

## CERTIFICATE OF EXPERIENCE

This is to certify that:

Ms. Jennifer L. Otero has been employed with Gourmet Gulf Company as a Call Center Supervisor from November 2015 to October 2020.

During her tenure with us, Ms. Otero was responsible for supervising the daily operations of our call center, managing a team of customer service representatives, ensuring high levels of customer satisfaction, and contributing significantly to process improvements and team development. Their professionalism, leadership, and commitment were greatly valued.

We thank Ms. Otero for their services and wish them continued success in their future endeavors.

Issued on: June 23, 2022

Authorized Signatory

Ms. KIRAN

Human Resource

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**Gourmet Gulf Company** 

