



Republic of the Philippines
TECHNICAL EDUCATION AND SKILLS DEVELOPMENT AUTHORITY

NATIONAL CERTIFICATE II

in
HOUSEKEEPING

is awarded to

ELIZABETH II A. ITALIO

for having completed the competency requirements under the Philippine TVET Competency Assessment and Certification System in the following units of competency:

CODE NO.

500311105
500311106
500311107
500311108

BASIC COMPETENCIES

Participate in workplace communication
Work in team environment
Practice career professionalism
Practice occupational health and safety procedures

CODE NO.

TRS311201
TRS311202
TRS311203
TRS311204
TRS311205

COMMON COMPETENCIES

Develop and update industry knowledge
Observe workplace hygiene procedures
Perform computer operations
Perform workplace and safety practices
Provide effective customer service

CODE NO.

TRS5123111
TRS5123112
TRS5123113
TRS5123114
TRS5123115
TRS5123122

CORE COMPETENCIES

Provide housekeeping services to guests
Clean and prepare rooms for incoming guests
Provide valet/butler service
Laundry linen and guest clothes
Clean public areas, facilities and equipment
Deal with/Handle intoxicated guests

Signature of the certificate holder

Certificate No. **19083702030696**

IEA-89-670-08037-001

Issued on : **December 29, 2019**

Valid until: **December 28, 2024**



CLN-NQ- 5552554

SEC. ISIDRO S. LAPENA, PhD., CSEE

Director General



ELIZABETH II A. ITALIO