

# PERSONAL INFORMATION

- Address: Conalum, Inopacan, Leyte 6522
- rheylmark@gmail.com r.cabuquing@vsu.edu.ph
- **9** 09602963565

#### SKILLS

- Computer proficiency
- Oral and written communication skills
- Teamwork and collaboration
- Professionalism and strong work ethics
- Willingness to learn

# C H A R A C T E R R E F E R E N C E

#### Jebi Alfiller

Food and Beverage Supervisor Plantation Bay Resort and Spa +639273655970

### Ariel O. Nopal

Senior High School Coordinator Inopacan National High School +639694044486

# Chelyn G. Estillore OJT Coordinator Visayas State University +639993752310 chelynestillore@vsu.edu.ph

# RHEYL MARK L. CABUQUING

#### PERSONAL PROFILE

A dedicated professional with experience in guest services, and in the academe. Skilled in customer service and administrative support, I am organized, detail-oriented, and in constant pursuit of learning. Committed to delivering efficient, high-quality service.

#### EDUCATIONAL HISTORY

#### **Southern Leyte State University**

Mater in Management | August 2025 - ongoing

#### Visayas State University

Hospitality Management | August 2019 - August 2023

• Studied the principles of hospitality operations management, focusing on the efficient coordination of services in the hospitality industry.

#### WORK EXPERIENCE

#### **Visayas State University**

- Part-time Instructor | Department of Tourism Management (January 2025 May 2025)
- Facilitated discussions and activities that encourage critical thinking and a deeper understanding of tourism issues.
- Designed course syllabi and instructional materials that align with the hospitality curriculum standards and student learning objectives.
- Provided academic support and guidance to students, fostering a positive learning environment.
- Utilized various teaching methodologies to cater to different learning styles, enhancing student engagement and comprehension in hospitality topics.

#### **Plantation Bay Resort and Spa**

- Guest Services Officer | Food Attendant (August 2023 January 2025)
- Maintained an extensive knowledge of local attractions and events to provide guests with tailored recommendations and enhance their stay.
- Processed reservations and managed room assignments, utilizing property management systems to optimize occupancy and revenue.
- Facilitated communication between guests and hotel departments, ensuring timely resolution of any requests or issues that arose during their stay.