

Profile

Persistent, flexible, and hardworking, can work under pressure, computer literate, with interpersonal skills that enables to work with people, self-driven, highly competent and has a passion for excellence and in service.

Personal Data

October 10, 1996

Birthdate

Education:

Master of Management major in Business Management (On-going: Completed: 40 units) S.Y. 2019-Present

Bachelor of Science in Hotel, Restaurant and Tourism Management

Specializing in Hotel and Restaurant Management

S.Y. 2012-2016

Visayas State University (Main Campus), ViSCA, Baybay City, Leyte

Bachelor of Secondary Education (21 units) A.Y. 2017-2018

Franciscan College of the Immaculate Conception, A. Bonifacio St., Baybay City, Leyte

Alexander Laluna Cabral Jr.

MAGANHAN, BAYBAY CITY, LEYTE 0921-4191-161

alexander.cabral@vsu.edu.ph/alcabral10@yahoo.com

Objective

To be able to apply for a position where I impart my knowledge and experiences in the field of hospitality and tourism management, and for the attainment of the work force's vision.

Work Experience

VISAYAS STATE UNIVERSITY - Department of Tourism and Hospitality Management (5 years)

Instructor I (Substitute)/Laboratory Instructor (Nov. 2022 - Present) Part-Time Instructor/Laboratory Instructor (Jan. 2018 - Oct. 2022)

- Taught Hospitality and Tourism subjects for HRTM and HM students like World Tourism, Culinary Arts & Sciences, Western Cuisine, Asian Cuisine, Rooms Division, Food and Beverage Management & Control System, Fundamentals of Food Service Operations, Quality Service Management in Tourism and Hospitality, Food & Beverage Operations Elective, Global Tourism, Geography & Culture, Risk Management, Kitchen Essentials & Basic Food Preparation, Gastronomy & Culture, Macro Perspective of Tourism and Hospitality, Housekeeping Operations (Half-Term), Food & Beverage Cost Control, and Quick Food Service Operations
- Taught Food & Beverage Services for TVL-HE Senior High School students.
- Conduct and Prepares Instructional Materials, Assignments, Quizzes and Exams.
- Evaluate Students' performance and prepares Midterm and Final grades.
- Attends to different committees' meetings at the department.
- Participate in co-curricular activities.

Seattle's Best Coffee Mactan (November 2018 - January 2019) Full-Time Barista (All around service operations)

- Welcomes customers by determining their coffee interests and needs
- Prepare or serve hot and cold food/beverages
- Describe menu items to customers or suggest products that might appeal to them
- Receive and process customer payments thru cashiering, and spot check for point of sales system
- Clean service areas such as the bar, lobby, stock room and sanitize work areas, utensils and equipment
- Receive stocks and delivery outside the airport, pull in for security checks Dry/Perishable goods during air/sea freight or daily, and make Club House & To-Go Sandwiches, Paninis and Salads
- Rotating schedules such as Opening, Mid, Closing and Graveyard Shift

Baybay Grace Christian School (August 2017 - January 2018) Tutor/Substitute Teacher - Grade 1

• Facilitates Pupils/Children in their learning, taught covered lessons and proctor exams.

Baybay Tourism & Investment Promotion Office (December 2016) Tourism Staff/Volunteer

 Facilitates/organize events managed by the Tourism Office and ushered guests/visitors, provide information/inquiries for tourists and local people, and performs other tasks in and out of the office.

National Certificates:

NC III - EVENTS
MANAGEMENT SERVICES

December 19, 2019

NC II - TRAVEL SERVICES

December 18, 2019

TOURISM PROMOTIONS SERVICES

December 17, 2019

COOKERY

June 16, 2019

HOUSEKEEPING SERVICES

June 10, 2017

FOOD & BEVERAGE SERVICES

October 19, 2014

Speaking Engagement:

Resource Person in the Graduate Seminar Series: Webinar on Entrepreneurial Up-Skilling of the Livelihood Associations in this time of Pandemic

October 23, 2021 VSU Dept. of Business and Management

Resource Person in Risk Reduction and Management Methods in Vacation Bible School

June 30, 2022 Baybay Grace Baptist Church, R. Magsaysay Ave. St., Baybay City, Leyte

Resource Person in
Hospitality and Tourism
Skills' Training Series:
Effective Customer Service
and Customer Handling
Complaints

December 14, 2022 Merida Tourism Office Merida, Leyte

Resource Person in Philippine Gastronomy in CAEd152 Himo: A Webinar on different types of Creative Industries in the Philippines

> January 28, 2023 Visayas State University, ViSCA, Baybay City, Leyte

Training Exposure

July 13 - September 22, 2015

On-The-Job Trainee at **Cebu Rajah Park Hotel** Fuente Osmeňa Circle, Cebu City, Philippines

June 23 - July 2, 2015

(ApEx) Apprenticeship by Experience in 2GO Travel

M/V-SJP II, Inter-Island Philippines

(Port of Manila City, Cebu City & Cagayan De Oro City

- F&B Department: Mess Hall, Cafeteria, Café
- Housekeeping: Cabin, Tourist & Economy Class
- Front Office, Galley/Kitchen

Pre-Practicum Exposure (50 Hrs.)

December 20-31, 2014 Banquet and Catering Attendant

VSU Guest House and Pavillion ViSCA, Baybay City, Leyte

August-September, 2014

Food and Beverage AttendantMIRTH Recreational Restobar
R. Magsaysay Ave. St., Baybay City, Leyte

December 2013-January 2, 2014

Housekeeping Attendant

VSU Apartelle

ViSCA, Baybay City, Leyte

Webinars Attended

August 22-26, 2022

Recovery Efforts Boosting Opportunities Over Time (R.E.B.O.O.T) Online Series

Episode 1 - Adapting 21st Century Skills for Hospitality and Tourism - Our Road to Success Towards Recovery

Episode 2 - Entrepreneurship Opportunities in Tourism: Pursuing Innovation as Key to Success Information

Episode 3 - Greater Heights: Pursuing Tourism Development for Sustainable and Inclusive Recovery

Department of Tourism - Region 8 - Zoom

June 3, 2022 MULAT: Redesigning Grey Ideology in Hospitality

and Tourism Industry - Preparing for Green Launch

[with e-Certificate]

Bulacan State University - Sarmiento Campus - Zoom

May 31, 2022 Tourism and Hospitality Education: Moving on to

the 4N's" [with e-Certificate]

Tourism Industry Board Foundation, Inc. - AAHRMEI & REX

Education

May 20, 2022 "Level Up Your Career: Learn All the Secrets in the

Tourism Industry [with e-Certificate]

STI Cubao - Zoom

Extracurricular Positions:

Co-Organizer -Rivermaya Concert, BTIPO

December 17, 2016 - Baybay City Gymnasium, Baybay City Leyte

Co-Organizer - The Baybay City Marathon 2016, BTIPO

December 11, 2016 -Veterans Park, Baybay City, Leyte

Usher - "Dribble Giggle 2016: A Basketball Exhibition for the Benefit of Immaculate Conception Parish"

February 27, 2016 - Baybay City Gymnasium, Baybay City, Leyte

Logistics
Chairman/Organizer "Pasundayag sa Gugma
2016: Sonata Ko,
Handog Mo Concert for
a Cause"

November - February 19, 2016 - VSU Gymnatorium, Baybay City, Leyte

Usher - "HIMIG HANDOG 2015: A Post Valentine Concert with a Cause"

February 22, 2016 - VSU Gymnatorium, Baybay City, Leyte

Business Manager -Society of Hospitality and Tourism Students (SHoTS)

July 2014 - March 2015 -Department of Tourism and Hospitality Management, VSU, ViSCA, Baybay City, Leyte

March 3, 2021

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May 18, 2022	Padayon Turismo: Rebuilding Tourism and Hospitality through Gastronomy [with e-Certificate] STI Cubao - GPLH Events - Zoom
April 20, 2022	Food Fraud and Food Defense [with e-Certificate] DOST - CALABARZON - Zoom
March 28-29, 2022	Strategic Marketing for Hospitality and Tourism [with e-Certificate] Department of Tourism - Region 8 (Zoom)
March 19, 2022	Quantitative Approaches in Text Analysis: Leveraging Text Mining Methods for Analyzing Customer Experience [with e-Certificate] De La Salle - CLSB - SHRIM (Zoom)
March 3, 2022	Politics and the Future of Tourism in the Philippines [with e-Certificate] VSU DTHM - Zoom
February 12, 2022	Tourism and Hospitality in Asia: A Review of Critical Issues, Challenges and It's Development [with e-Certificate] De La Salle - CLSB - SHRIM - Zoom
December 6, 2021	CME Orientation 2021 [with e-Certificate] VSU College of Management and Economics- Zoom
October 18, 2021	"Digital Transformation and Defining New Indicators Towards Tourism Recovery and Rebuilding" [with E-Certificate] VSU College of Management and Economics- Zoom
October 15, 2021	"The Future of Food and Beverage Industry" [with E-Certificate] WorldBEX Services Int'l/Manila Foods & Beverage Expo - Zoom
October 7-8, 2021	2nd Tourism & Technology Forum (A Hybrid Events) [with E-Certificate] Tourism Promotions Board PH - Zoom
August 2, 2021	"UNLOADING THE BAGGAGE: Check-in on the Impacts of COViD-19 in Hospitality and Tourism [with E-Certificate] LPU DAVAO-DTHM - Zoom
June 12, 2021	KAIN NA! Food Tourism 101 [with E-Certificate] Department of Tourism - Zoom
May 20, 2021	Food Safety & Hygiene Seminar [with E-Certificate] PEPTarsus Corp & WOFEX University - Zoom
March 26, 2021	Front Office Operations under the New Normal Department of Tourism Reg. 8 - Zoom
March 11, 22 & 25, 2021	Sustainable Tourism Webinar Series: Managing Sustainable Tourism, Sustainable Livelihood and Tourism, and Ecotourism 101 [with E-Certificate] Department of Tourism Reg. 8 - Zoom

Reviving Tourism Amidst the COVID-19 Pandemic

[with E-Certificate] VSU DTHM - Zoom

Seminars & Workshops Attended

July 26-28, 2022 **Church Response in Crises and Disasters**

> Crisis Relief Wesley - Singapore RDE Hall, ViSCA, Baybay City, Leyte

October 24, 2019 **Seminar on FOOD SAFETY AND INNOVATION**

DFST & Glennwood Technologies, Inc.

VSU Center for Continuing Education, ViSCA, Baybay City,

Leyte

September 28, 2019 Seminar-Workshop on M.I.C.E and MORE

> Eastern Visayas Tourism Association & DOT Region 8 The Oriental Leyte Convention Hall, The Oriental Leyte

Hotel and Resort, Palo, Leyte

Seminar on INTERNATIONAL TRADE LAWS AND May 2, 2019

POLICIES

VSU Convention Center (College of Management and Economics), Visayas State University, ViSCA, Baybay City,

Leyte

March 9-13, 2019 Training-Workshop on EVENTS MANAGEMENT,

Tourism Promotions, and Travel & Tour Operations

International Skills Republic Academy, INC. (ISRA)

0775 Jasmin St., Capitol Site, Cebu City

April 21, 2018 **Training-Seminar on Disaster Preparedness**

VSU Convention Center - Events Management Students

Visayas State University, ViSCA Baybay City, Leyte

January 24, 2018 **Effective Customer Service Training - DOT Reg. 8**

Baybay City Auditorium, Baybay City, Leyte

July 8, 2017 Training on Housekeeping NC II (436 Hrs.)

Acedilla Technological Institute, INC. (ATI), Baybay City,

Leyte

February 28, 2015 "Business and Strategy Innovation"

VSU Convention Center - Events Management Students

Visayas State University, ViSCA Baybay City, Leyte

September 26-28,

2014

1st Hospitality and Tourism Youth Conference

VSU Convention Center - Events Management Students

Visayas State University, ViSCA Baybay City, Leyte

Extracurricular Activities and Participation

April 28, 2019 Hotel Orientation, Front Office Operation - Rooms

Division, and Fine Dining & Business Etiquette

SEDA Hotel Ayala Center Cebu

Cebu City, Philippines

March 11, 2018 **Lecture on Customer Complaints (Handling Guest**

Complaints and Quality Service)

Alta Cebu Village Resort and Convention Center

Tugbungan, Pilipog Road, Cordova, Cebu City, Philippines

Lecture on Hotel Operation and Demo on Basic Food

& Beverage Service

Jpark Island Resort & Waterpark Maribago, Mactan, Philippines

Food Service Volunteer -**Farmers and** Fisherfolk's Day

August 21, 2014 - VSU Convention Center, VSU, ViSCA, Baybay City, Leyte

President - World Tourism: Travel Expo'14

May - June 5, 2014 - VSU Convention Center, VSU, ViSCA, Baybay City, Leyte

Logistics Coordinator -Mr. & Ms. Philippine **Tourism 2014**

May - June 13, 2014 - VSU Gymnatorium, VSU, ViSCA, Baybay City, Leyte

Membership in **Organizations:**

Eastern Visayas Tourism Association (EVTA)

2019-Present

Society of Hospitality and Tourism Students

2012-2016

Character **References:**

Genevieve Marie T. Bactasa, Ed.D

FCIC - College Dean 0915-172-9488

Ms. Nikki Lou M. Baslot

Former Café Manager Seattle's Best Coffee Mactan 0927-961-8673

Ms. Jemaima R. Lisondra

GCS - Grade 1 Teacher 0906-632-2255