

2023 INDIVIDUAL PERFORMANCE COMMITMENT AND REVIEW FORM (IPCRF)

Name of Employee:	LERMAFLOR G. NAPOLES
Position:	Administrative Officer IV
Division:	Administrative Division-Personnel Section
Rating Period:	January to December 2023

Name of Rat	NANETTE G. PLA
Position:	ADMINISTRATIVE OFFICER V
Date of Revi	Tuesday, January 2, 2024

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					PERFORMANCE INDICATOR			RA	TING				
KEY RESULT AREA (KRA)	OBJECTIVES	WEIGHT PER OBJECTIVE	TIMELINE	POINTS	(Quality, Efficiency, Timeliness)	ACTUAL RESULTS	Q	E	т	AVE.	SCORE		
KRA 1. POLICIES and GUIDELINES Weight: 10%	1.1 Prepared memoranda on announcement of eTHOR and dissemination of guidelines and issuances from Central Office, CSC, DBM and		Daily	5	100% of administrative/personnel guidelines and issuances from CO, CSC, DBM and other government oversight agencies accurately prepared memoranda for dissemination within 3 working days upon receipt		5	5	5	5.000	0.500		
	other government oversight agencies relative to personnel matters.			4	100% of administrative/personnel guidelines and issuances from CO, CSC, DBM and other government oversight agencies accurately prepared memoranda for dissemination within 4 working days upon receipt								
				3	100% of administrative/personnel guidelines and issuances from CO, CSC, DBM and other government oversight agencies accurately prepared memoranda for dissemination within 5 working days upon receipt								
				2	100% of administrative/personnel guidelines and issuances from CO, CSC, DBM and other government oversight agencies accurately prepared memoranda for dissemination within 6 working days upon receipt								

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(KRA)	OBJECTIVES	OBJECTIVE	TIMELINE	POINTS	(Quality, Efficiency, Timeliness)	RESULTS	Q	E	т	AVE.	SCORE	
				1	100% of administrative/personnel guidelines and issuances from CO, CSC, DBM and other government oversight agencies accurately prepared memoranda for dissemination within 7 working days upon receipt							
KRA 2. RECRUITMENT,	2.1 Processed documents for the recruitment, selection, and placement of vacancies in the	15%	Everytime vacancy	5	100% of Appointments issued within 3 months after selection process is completed		5	5	5	5.000	0.750	
SELECTION & PLACEMENT	Division of Biliran		exists 4	exists	4							
Weight: 15%												
				2	100% of Appointments issued within 6 months after selection process is completed							
				1	100% of Appointments issued beyond 6 months after selection process is completed							
	2.2 Attended/supervised the screening.deliberation process for the	5%	As the need arises	5	100% of the screening/deliberation process for the applicants of vacants positions attended as scheduled		5	5	5	5.000	0.250	
	applicants of vacant positions		4 100% of the screening/deliberation process for the applicants of vacants positions attended as scheduled 3 100% of the screening/deliberation process for the applicants of vacants positions attended as scheduled 2 100% of the screening/deliberation process for the applicants of vacants positions attended as scheduled									
					2	- '						
				1	100% of the screening/deliberation process for the applicants of vacants positions attended as scheduled							
ADMINISTRATION Pe	3.1 Reviewed the following documents acted by the Personnel Section staff and affixed initials for approval of higher authorities:	5%	Daily	5	100% of the documents accurately reviewed and affixed initials on all personnel actions for approval of higher authorities within 3 working days upon receipt.		4	4	4	4.000	0.200	
	201 files Service Records Application for Leave (Form 6)			4	100% of the documents accurately reviewed and affixed initials on all personnel actions for approval of higher authorities within 4 working days upon receipt.							
	Special Order											

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(KRA)	OBJECTIVES	WEIGHT PER OBJECTIVE	TIMELINE	POINTS	(Quality, Efficiency, Timeliness)	ACTUAL RESULTS	Q	E	т	AVE.	SCORE
	Report on Monthly Payroll Worksheet and Report of Service (Form 7)			3	100% of the documents accurately reviewed and affixed initials on all personnel actions for approval of higher authorities within 5 working days upon receipt.						
	Application for Retirement/Survivorship/Separation benefits										
	Application for Transfer of Station										
	Application for realignment/conversion of items			2	100% of the documents accurately reviewed and affixed initials on all personnel actions for approval of higher authorities within 6 working days						
	Application for Permit to Teach				upon receipt.						
	Application for Permit to Study			1	100% of the documents accurately reviewed and affixed initials on all personnel actions for approval of higher authorities within 7 working days upon receipt.						
	Application for Permit to Travel Abroad on official business				apon receipt.						
	Application for Permit to Travel Abroad on personal purpose										
	Request for Reclassification of Master										
	Teacher items Request for Reclassification of School Head										
	Position items Request for Reclassification of Teacher I-III										
	items Application for Authority to Travel (Travel Order-Local)										
	Application for Study Leave										
	Certificate of Appearance										
	PhilHealth Form										
	Provident Fund Loan										
	Certificate of Employment										
	Notice of Salary Adjustment (NOSA).										
	Certificate of Compensatory OvertimeCredit (COC)										
	Notice of Step Increment (NOSI) Loyalty Benefit										
	Monetization of Leave Credits										

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	BIR Updating Employee's DTR submitted to COA Employees' SALN submitted to the Ombudsman on or before August 31, 2021 Report on Appointment Issued Report on Accession and Separation Summary of Employees Going Out of office with Pass Slips Summary of Employees Without Pass Slip Consolidation of Customer Satisfaction Survey Responses Contract of Service (CoS) employees Claim for Terminal Leave Pay 3.2 Prepared indorsement, letter, advisory, and other appropriate action on various communications received	5%	Daily	5 4 3	100% of various communications received accurately acted upon through the preparation of indorsement, letter, advisory and other appropriate action within 3 working days upon receipt 100% of various communications received accurately acted upon through the preparation of indorsement, letter, advisory and other appropriate action within 4 working days upon receipt 100% of various communications received accurately acted upon through the preparation of indorsement, letter, advisory and other appropriate action within 5 working days upon receipt 100% of various communications received accurately acted upon through the preparation of indorsement, letter, advisory and other appropriate action within 6 working days upon receipt		4	4	4	4.000	0.200
	3.3. Prepared and uploaded Agency Remittance Advice (ARA)	1%	As the need arises	5	100% of various communications received accurately acted upon through the preparation of indorsement, letter, advisory and other appropriate action within 7 working days upon receipt 100% of ARA prepared and uploaded within 1 month from the date of employment, transfer/separation from the service, salary increase, change		4	4	4	4.000	0.040
				4	of personal information. 100% of ARA prepared and uploaded within 2 months from the date of employment, transfer/separation from the service, salary increase, change of personal information.						
				3	100% of ARA prepared and uploaded within 3 months from the date of employment, transfer/separation from the service, salary increase, change of personal information.						

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(KRA)	OBJECTIVES	WEIGHT PER OBJECTIVE	TIMELINE	POINTS	(Quality, Efficiency, Timeliness)	ACTUAL RESULTS	Q	E	Т	AVE.	SCORE					
				2	100% of ARA prepared and uploaded within 4 months from the date of employment, transfer/separation from the service, salary increase, change of personal information.											
				1	100% of ARA prepared and uploaded within 4 months from the date of employment, transfer/separation from the service, salary increase, change of personal information.											
	3.4 Confirmed GSIS loans	1%	As requested	5	100% of GSIS loan confirmed within 1 day upon receipt of request		5	5	5	5.000	0.050					
				4	100% of GSIS loan confirmed within 2 days upon receipt of request											
				3	100% of GSIS loan confirmed within 3 days upon receipt of request											
				2	100% of GSIS loan confirmed within 4 days upon receipt of request											
				1	100% of GSIS loan confirmed within 5 days upon receipt of request											
KRA 4. SALARY AND BENEFITS	4.1 Monitored release of salary and other benefits of SDO employees	10%	Monthly	5	100% of salary and other benefits of SDO paid employees monitored release on or before 15th and 30th of the month		5	5	5	5.000	0.500					
ADMINISTRATION	benefits of 3DO employees			4	100% of salary and other benefits of SDO paid employees monitored released One (1) day beyond schedule											
(20%)					100% of salary and other benefits of SDO paid employees monitored released Two (2) days beyond schedule											
									2	100% of salary and other benefits of SDO paid employees monitored released Three (3) days beyond schedule						
				1	100% of salary and other benefits of SDO paid employees monitored released Four (4)days beyond schedule											
	4.2 Ensured release of remittance list for GSIS, Philhealth, Pag-ibig, BIR, and PLIs	5%		5	100% of remittance list for GSIS, Philhealth, Pag-ibig and BIR released to the Finance Section on or before the 10th of the following month		5	5	5	5.000	0.250					
	to the Finance Division			4	100% of remittance list for GSIS, Philhealth, Pag-ibig and BIR released to the Finance Section on or before the 11th-15th of the following month											
				3	100% of remittance list for GSIS, Philhealth, Pag-ibig and BIR released to the Finance Section on or before the 16th-20th of the following month											

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				2	100% of remittance list for GSIS, Philhealth, Pag-ibig and BIR released to the Finance Section on or before the 21st-25th of the following month						
				1	100% of remittance list for GSIS, Philhealth, Pag-ibig and BIR released to the Finance Section on or before the 26th-30th of the following month						
KRA 5. PERFORMANCE	5.1 Managed personnel work assignment and ensured equitable work distribution	6%	January to December	5	100% of Personnel Section staff's targets reviewed and aligned to the achievement of Personnel Section's goals and objectives.		5	5	5	5.000	0.300
MANAGEMENT Weight: 15%	towards accomplishments of goals and reviewed/rated performance ratings of		2022 (4 Phases of	4	95-99% of Personnel Section staff's targets reviewed and aligned to the achievement of Personnel Section's goals and objectives.						
	personnel staff.		Performance Cycle)	3	90-94% of Personnel Section staff's targets reviewed and aligned to the achievement of Personnel Section's goals and objectives.						
				2	85-89% of Personnel Section staff's targets reviewed and aligned to the achievement of Personnel Section's goals and objectives.						
				1	Below 85% of Personnel Section staff's targets reviewed and aligned to the achievement of Personnel Section's goals and objectives.						
	5.2 Prepared and implemented the Annual Implementation Plan/ Work	2%	Within the prescribed period	5	100% of Annual Implementation Plan/Work and Financial Plan for the Personnel Section prepared and implemented within schedule.		5	5	5	5.000	0.100
	and Financial Plan (WFP) for the Personnel Section and submitted the			4	95-99% of Annual Implementation Plan/Work and Financial Plan for the Personnel Section prepared and implemented 1 month after the schedule.						
	accomplishment report.			3	90-94% of Annual Implementation Plan/Work and Financial Plan for the Personnel Section prepared and implemented 2 months after schedule.						
				2	85-89% of Annual Implementation Plan/Work and Financial Plan for the Personnel Section prepared and implemented 3 months after schedule.						
				1	80-84% of Annual Implementation Plan/Work and Financial Plan for the Personnel Section prepared and implemented 4 months and beyond schedule.						
KRA 6. UNIT PERFORMANCE	6.1 Assist and Raised the PRIME-HRM Maturity from Level 1 to Level 2	15%	Quarterly or as the need —	5	Enhanced the PRIME-HRM Maturity Level 2 indicators particularly on Recruitment, Selection and Placement	Ĺ	5	5	5	5.000	0.750
Weight: 10%	matanty non-zever to zever z		arises	1	PRIME-HRM Maturity Level 2 accreditation particularly on Recruitment, Selection and Placement						

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	6.1 Conducted staff meeting to ensure	5%	Quarterly or	5	Conducted atleast 1 meeting every quarter with staff.		4	4	4	4.000	0.200					
	flow of information and		as the need	4	Conducted atleast 1 meeting every 4 months with staff.											
	communication critical to the		arises	3	Conducted atleast 1 meeting every 5 months with staff.											
	efficiency and effectiveness of operation.			2	Conducted atleast 1 meeting every 6 months with staff.											
	operation.			1	Conducted only 1 meeting within the year with staff.											
	6.2 Provided technical assistance to staff and SDO counterparts relative to	5%	As needed/As	5	Provided technical assistance to staff and SDO counterparts relative to personnel matters within 1 working day as the need arises or as requested.		4	4	4	4.000	0.200					
	personnel matters.		requested	4	Provided technical assistance to staff and SDO counterparts relative to personnel matters within 2 working days as the need arises or as requested.											
				3	Provided technical assistance to staff and SDO counterparts relative to personnel matters within 3 working days as the need arises or as requested.											
				2	Provided technical assistance to staff and SDO counterparts relative to personnel matters within 4 working days as the need arises or as requested.											
									1	Provided technical assistance to staff and SDO counterparts relative to personnel matters within 5 working days as the need arises or as requested.						
KRA 7. OTHER RELATED TASKS	7.1 Attended to walk in clients and answered queries online or	3%	Daily	5	100% of the walk in clients attended to and answered queries online or telephone/cellphone call/text within 30 minutes upon receipt.		5	5	5	5.000	0.150					
Weight 5%	telephone/cellphone call/text.			4	100% of the walk in clients attended to and answered queries online or telephone/cellphone call/text within 1 hour upon receipt.											
				3	100% of the walk in clients attended to and answered queries online or telephone/cellphone call/text within 2 hours upon receipt.											
				2	100% of the walk in clients attended to and answered queries online or telephone/cellphone call/text within 3 hours upon receipt.											
				1	100% of the walk in clients attended to and answered queries online or telephone/cellphone call/text within 4 hours and beyond upon receipt.											
	7.2 Attended training/seminar/meetings and other required activities.	3%	As required	5	100% of required trainings, seminars, meetings and other activities wilfully attended as required.		5	5	5	5.000	0.150					

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	,			4	95-99% of required trainings, seminars, meetings and other activities wilfully attended as required.						
				3	90-94% of required trainings, seminars, meetings and other activities wilfully attended as required.						
				2	85-89% of required trainings, seminars, meetings and other activities wilfully attended as required.						
				1	Below 85% of required trainings, seminars, meetings and other activities wilfully attended as required.						
	7.4 Wore office uniform and	2%	Monday to Thursday for	5	Wore 100% office uniform before lockdown and identification card daily.		4	4	4	4.000	0.080
	Identification Card during office hours.		Office	4	Wore 100% office uniform before lockdown and identification card 3 times a week.						
			Uniform/ Daily for	3	Wore 100% office uniform before lockdown and identification card 2 times a week.						
			Identification Card	2	Wore 100% office uniform before lockdwon and identification card once a week.						
			Caru	1	Did not wear office uniform before lockdown and identification card.						
	7.5 Maintained an orderly and clean	2%	Daily	5	100% maintained and organize and clean stockroom/filing area and area of assignment.		4	4	4	4.000	0.080
	stockroom/filing area and area of assignment.			4	95-99% organized and maintained orderliness/cleanliness of the stockroom and area of assignment.						
				3	90-94% organized and maintained orderliness/cleanliness of the stockroom and area of assignment.						
				2	85-89% organized and maintained orderliness/cleanliness of the stockroom and area of assignment.						
				1	Below 85% organized and maintained orderliness/cleanliness of the stockroom and area of assignment.						
					Stockfooth and alea of assignment.		OVERA	LLL RA1	I ING F	OR	
	Total:	100%						MPLISH			4.750

NANETTE G. PLA

Rater

LERMAFIOR G. NAPOLES
Ratee

MARGARITO A. CADAYONA JR.
Approving Authority

	TO BE FILLED IN DURING PLANNING									TO BE FILLED DURING EVALUATION					
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KEY RESULT AREA (KRA)	OBJECTIVES	WEIGHT PER OBJECTIVE	TIMELINE	POINTS	(Quality, Efficiency, Timeliness)	ACTUAL RESULTS	Q	E	т	AVE.	SCORE				

Noted: Satisfied Customers based on Customers Satisfaction Survey responses

- 5 100% of customers satisfied
- 4 90-99% customers satisfied
- 3 80-89% customers satisfied
- 2 70-79% customers satisfied
- 1 60% and below customers satisfied