



Republic of the Philippines
TECHNICAL EDUCATION AND SKILLS DEVELOPMENT AUTHORITY

NATIONAL CERTIFICATE II

in

FOOD AND BEVERAGE SERVICES

is awarded to

EMERSON P. ALGO

for having completed the competency requirements under the Philippine TVET Competency Assessment and Certification System in the following units of competency:

CODE NO.

500311105
500311106
500311107
500311108

BASIC COMPETENCIES

Participate in workplace communication
Work in a team environment
Practice career professionalism
Practice occupational health and safety procedures

CODE NO.

TRS311201
TRS311202
TRS311203
TRS311204
TRS311205

COMMON COMPETENCIES

Develop & update industry knowledge
Observe workplace hygiene procedures
Perform computer operations
Perform workplace & safety practices
Provide effective customer service

CODE NO.

TRS512387
TRS512388
TRS512389
TRS512390
TRS512391
TRS512392

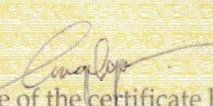
CORE COMPETENCIES

Prepare the dining room/restaurant area for service
Welcome guests and take food and beverage orders
Promote food and beverage products
Provide food and beverage services to guests
Provide room service
Receive and handle guest concerns

**CERTIFIED TRUE COPY
FROM THE ORIGINAL**


NESLEN N. LAGERA

RECORDS CONTROLLER


Signature of the certificate holder
Certificate No. **18083702013963**

AEP-97-030-08037-001

Issued on : **May 17, 2018**
Valid until: **May 16, 2023**



CLN-NQ-4662247


SEC. ISIDRO S. LAPENA, PhD., CSEE

Director General





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Republic of the Philippines
Technical Education and Skills Development Authority VIII

REGIONAL TRAINING CENTER

VISION

To be the prime TVET providers for technology advancement and innovation in preparation to the demands of Industrial Revolution 4.0 by 2022.

MISSION

Provide high quality, demand driven technical-vocational training, producing globally competitive graduates and productive workforce in technology sectors through competency-based trainings and flexible learning delivery system.

CORE VALUES

Committed to high quality service, the RTC-Tacloban serves its clients and partners smartly adapt changes for continuous improvement, mold self-esteem, skilled and educated workforce to satisfy the needs of our customers.

CERTIFICATION

TO WHOM THIS MAY CONCERN:

This is to certify that **Mr. EMERSON ALGO** of Brgy.99 Diit Mercyville, Tacloban City, Leyte is currently enrolled in ***Trainer's Methodology Level*** in this institution with training schedule from June 28, 2022 until August 19, 2022.

This certification is issued upon request of the interested party for whatever legal purpose this may serve him.

Given this 14th day of July 2022.


PRIMO V. REGIS JR.
Acting Center Administrator



CITIZEN'S SATISFACTION CENTER
SEAL OF EXCELLENCE



This

Certificate of Completion

is awarded to

Emerson Algo

for having successfully completed the

“Basic Customer Service Skills (BCSS)”

(Credit of Twelve (12) Technical Training Hours)

conducted on July 01 and 02, 2021

via Zoom Meeting

V. F. Esber
VICTORIA F. ESBER
Director IV

Attested by:

B. Gabon
BANELLO P. GABON, Ph.D.

Chief Human Resource Specialist
Human Resource Division



CSCRO8HRD

