



## PROFILE

Dynamic and result oriented professional with 1 year and 9 months of experience as a Customer Service Representative. Proven track record of process improvements and reaching the monthly metrics. Skilled in Microsoft software's, active listening, customer service and written and communication skills. Adept in using modern technologies such as computers, Laptop and printer.

Passionate in serving the community specially the children and the elders. Known for adaptability, strong work ethic and attention to details. Seeking to leverage expertise in customer service to contribute to the company's growth.

## CONTACT

PHONE:  
09482494137

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alleluyamaryanninc@gmail.com

## HOBBIES

Dancing  
Reading Webtoons  
Watching Anime  
Watching K-drama

# MARY ANN G. ALLELUYA

Professional

## EDUCATION

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Nueva Vida Este Elementary School  
Third Honorable Mention  
June 2006 – March 2012

Francisco L. Adlaon High School  
With Honors  
June 2012 – March 2018

Bohol Island state University Main Campus  
Bachelor in Secondary Education major in Social Studies  
Magna cumlaude  
June 2018 – August 2022

## WORK EXPERIENCE

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IBEX GLOBAL SOLUTIONS  
Customer Service Representatives  
July 12, 2022 – April 5, 2024

## CHARACTER REFERENCES

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Mary Joyce Gudmalin  
Department Dean in Bohol Island State University Balilihan Campus  
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Team Manager in Modivcare  
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