

REJANE A. SANCHEZ CUSTOMER SERVICE REPRESENTATIVE

CONTACT

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EDUCATION

BS in Management Accounting

University of San Carlos Main Campus Cebu City 2006-2010

SKILLS

- Proficiency in Microsoft Office Program
- Excellence in Oral and Written Communication
- Simple Bookkeeping
- Financial Planning
- Expense Reporting
- Administrative Tasks

CERTIFICATES AND TRAININGS

Cheese-Making and Vegetable Processing

Department of Agriculture, Ormoc City November 2017

Rope Rescue Training

City Disaster Risk MAnagement, Ormoc City September 2017

Simple Bookkeeping

Tuluyan San Benito, Malate Manila August 2016

Counterfeit and Forgery Detection Bank Frauds Seminar

Anti-Money Laundering Act Seminar

Land Bank of the Philippines

November 2012-November 2015

Professional Career Service Eligibility

Issued by Civil Service CommissionApril 2010,Top 6 Regio

CHARACTER REFERENCES

Joseph Ronald Perin

Operations Supervisor Empower Marketing Inc, Cebu Branch +639257429790

Regie A. Pepito, CPA

Senior Customer Associate Land Bank of the Philippines-Cebu Osmena +639421948011

Khirsty Mae O. Filio

Lead, Training Shuttle
Teekay Business Process Service, Makati
+639088686911

PROFESSIONAL SUMMARY

A goal-oriented, reliable and persistent management accounting graduate with a 4 ¾ professional experience in banking and finance which involved sorting and balancing assets, opening Philippine and Foreign currency bank accounts and assisting customers with their bank queries. Equipped with financial planning and organizing skills combined with passion to deal with and serve people leading to an effective customer and client care. Enthusiastic in conducting training about health, wellness and financial independence. Shows eagerness and inclination towards missionary, voluntary and social work.

WORK EXPERIENCE

Sales

District Sales Supervisor

Empower Marketing Inc. – Cebu Branch January 2018- present

- conducts Wellness and Health Orientation, Product and Marketing Plan Orientation to a range of prospective clients
- -generates leads, meets or exceeds monthly sales target from Bohol, Leyte, Negros Oriental and Bantayan
- -follows up purchases and gives aftercare to ensure customer satisfaction
- -updates promotions, price and announcements
- -prepares weekly and monthly report

Social Work

Socio-Pastoral Apostolate

Tuluyan San Benito- Malate, Manila February 2016- September 2017

- -conducted formation and training session, livelihood skills training and income generating activities to street dwellers
- -coordinated with Benefactors with Medical Mission, Free Clinic Services, and Health Programs
- -in charge of the Mobile Literacy and Feeding Program for Street Children and Cemetery Dwellers

Management Accounting

Customer Associate

Landbank of the Philippines- Osmena Branch Cebu July 2011-September 2012 November 2015

- -served customers by completing account transactions:
- -received deposits, loan and bills payments, cashing checks, issuing savings withdrawals and opened Philippine and Foreign currency Bank account

LBPSC- Cebu Osmena Branch Cebu

July 2011-September 2012

-sorted cash(fit,unfit,mutilated)

Bookkeeper

City Savings Bank- Head Office Cebu City February 2011- June 2011

- -reconciled reports to our client's records thru preparing banks statements
- recorded daily transactions of deposits, withdrawals, loan payments and outgoings, posted them to the bank' system and sent them to the officer in charge for consolidation.
- -balanced ledgers and prepared monthly reports