

Nathaniel Homeres Daya

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+639456574677 Daya Residence Brgy TanghasTolosa Leyte, Philippines



Work Experience

Senior Airport Services Agent (Aug 2015-Aug 2020)

Emirates Airlines, Dubai, UAE

- Provide top notch customer service for all passengers while ensuring the safety and comfort of passengers, this includes checking in passengers, baggage services, providing information, documents checking , confirming reservations, boarding and assisting passengers on transit.

Airport Animator

Kidzania, Emaar Malls Group Dubai, UAE (Sept 2013- July 2015)

- Operating and organizing kids activity using Emirates Airlines aircraft simulator, assist customers, provide superior guest service and leverage facility expertise to customers. It also includes.
- Cashiering and tickets sales inventory.
- Selling tickets and ensuring hitting sales target.
- Maximizing selling opportunities through upselling

AWARD: Certificate for Continuous Efforts and Excellence

Guest Service Officer (Pre-opening team)

Park Hyatt Hotel Abu Dhabi, UAE (Sept 2011- Aug2013)

- Assisting guests with arranging activities. Help guests buy tickets to shows or local attractions, airline booking, document management and travel requirements.

Food Service Associate (Tea of Spring)

Shangri-La Mactan Resort and Spa, Cebu, Philippines

- Provide excellent food service in a Chinese fine dining set-up.
- Greeting diners offering the menu, making customer dining experience memorable.

INTERNSHIP PROGRAM: Intercontinental Hotel Singapore (Front Office)

Educational Background

Lyceum of the Philippines (2021-present)

Master in International Hospitality Tourism Management

Leyte Normal University (2006-2010)

Bachelor of Science in Tourism and Hotel Restaurant Management

Dulag National High School (2002-2006)

Character References

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Signature



