

## DENMARK GODMALING

JOB APPLICANT

## CAREER OBJECTIVE

Extremely motivated to develop my skills, strive for excellence, and grow professionally

## SKILLS

- Strong oral, written, and interpersonal communication skills
- Successful working in a team environment, as well as independently
- The ability to work under pressure and multi-task
- The ability to follow instructions and deliver quality results

## CHARACTER REFERENCES

#### Melanie M. Matinao

Department Head Inopacan Municipal Office Cell: 09061866977

#### Fatima T. Baliña

College Professor Visayas State University Cell: 09357348765

#### **Aries Gomez**

Assistant Manager Legato Health Technologies Philippines, Inc. Cell: 09994648731

#### **James Marlon Manabat**

Operation Manager Legato Health Technologies Philippines, Inc. Cell: 09178673855

## WORK EXPERIENCE

#### **Customer Service Representative**

Legato Health Technologies Philippines, Inc. September 2019- October 2020

- Responded to customer questions via telephone and written correspondence regarding insurance benefits, provider contracts, eligibility and claims
- Analyzed data to address operational challenges and customer service issues
- Provided external and internal customers with requested information

## Office Staff

Inopacan Municipal Office July 2018 to December 2018

- Handled incoming calls and other communications
- Managed filing system
- Performed general office clerk duties and errands
- Coordinated events

# EDUCATIONAL ATTAINMENT

## **Visayas State University**

Bachelor of Science in Development Education (2014-2018)

## HOW TO REACH ME

Cell: 09462395347

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