



ANAROSE B. ROMO

Customer Feedback Staff

I have been working as a dedicated Customer Feedback Staff of the Quality Assurance Center at the Visayas State University. My current work environment has helped me develop my attention to detail and decision-making skills to manage multiple, concurrent tasks.

EDUCATIONAL HISTORY

VISAYAS STATE UNIVERSITY

BATCH 2022

BAYBAY CITY SHS

CLASS OF 2018

BS in Agribusiness

CUM LAUDE

**Accountancy and Business
Management Strand**

WITH HIGH HONORS

CAREER HISTORY

CUSTOMER FEEDBACK STAFF

April 2023-Present

Quality Assurance Center at Visayas State University

- *Collect and analyze feedback gathered from online, printed forms, and other sources,*
- *Assist the unit in complying with the Customer Feedback forms.*
- *Serves as alternate deputy document and records controller of the Customer Feedback Officer.*
- *Assists in the documentation and monitoring of ISO related activities.*

RESEARCH ENUMERATOR

October 2022

Small Farmers and Fisherfolks Indebtness Survey by DA-ACPC

- *Conducted on-site interviews to farmers and fisherfolks in the region as identified randomly by the Department of Agriculture-ACPC staffs.*

SKILLS

- Computer Literate
- Excellent verbal and writing skills
- Good analytical skills
- Team player and team leader
- Honest and can multi-task

CONTACT

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REFERENCES

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