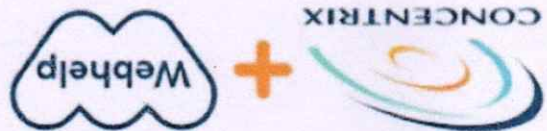


Concentrix CVG Philippines, Inc.
25F Ayala North Exchange – Tower II
6796 Ayala Ave. Cor. Salcedo St.
Legaspi Village Makati City 1229
8423 - 8700 local 351092
hr.autoresponse@concentrix.com



CERTIFICATE OF EMPLOYMENT

This is to certify that **Ms Joana Lin Caintic Sy** was an employee of Concentrix CVG Philippines, Inc. (formerly known as Convergys Philippines Inc.) an affiliate of Concentrix Corporation, the global leader in outsourced customer care. Ms Sy was employed as **Advisor II, Customer Service** under Operations Group from **January 10, 2017 up to August 18, 2022.**

Ms Sy is cleared of any accountabilities from the Company.

This certification is being issued upon the request of **Ms Sy** for whatever legal purpose it may serve.

Should you have clarifications on the foregoing, you may contact **8423 - 8700 local 351092.**

Issued this **February 7, 2024.**

This document is a system generated printout and does not require a signature

The information in this document may be confidential and privileged and its use solely for the purpose it was intended. If you are not the intended recipient, any disclosure, copying, distribution or any action taken in reliance on it, is prohibited and may be unlawful. If you receive this document in error, please notify the sender immediately and delete all copies of this document.

CONCENTRIX CORPORATION