

<u>ANDREY NEPHI B.</u> BERMUDO

A young professional with a wide-ranging experience in the fields of customer service, academe and news production who has worked in both the public and private sector.

Contact Information:

Email: andrey.nephi21 @qmail.com

Mobile Number:0967-317-8799

Skills:

Excellent communication skills

Critical-thinker

Adaptable

Good Interpersonal skills

Organized

Emotionally Intelligent

Languages spoken:

English

Bisaya

Filipino

PERSONAL INFORMATION:

Age: 23 years old

Birthdate : September 07, 1996

Address : Brgy. Gabas, Baybay City, Leyte

Civil Status : Single
Nationality : Filipino
Height : 5'11"

Weight: 85 kilograms

WORK EXPERIENCE:

Administrative Aide I / Clerk I (Writer and Photographer)

Public Affairs & Information Unit Administrative Section Leyte 5th District Engineering Office Department of Public Works and Highways **September 10, 2018 to June 30, 2020**

Substitute Instructor

Department of Tourism and Hospitality Management (then known as: Department of Consumer and Hospitality Management) Visayas State University – Main Campus

January 25 - July 31, 2018

Customer Service Representative

TelCo Account
SYKES
5/F Glorietta BPO 1 Tower,
Ayala Center, Hotel Drive, Makati City
July 2016 to March 2017

EDUCATIONAL ATTAINMENT:

Tertiary Education

BACHELOR OF SCIENCE IN HOTEL, RESTAURANT & TOURISM MANAGEMENT

Department of Tourism and Hospitality Management (then known as: Department of Consumer and Hospitality Management) Visayas State University

2012-2016

Secondary Education

Visayas State University Integrated High School (then known as: Visayas State University Laboratory High School) **2008-2012**

Elementary Education

Gabas Integrated School (then known as: Gabas Central School) **2002-2008**

ON-THE-JOB TRAINING(S) AND PRACTICUM(S):

On-the-Job Training
Costabella Tropical Beach Hotel
Buyong, Mactan Island, Cebu, Philippines, 6015
July 01, 2015 – December 28, 2015

50-hr Practicum as Food & Beverage Attendant

Bistro Bai

Real St. Ormoc City, Philippines **August 15 – September 06, 2014**

CONFERENCES, SEMINARS, TOURS, LECTURES AND OTHER EVENTS:

District Information Officer's Communication and Advocacy Planning Meeting

Regional Office VIII
Department of Public Works and Highways **December 19, 2019**

Lecture on Hotel Operation and Demo on Basic FNB Services

By: Mr. Cirilo Balog (OIC – Banquet Associate) Jpark Island Resort & Waterpark

March 11, 2018

Lecture on Customer Service:

Handling Guest Complaints and Quality Service

By: Dr. Evelyn F. Lupango

Alta Cebu Village Resort & Convention Center

March 11, 2018

Cebu Educational Tour

By: VSU Department of Tourism & Hospitality Management In coordination with: World of Adventures Travel and Tours

March 09 - 11, 2018

Echo Seminar-Workshop on the 1st Association of Education Researchers and Trainers (ASSERT) National Convention on Outcome-based Education

Center for Continuing Education Visayas State University – Main Campus

February 07, 2018

Dribble Giggle 2016: A Basketball Exhibition for the Benefit of Immaculate Conception

By: Immaculate Conception Parish Church

In collaboration with: Senior Student Event Planners TEAM ALPHA

Baybay City Gymnasium **February 27, 2016**

Business and Strategy Innovation Seminar

Convention Center Visayas State University – Main Campus

February 28, 2015

HIMIG HANDOG 2015: A Post Valentine Concert for a Cause

By: Senior Student Event Planners TEAM CHARLIE

In collaboration with: Immaculate Conception Parish Church

Visayas State University Gymnasium

February 22, 2015

1st Hospitality & Tourism Youth Conference Region VIII

Convention Center

Visayas State University – Main Campus

September 26 – 28, 2014

Personality Development & Social Graces Seminar

Center for Continuing Education

Visayas State University – Main Campus

March 01, 2014

Proper Food Handling & Safety in the Food Production Area Seminar

Department of Tourism & Hospitality Management

Visayas State University – Main Campus

February 15, 2014

Cebu - Bohol Educational Tour

By: VSU Department of Tourism & Hospitality Management In coordination with: World of Adventures Travel and Tours

September 06-08, 2013

RELEVANT COMPETETIONS:

As "GOVERNMENT WHIP" in the OVERALL CHAMPION TEAM Inter-collage Debates

Department of Liberal Arts & Behavioral Sciences Visayas State University – Main Campus

February 15, 2014

HRT Quiz Show

Hotel, Restaurant & Tourism Month

Department of Tourism and Hospitality Management (then known as: Department of Consumer and Hospitality Management) Visayas State University – Main Campus

February 28, 2014

2nd PLACER

Case Study Presentation of the Management 101 Students

Center for Continuing Education Visayas State University – Main Campus October 04, 2013

CHARACTER REFERENCES:

MR. CHARLITO M. SACRO

Head, Administrative Section

Leyte 5th District Engineering Office Department of Public Works and Highways Contact Information: 0930-901-1259

MRS. MAGNOLIA C. LAO Assistant Professor II

Department of Tourism and Hospitality Management Visayas State University – Main Campus

Contact Information: 0908-243-1793

MR. OLIVER GERBOLINGO

Teacher I

Baybay National High School

Contact Information: 0949-760-8344