



Intro to Service Management with ITIL® 4

Course completed by Shawn Lyndon Maglines
Nov 02, 2023 at 08:02PM UTC • 1 hour 38 minutes

Top skills covered

ITIL

IT Service Management

A stylized, handwritten signature in blue ink that reads "Dan Brodnitz".

Head of Content Strategy, Learning



Certificate ID: 1a9e01f2f559626545c4c3dee2393ceb841d000c6bebc7984370778e1331aac7