# **Michael Jhon Pabe Gregana**

# **Professional Summary**

Collaborative leader partners with coworkers to promote engaged, empowering work culture. Documented strengths in building and maintaining relationships with diverse range of stakeholders in dynamic, fast-paced settings.

# **Work History**

## **SAGILITY PHILIPPINES- Healthcare Service Representative**

05/2023 - 01/2025

- Eligibility and benefits
- Credentialing and Recredentialing
- Claims

### CourseHero - Online Academic Tutor

08/2021-01/2023

 Mentoring and teaching post-graduate, college undergraduate, senior high school, and high school students worldwide through the CourseHero Online Platform with my expertise in Business Management and Mathematics

# Visayas State University - Administrative Assistant

01/2021-12/2022

 Managed the school documents, scholarships, students issues and concerns, and other administrative tasks.

# **Philippine Statistics Authority - Census Team Supervisor** 09/2020 - 10/2020

 Supervised site investigation, reported issues that required further assistance, and managed and monitor teams' performance, workflows and task required daily.

## Visayas State University - Data Analyst

01/2020 - 07/2020

 Collecting and analyzing of school data such as enrollment, dropouts, and transferees. Other data analysis are conducted throughout the school year as confidential.



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Baybay City, Leyte

#### **Skills**

- Communication
- Flexibility
- Time Management
- Teamwork
- Leadership
- Focus
- Problem Solving
- Commitment to Excellence
- Microsoft Office
- Data Analysis
- Google Suite
- Zoom
- Social Media Management
- Digital Marketing

# **Education**

12/2022

Franciscan College of the Immaculate Conception Bachelor in Secondary Education 06/2019

**Visayas State University**Bachelor of Science in Agribusiness

#### **Certifications**

- Licensed Professional Teacher
- Certified Line Trainor, Humana- SAGILITY Philippines

# Languages

Bisaya Tagalog English

## Reference/s

## **Grace De Chavez**

Customer Service Representative HUMANA - SAGILITY Philippines +63 977 4693 511

#### Nikka Albarico

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# **Edrian Basagre**

Subject Matter Specialist HUMANA - SAGILITY Philippines +63 977 337 6040