



This

CONVERGYS


Certificate of Excellence

is presented to

Compendio, Zarlin

In recognition of your contribution to Sales for TWC SoCal for the
calendar month of JUNE 2016.
Your achievement is greatly appreciated.

Presented on the 23rd day of July, 2016
at Waterfront Hotel and Casino, Cebu


MENCHAVEZ, MICHELLE
Senior Operations Manager


ESTACIO DAGNY
Cebu i2 Astatown Site Director

SPECTRUM HSD TRANSITION TEAM

Customer Service Excellence Award is presented to

Compendio, Zarlin

For a consistent outstanding performance in service delivery.

0.00% Absentism Rate

Thank you for contributing to our success and for being
a role model in delivering the best.

Given this 25th day of March 2017 at Convergys i2, Cebu City



Alburo, Bart Vincent

Transition Team Leader, Spectrum HSD Cebu

SPECTRUM HSD TRANSITION TEAM

Customer Service Excellence Award
is presented to

Compendio, Zarlin

For a consistent outstanding performance during the transition period.

100% CSAT with 4 returns

Thank you for contributing to our success and for being
a role model in delivering the best.

Given this 25th day of March 2017 at Convergys i2, Cebu City



Alburo, Bart Vincent

Transition Team Leader, Spectrum HSD Cebu

presented to

Top Agent

Compendio, Gardin

In recognition of your outstanding performance for the
FOURTH Quarter of 2016.

This citation is a testament to your hard work and dedication to our Mission:

To set the standard in our industry through unparalleled care for our clients, customers, and people.

Given this 14th day of January 2017 at Café UNO, Waterfront Hotel & Casino, Lahug Cebu City, Philippines.

DAGNY ESTACIO
Cebu IZ Asiaticwn Site Director

JERIK SEMILLA
Program Head, Social

CERU:2CERU:2CERU:2CERU:2CERU:2CERU:2CERU:2CERU:2CERU:2CERU