonstrates sensitivity to client's needs and makes the latter's experience in transacting business with the office fulfilling and rewarding.	5	4	3	2	1
2.	Makes self-available to clients even beyond official time	5	4	3	2	1
3	Submits urgent non-routine reports required by higher offices/agencies such as CHED, DBM, CSC, DOST, NEDA, PASUC and similar regulatory agencies within specified time by rendering overtime work even without overtime pay	5	4	3	2	1
4.	Accepts all assigned tasks as his/her share of the office targets and delivers outputs within the prescribed time.	5	4	3	2	1
5.	Commits himself/herself to help attain the targets of his/her office by assisting co- employees who fail to perform all assigned tasks	5	4	3	2	1
6.	Regularly reports to work on time, logs in upon arrival, secures pass slip when going out on personal matters and logs out upon departure from work.	5	4	3	2	1

7.	Keeps accurate records of her work which is easily retrievable when needed.	5	4	3	2	1
8.	Suggests new ways to further improve her work and the services of the office to its clients	5	4	3	2	1
9	Accepts additional tasks assigned by the head or by higher offices even if the assignment is not related to his position but critical towards the attainment of the functions of the university	5	4	3	2	1
10.	Maximizes office hours during lean periods by performing non-routine functions the outputs of which results as a best practice that further increase effectiveness of the office or satisfaction of clientele	5	4	3	2	1
11.	Accepts objective criticisms and opens to suggestions and innovations for improvement of his/her work accomplishment	5	4	3	2	1
12.	Willing to be trained and developed	5	4	3	2	1
	Total Score		56	<u> </u>		
B. I						
	_eadership & Management (For supervisors only to be rated by higher supervisor)			Scale		
	_eadership & Management (For supervisors only to be rated by higher	5	4	Scale 3	2	1
	Leadership & Management (For supervisors only to be rated by higher supervisor)  Demonstrates mastery and expertise in all areas of work to gain trust, respect and	5				
1.	Leadership & Management (For supervisors only to be rated by higher supervisor)  Demonstrates mastery and expertise in all areas of work to gain trust, respect and confidence from subordinates and that of higher superiors  Visionary and creative to draw strategic and specific plans and targets of the		4	3	2	
1.	Leadership & Management (For supervisors only to be rated by higher supervisor)  Demonstrates mastery and expertise in all areas of work to gain trust, respect and confidence from subordinates and that of higher superiors  Visionary and creative to draw strategic and specific plans and targets of the office/department aligned to that of the overall plans of the university.  Innovates for the purpose of improving efficiency and effectiveness of the operational processes and functions of the department/office for further satisfaction of clients.	5	4	3	2	
1.	Leadership & Management (For supervisors only to be rated by higher supervisor)  Demonstrates mastery and expertise in all areas of work to gain trust, respect and confidence from subordinates and that of higher superiors  Visionary and creative to draw strategic and specific plans and targets of the office/department aligned to that of the overall plans of the university.  Innovates for the purpose of improving efficiency and effectiveness of the operational processes and functions of the department/office for further satisfaction of clients.  Accepts accountability for the overall performance and in delivering the output required of	5	4 4	3 3	2 2	
1. 2. 3.	Leadership & Management (For supervisors only to be rated by higher supervisor)  Demonstrates mastery and expertise in all areas of work to gain trust, respect and confidence from subordinates and that of higher superiors  Visionary and creative to draw strategic and specific plans and targets of the office/department aligned to that of the overall plans of the university.  Innovates for the purpose of improving efficiency and effectiveness of the operational processes and functions of the department/office for further satisfaction of clients.  Accepts accountability for the overall performance and in delivering the output required of his/her unit.  Demonstrates, teaches, monitors, coaches and motivates subordinates for their improved efficiency and effectiveness in accomplishing their assigned tasks needed for the	5 5	4 4 4	3 3 3	2 2 2	1

Overall recommendation

EDGARDO E. TULIN Head, VMO

# TRACKING TOOL FOR MONITORING TARGETS

<b>Major Final</b>					TASK S	STATUS		REMA
Output/Performance Indicator	TASK	ASSIGNED TO	DURATION	1 <sup>st</sup>	2 <sup>nd</sup>	3rd	4 <sup>th</sup>	RKS
MFO 1. Percentage of	1.6			Week	Week	Week	Week	
Administrative and	1.Supervision of VSU Mo Staff Meetings,		In the last					
Management service	planning, coaching		Jan to Jun	X	V			
with zero complaint	conducted		2022	Х	X	X	X	
with zero complaint	conducted							
	2.Attendance and							
	representation to							
	budget hearing in	EE. Tulin	Jan to Jun					
	Congress, meetings		2022	X	X	X	X	
	sponsored by CHED							
	and other agencies							
	3.Liaisoning services		Jan to Jun					
	for VSU MO main	MAD Joya	2022					
	campus and other	RJB Vecina		X	X	X	X	
	satellite campuses							
MFO 2. Percentage of	Liquidation of							
Administrative and	Quarterly Fund	MAD Joya	Jan to Jun					
Financial services with	Transfer one week		2022	X	X	X	X	
zero complaints	after end of quarter							
MFO 3. Percentage of	1.Issuance of receipt							
resource Generation	and deposit of	MAD Joya						
and Management	collection and		Jan to Jun	X	X	X	X	
Services with zero	submission of Sales		2022					
complaint	Income Report							
	Acceptance of guest	MAD Joya						
	and visitors	RJB Vecina	Jan to Jun	X	X	X	X	
		JF Redula	2022					
	3.Maintenance of the	MAD Joya						
	cleanliness and	RJB Vecina		Х	X	X	X	
	orderliness of VMO	JF Redula	Jan to Jun				1	
	Office and lodging		2022					
	facilities							

Prepared by:

MARY-ANN D. JOYA
Guesthouse Caretaker

TULIN

Unit Head

#### EMPLOYEE DEVELOPMENT PLAN

Name of Employee: MARY ANN D. JOYA Performance Rating: January to June 2022 Aim: To enhance and develop the ability to work beyond pressure. Proposed Interventions to Improve Performance: Date: March 2022 Target Date: May 2022 First Step: Take clerical examination. Result: Date: June 2022 Target Date: July 2022-December 2022 Next Step: To develop skills and improve the knowledge of learning unrelated works. Outcome: Was able to perform unrelated paper works. Final Step/Recommendation: To take CSC examination for career advancement and attend various seminars that will help boost performance ability. Prepared by:

Conforme:

MARY ANN D. JOY Name of Ratee/Staff