



LIEZEL ESCALA

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To obtain a challenging position in a respected organization where I can leverage my excellent communication skills, compassionate approach, and problem-solving acumen to provide exceptional service. My objective is to establish strong connections with customers, exceed their expectations, and play a significant role in driving the growth and success of the company.

EXPERIENCE

OCTOBER 2022 – AUGUST 2023

HEAD TEACHER ASSISTANT, AVON ENGLISH ACADEMY

My role includes communicating with agents, sending emails, assigning classes to teachers, enrolling online students through LMS, managing teacher applicants, and scheduling an interview.

OCTOBER 2022 – JULY 2023

PART TIME ESL TEACHER, AVON ENGLISH ACADEMY

Teaching Korean, Chinese and Vietnamese students through an online platform (Zoom, Skype, Classin, and Google Meet)

APRIL 2022 – OCTOBER 2022

ESL TEACHER, LANGUAGE.INC

Teaching Japanese students through an online platform (Zoom and Google Meet)

EDUCATION

AUGUST 2020 - PRESENT

MASTER OF ARTS IN EDUCATION MAJOR IN SCIENCE EDUCATION, CEBU

NORMAL UNIVERSITY – MAIN CAMPUS

DOST-CBPSME Scholar, and currently writing my thesis paper.

JUNE 2019

BACHELOR IN SECONDARY EDUCATION MAJOR IN BIOLOGICAL SCIENCES,
VISAYAS STATE UNIVERSITY-MAIN CAMPUS

Cum laude, DOST-JLSS Scholar

APRIL 2015

PLARIDEL NATIONAL HIGH SCHOOL, PLARIDEL BAYBAY CITY LEYTE

5th Honorable Mention

JUNE 2010

PLARIDEL CENTRAL SCHOOL, PLARIDEL BAYBAY CITY LEYTE

SKILLS

- Can do multitasking
- Fluent in speaking the English language
- Flexible in adapting new roles
- Has good computer skills

ACTIVITIES

- As a licensed professional teacher, I have been able to apply my knowledge and skills to teaching students of different nationalities. I quickly adapted to the company's teaching system. In my role as an assistant, I improved my computer and communication skills. Although it was challenging at first, I learned to communicate with agents, solve problems, and address applicant and customer queries. While I acknowledge that my management skills need improvement, I am eager to learn and develop them further.
- Published an article in Annals of the Romanian for Cell Biology entitled "*The Significance and Implication of Free Human Will during Pandemic*".