

# VILLAS, NORMAN ORTEGA

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Experienced ICT professional with a demonstrated history of working in the ICT industry and higher education industry. Skilled in PHP, Ruby on Rails, Linux System Administration, Mikrotik Routers, HPE Switches(L2,L3), Cisco Routers and Switches, VOIP, DevOps, Domain Name System (DNS), and Databases. A graduate of Bachelor of Science focused in Computer Science from Visayas State University.

## Resume Summary

Current Position : Computer Programmer at Visayas State University (April 2013 - Present)

Current Specialization : IT/Computer - Network/Information Systems/VoIP

Highest Education : Bachelor's/College Degree in Computer Science/Information Technology

Years of Experiences : 8

## Employment History

*April 2013 –Present*

### 1. Visayas State University

Position Title (Level): I.T Management

Specialization : IT/Computer - Network/System/VoIP/Programming

Role : Manage IT Assets of VSU. Planning and Implementation of Network

Industry : Higher Education/ Information Technology (Hardware)

Work Description :

Manage IT assets of VSU. Configures and maintains the network, VOIP, and surveillance systems and Information Systems, I also manage and supervise the MIS unit where developers are housed to build in-house Information Systems that would augment and streamline the service of VSU.

*March 2012 – April 2013*

### 2. Pfizer Inc. (Cebu)

Position Title (Level) : System Administrator

Specialization : IT/Computer - Network/System/Database Admin

Role : Systems Administrator, Systems Support

Industry : Computer / Information Technology (Hardware)

Work Description :

Maintains Office network. Provides desktop support for Medical Representatives. Ensure Internet Uptime by providing automated redundancy of links and Ensures the Branch office(cebu) is always tunnelled to the Main Office.. Maintains inhouse Sales Applications by maintaining the MS SQL servers and keeping the Sales app upto date whenever an update is available and automates the backup process of the database. Report IT equipment that are already unserviceable

*July 2011 - March 2012*

### 3. Innodata Knowledge Services Inc.

Position Title (Level) : Production Associate (Fresh Grad / < 1 Year Experienced Employee)

Specialization : IT/Computer - Software

Role : System Analyst

Industry : Computer / Information Technology (Software)

Work Description :

Process ebooks and convert it to Epub format using CSS HTML JavaScript. Checks the work of the teammates before proceeding to QA.

**Educational Background:**

*Graduation Date: Apr 2011*

**Bachelor's/College Degree of Computer Science/Information Technology**

Institute/University: Visayas State University (Main Campus, Baybay Leyte), Philippines

**Skills:**

Routing and Switching (TCP/IP)

Site to Site VPN

Linux Servers

LDAP and Active Directory

Domain Name Server (BIND, Windows Server)

Programming PHP, Ruby and Java

Database Management Systems(MySQ MariaDBL, MS SQL, Postgresql etc)

VoIP(Asterisk, FreePBX, Yeastar, Digium)

Server Maintenance

Network Monitoring Systems( LibreNMS, Observium, Cacti)

Comware, Cisco IOS, HPE Aruba

Wireless provisioning Ubiquiti, Ruckus etc

**Certifications:**

Mikrotik Certified Network Associate(<https://mikrotik.com/consultants/asia>)

Mikrotik Certified Routing Engineer(<https://mikrotik.com/consultants/asia>)

Mikrotik Certified User Management Engineer(<https://mikrotik.com/consultants/asia>)

Civil Service Eligible (Professional)

Certified Electronic Data Processing Specialist in Programming

**Background Reference**

Engr. SEAN O. VILLAGONZALO, PECE

Head, University Computer Center

Visayas State University

(053)565-0600 local 1078

Prof. WINSON M. TABADA

Head, Dept. of Computer Science and Technology

Visayas State University

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