

PROFESSIONAL PROFILE

A licensed veterinarian with 5+ years of professional experience in small animal medicine. Veterinary practices in both rural and urban regions of the Philippines (Laguna, Batangas, Mindoro, Leyte and Marinduque). Strong areas of specialization include:

- Companion animal medicine
 - Exotic pet medicine
 - Pathology & surgery
 - Diagnostic laboratory
 - Animal husbandry
 - Office management
 - Customer support
 - Personnel management
 - Sales and Clinic performance analysis
- Veterinary consultancy
 - Veterinary emergency and critical care
 - Veterinary Oncology
 - Veterinary Dermatology
 - Data management
 - Client dispute resolution
 - Corporate email handling

WORK EXPERIENCE

Petsure Inc., Australia
Fast Track Claims Specialist

Remote Work
January 2023- Present

- Worked with a team of veterinarians in processing insurance claims from clients in Canada, Australia, Puerto Rico and United States.
- Specialized in customer dispute resolution and funds allocation of members enrolled in different insurance policies.
- Extensive knowledge in updated veterinary treatment protocols in different countries and proper inbound and outbound corporate email account handling.

Southvalley Veterinary Clinic
Senior Veterinarian

Santa Rosa, Laguna
March 2022- December 2022

- Actively involved in leading a team of veterinarians in management of advanced veterinary cases, client claims and complaints.
- Focused on neurology,orthopedic cases and dangerous drugs prescription after obtaining S2 License from PDEA.
- Performed advanced surgeries as lead surgeon.

TLC Veterinary Clinic
Senior Veterinarian

Boac , Marinduque
August 2021- March 2022

- Spearheaded a team of personnel stationed in MIMAROPA region (Boac, Marinduque) in clinic management and operations. Increased sales of station branch up to 25-50% compared to previous year.
- Supervised and organized internal documents, forms, billings and inventories on daily basis.
- Single-handedly performed major and minor surgeries.

Animal Recovery Clinic
Senior Veterinarian ,Clinic Manager

Ormoc ,Leyte
January 2021- July 2021

- Performed major and minor surgeries, dental prophylaxis and dental extractions and blood transfusions without supervision.
- Processed clinic supplies inventories, billings and documents as remote clinic manager.
- Exposed to different pharma companies and discussions with representatives on latest drugs in small animal medicine.
- Collaborated as consultant veterinarian with local animal shelter in Ormoc, City and rendered consultancy and vaccination services for non-profit animal rescue organization.
- Expanded species consultancy range to goats, pigs, cattle, turtles, iguanas, rabbits, snakes and ferrets.

Oasis Animal Clinic
Junior Veterinarian ,Emergency Veterinarian

Laguna, Batangas & Mindoro
October 2018- July 2020

- Trained on routine clinic procedures, consultancy, laboratory procedures, small animal surgeries under supervision of senior veterinarians.
- Attended seminars and workshops to enhance skills in small animal medicine.
- Managed remote branches (Batangas, Laguna, Mindoro) and led 3-5 clinic personnel per station in client and patient care after 4 months of training.
- Worked with team of veterinarians in Laguna and Batangas Branches in performing orthopedic surgery, radiology and ultrasonography procedures and laboratory interpretation.
- Performed solo emergency veterinary procedures (i.e. delivery assistance, hit by car cases, shock, stroke patients) and surgeries (i.e. C-section) as emergency veterinarian after 6 months of supervised training.

LEADERSHIP EXPERIENCE & TRAININGS

Pinnacle Insights on Companion Animal Dermatology

Zoom Webinar (Singapore)

Participant

April 4,2024

- Virtual seminar on understanding advancements in the field of Companion Animal Dermatology.
- Enhanced knowledge in different approach in treating canine and feline dermatology and extending techniques to achieve client service satisfaction

27th Annual PAHA Conference

Pasay City, Metro Manila

Participant

September 27-29,2022

- Official delegate of Veterinary Referral Center that introduced MRI, Hemodialysis and Endoscopy to Filipino Veterinarians.
- Attended three-day conference that offered feline and canine medicine lectures and workshops and strengthened diplomatic relationships with colleagues.
- Collaborated with small animal medicine practitioners on modifications of routine veterinary procedures to deliver improved services and customer support.

Basic Beekeeping Seminar Workshop

Kananga , Leyte

Participant

June 19 to June 20, 2021

- Actively participated in 2-days TESDA accredited workshop on bee husbandry and basic colony propagation under feral and controlled setting.
- Gained knowledge on income generation using bee products and modifications for sustained livelihood program.

88th PVMA Annual Convention and Scientific Conference

Antipolo City

Participant

February 17-19, 2021

- Engaged in colleague discussions in modern advances in veterinary medicine.
- Virtual seminars on different approaches in pathology and medicine in swine, small animal and poultry species.

25th Annual PAHA Conference

Pasay City, Metro Manila

Sept 30-Oct 2, 2019

- Three-day conference that offered feline and canine medicine lectures and workshops.
- Collaborated with small animal medicine practitioners on modifications of routine veterinary procedures to deliver improved services and customer support.

Dreamland Nature & Adventure Park

Tambojanin ,Negros Oriental

Intern

April 2018-May 2018

- Trained on wildlife medicine and enhanced skills in interpersonal relationship with park visitors.
- Served as intern and tour guide for clients and shared knowledge on wildlife medicine.

Valencia City Veterinarian’s Office

Valencia, Bukidnon

Intern

Feb 2018- March 2018

- Accustomed to government roles and responsibilities such as but not limited to office documents processing and inventories, regional delegation meetings and project budgeting.
- Actively participated in mass anti rabies vaccination drives ,mass spay and neuter programs in remote villages, free Artificial insemination to goats,pigs ,carabaos and cattles of local farmers.

Philippine Carabao Center

Musuan, Bukidnon

Intern

Feb 2018

- Supervised by a licensed veterinarian in carabao husbandry, disease detection and treatment, vaccination and herd deworming. Trained on milk products processing and efficient income generation.
- Assisted in performing calf delivery emergencies and surgeries in field setting.

Marine Animal Rescue And Cetacean Medic Response Training (CMARNET)

Rona,Cebu

Participant

June 22-23,2017

- Performed simulated rescue operation of stranded cetaceans and other stranded marine animals.
- Technical skills on relay of standard protocols on wildlife emergency situations.

Suntory Swine Nucleus Farm

Bantayan Island, Cebu

Intern

March2017-April 2017

- Trained on breeder farm protocols and husbandry practices including selection of ideal breeder gilts for distribution across the country.

- Exposed to meat quality inspection, semen analysis, artificial insemination and chart management required to export swine and swine byproducts.

SKILLS AND INTERESTS

Skills: Microsoft office, Data management & Analysis, Client relations and customer support, Strong sportsmanship and teamwork skills

Interests: Goal attainment, cooking, diving, music, tutoring

EDUCATION

Visayas State University, Main Campus

Doctor of Veterinary Medicine

Visca Baybay, Leyte
Graduation Date: June 2018

- Cumulative GPA: 1.80
- Leadership Training, Student Publication Writer, Academic Scholar, College Officer
- Attended National conventions and represented school as delegate.
- PRC Board Exam Passer : GPA 80.92

VSU Laboratory High school

- With High Honors
- Honor Awards Year 1-4, Class Officer Training

Visca Baybay, Leyte
Graduation Year: 2012