

# CERTIFICATE OF ATTENDANCE



*This is to certify that*

*Mara M. Alao*

*Has successfully completed the 4-hour webinar on*  
**PROACTIVE SALES AND MARKETING**

*Conducted by BUSINESS MAKER ACADEMY on July 22, 2022*  
*at A. Bonifacio St. corner MH Del Pilar St. Baybay City, Leyte*

**MS. MARIAN P. VILLAS**  
HR & Admin Manager



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*This is to certify that*

*Mara M. Alao*

*Has successfully completed the 4-hour webinar on*  
**CUSTOMER COMPLAINT HANDLING**

*Conducted by BUSINESS MAKER ACADEMY on August 03, 2022*  
*at A. Bonifacio St. corner MH Del Pilar St. Baybay City, Leyte*

**MS. MARIAN P. VILLAS**  
HR & Admin Manager



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*This is to certify that*

*Mara M. Alao*

*Has successfully completed the 4-hour webinar on*  
**SALES PROBING, NEGO AND CLOSING**

*Conducted by BUSINESS MAKER ACADEMY on August 11, 2022*  
*at A. Bonifacio St. corner MH Del Pilar St. Baybay City, Leyte*

**MS. MARIAN P. VILLAS**  
HR & Admin Manager

# CERTIFICATE OF ATTENDANCE



*This is to certify that*

*Mara M. Alao*

*Has successfully completed the 4-hour webinar on*  
**CUSTOMER SERVICE EXCELLENCE**

*Conducted by BUSINESS MAKER ACADEMY on September 13, 2022*  
*at A. Bonifacio St. corner MH Del Pilar St. Baybay City, Leyte*

**MS. MARIAN P. VILLAS**  
HR & Admin Manager





# CERTIFICATE OF ATTENDANCE

*This is to certify that*

*Mara M. Alao*

*Has successfully completed the 4-hour webinar on*  
**SALES PRESENTATION AND PITCHING TECHNIQUES**  
*Conducted by BUSINESS MAKER ACADEMY on September 15, 2022*  
*at A. Bonifacio St. corner MH Del Pilar St. Baybay City, Leyte*

MS. MARIAN P. VILLAS  
HR & Admin Manager